

Questionnaire – Directive 2011/24/EU

Lessons learned and suggestions for improvement

Cross-border healthcare expert group
2 December 2015

Overall content and structure

Observations and suggestions for improvement

- The date of transposition
- The relationship between Regulation (EC) No 883/2004, Regulation (EC) 987/2009 and Directive 2011/24/EU
- Statistics not available
- Relevant data with high quality (“less is more”)
- Agreed common definitions

Tab NCP

Observations and suggestions for improvement

- The organisational level of the NCP
- Requests broken down by *Media* and *Issue*
- Common definitions, e.g. *Website*

Tab OUTFLOWS_PA

Observations and suggestions for improvement

- Reasons for refusal (prior authorisation)
E.g. treatment not included among the national healthcare benefits
- Waiting time - Refusals in accordance with Article 8.6(d)
- Claims for reimbursement, where a prior authorisation have not been requested even though it is mandatory