

Region Norrbotten

Our vision:

**Together for Norrbotten
– Best life, best health**

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Norrbotten in brief

- largest county in Sweden.
- the area of Norrbotten constitutes a quarter of Sweden, equivalent to the size of Austria.
- a population of approx 250 000 people,





Role of Region Norrbotten



Organization Region Norrbotten

- 7 200 employees, 5 200 of whom are health care professionals
- 5 hospitals, 30 primary care centers (+ 4 privately held)
- 36 dental care centers



We used to be the best – but we're still good

- Healthcare costs have risen (% of GDP)
- We have more nurses and doctor's per patient than ever before – increase in doctors from 2,9 to 4,1 per 1 000 inhabitants 1995 to 2014.
- Few hospital beds
- High medical quality and equal quality of care – but numbers on accessibility, information provided to patients, patient involvement, individualized care, coordination and continuity are low.

Our ambitions and good examples

”Creating a ”seamless”, patient-centered health and care with optimal care flows”

- Virtual care planning for data and information sharing – ”my plan”
- Remoage – new methods through the utilization of ICT and joint investments
- Modern approach to primary and local healthcare – a plan for renewing healthcare services
- Everything based upon needs – the right care at the right time and the right place

Our lessons learned and pitfalls

Partnership and collaboration is key

- We have designed our problems ourselves focusing on resource optimization – need for focus on flow optimization
- We do not “want” our customers – changing mindset
- Shared responsibilities without a single entity really responsible – who takes the lead?
- We have not digitalized enough – IT solutions not supporting partnerships and data/information sharing
- All development needs to be based upon patient needs - transition from doctor’s needs → clinic’s needs → patient needs