## **« Le Pacte territoire santé »** A French program for recruitment and retention of health workers in underserved areas

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Meeting of the Expert group on European Health Workforce Brussels, June 17th 2015



## A new program launched in December 2012



#### **Context and goals**

#### A new context

- Ageing of population
- Increasing chronic diseases
- New expectations from patients
- New approaches and expectations from the new graduated (medical doctors, nurses, etc.)
- Territorial misdistribution of health workers

#### **Two main goals**

- Improving access to care everywhere on the territory
- Improving primary health care



Densité de médecins par région au 1er janvier 2013



Nombre de médecins pour 100 000 habitants





« Skilled and motivated health workers in sufficient number at the right place and the right time are critical to deliver effective health services and improve health outcomes » (World Health Organization)



« Le Pacte territoire santé » (PTS)

A global and consistent program including 12 measures

# Based on incentives rather than mandatory measures



The 12 measures are distributed in three categories:

1- changing education and facilitating installation

2- improving working conditions

3- investing in underserved areas



#### Category I : Changing education and facilitating installation of the new graduated

**1- An additional internship** in a private clinic of GP during the first years of medical studies

2 – The CESP (contrat d'engagement de service public):
a specific contract for medical students (doctors and dentists).
The student benefits from a scholarship of 1200€ a month if she
/ he commits to work in an underserved area after her/his
studies. The length is minimum 2 years



# Category I: Changing education and facilitating installation of the new graduated

**3- PTMG (Patricien territorial médecine générale):** that is a contract between a new graduated medical doctor and the State. The two first years, he/she benefits from a minimum guaranteed monthly income (3 640€/ month) + a better social protection (especially maternity leave)

#### 4 - A contact-point in each region

In each ARS (Agence régionale de santé), an adviser is assigned as contact-point able to provide information, data, advise, support to medical students and new graduated on the measures and the incentives



MINISTÈRE DES AFFAIRES SOCIALES ET DE LA SANTÉ

#### Category II : Changing and improving working conditions of health workers

5 - Encouraging the team work with the « Maisons de santé pruriprofessionnelles » (MSP)
The creation of MSP is supporting in order to develop the

multi professional approach

6 - Facilitating partnerships between MSP and faculty of medicine

Development of research projects on primary health care and internships for students in GP



#### Category II : Changing and improving working conditions of health workers

7 - Developing telemedicine

Mechanisms and measures facilitating telemedicine networks (tele consultation, tele expertise et tele surveillance) in 9 pilot regions

8 – Implementing task shifting

First measures for ophthalmology (ophthalmologist /orthoptist)



#### Category III : Promoting specific measures for underserved areas

# 9 - Guarantying access to emergency care in less than 30 minutes

Improving working conditions, recognition and income of medical doctors who agree to deliver emergency care in such places

**10 - Authorizing medical doctors working at hospitals** and other publics structures to support their colleagues in the underserved areas



#### Category III : Promoting specific measures for underserved areas

#### **11 – Strengthening missions of rural hospitals** in order to improve primary health care in isolated territories

#### **12 – Strengthening health centres**



# The first assessment of PTS after 2 years of implementation



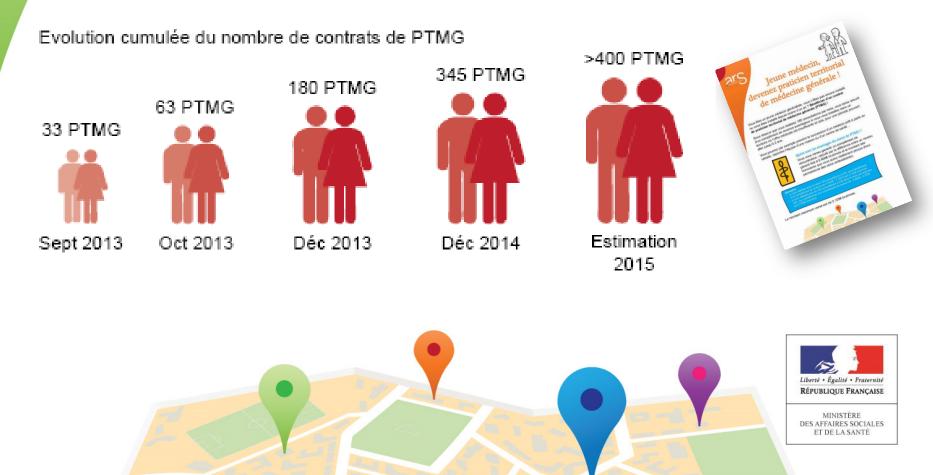
# Category I : Changing education and facilitating settlement of new graduated

Measure 2 : The CESP (contrat d'engagement de service public):



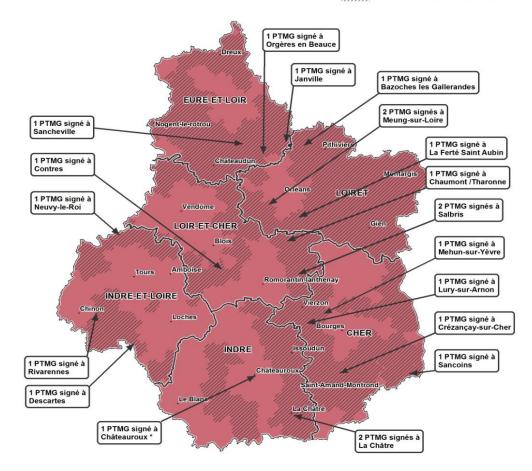
# Category I : Changing education and facilitating settlement of new graduated

#### Measure 3- PTMG (Praticien territorial médecine générale)



Bassins de vie éligibles au dispositif (86)

#### An example: distribution of PTMG in the region Centre



\* Lieu d'implantation situé en Z.U.S. (Zone Urbaine Sensible)

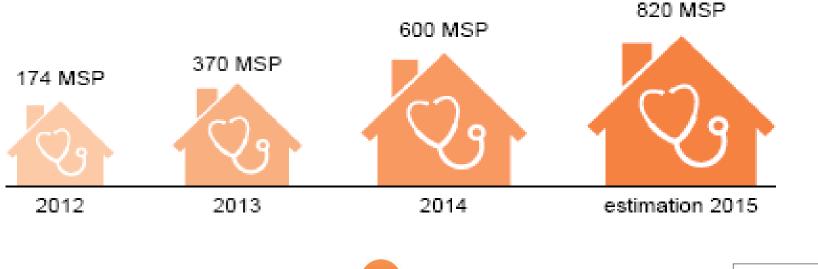




#### Category II : Changing and improving working conditions of health workers

#### Measure 5 - Encouraging the team work with the « Maisons pruriprofessionnelles de santé » (MSP)

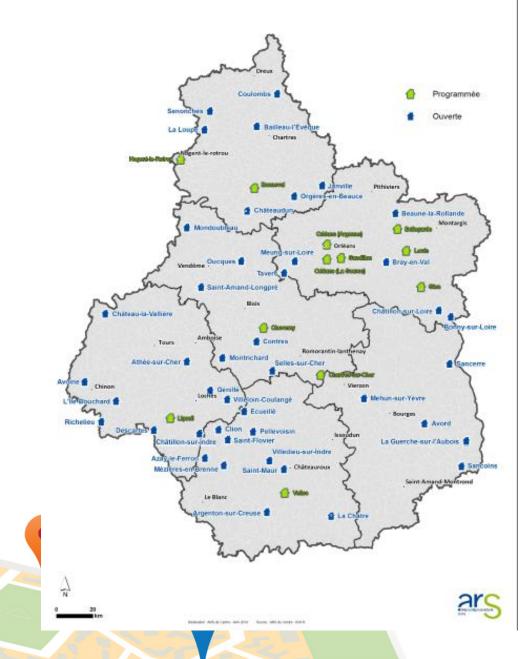
Nombre de maisons de santé pluriprofessionnelles





Les Maisons de Santé Pluridisciplinaires - Avril 2014

### An example: the distribution of the MSP in the region Centre



## Conclusion

Now the « Pacte territoire santé » is well-known by professional organisations and other health stakeholders

On the field, health stakeholders are very mobilised to implement this program

Additional consultations and thinking are launched to adapt and improve again the PTS



## http://www.sante.gouv.fr/le-pacte-territoiresante-pour-lutter-contre-les-deserts-medicaux

### http://www.who.int/hrh/retention/guidelines



# Many thanks for your attention !

