

# Update of Fieldwork 13/10/17

## NCP

Country	Italy	Austria	Latvia	Belgium	Lithuania	Bulgaria	Norway	Croatia	Malta	Cyprus	Netherlands	Czech Republic	Poland	Denmark	Portugal	Estonia	Romania	Finland	Slovakia	France	Slovenia	Germany	Spain	Greece	Sweden	Hungary	United Kingdom	Ireland	Luxembourg
Country Code	IT	AT	LV	BE	LT	BG	NO	HR	MT	CY	NL	CZ	PL	DK	PT	EE	RO	FI	SK	FR	SI	DE	ES	EL	SE	HU	UK	IE	LU
NCP ID	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29

## Reached

Scenario	Patient Type	Contact Method	Reached																												
			IT	AT	LV	BE	LT	BG	NO	HR	MT	CY	NL	CZ	PL	DK	PT	EE	RO	FI	SK	FR	SI	DE	ES	EL	SE	HU	UK	IE	LU
<b>Scenario 1</b>	Reconstructive surgery Outbound patient	Email	1	4	1	1	1	1	4	4	4	1	4	4	4	4	1	4	1	4	4	4	1	4	2	3	4	4	2	4	2
		Telephone	n/a	n/a	4	1				4	4		n/a	4	4		2			4	4	4		4	4	4	4	4	4	4	1
		Q1. NCP reached	1	4	4	1				4	4		4	4	4		2			4	4	4		4	4	4	4	4	4	4	4
<b>Scenario 2</b>	Hip replacement Outbound patient	Email	1	4	1	1	4	4	4	4	4	1	4	4	4	4	1	4	1	4	4	4	4	4	2	4	4	4	4	3	2
		Telephone	n/a	n/a		3		4		4			n/a	4						4	4	4	4	4		4		4		4	2
		Q1. NCP reached	1	4		3		4		4			4	4						4	4	4	4	4		4				4	2
<b>Scenario 3</b>	Cataract surgery Inbound patient	Email	1	4	1	1	1	4	4	4	4	1	4	4	4	4	1	4	1	4	1	4	4	2	4	4	3	4	1	4	
		Telephone	1	n/a	4	1	3	1	4	4	4	3	n/a	4	4	4	2	4	4	n/a	4	4	1	4	2	4	3	1	4	4	4
		Q1. NCP reached	1	4	4	1	3	1	4	4	4	3	4	4	4	4	2	4	4	4	4	4	4	4	2	4	4	3	4	4	4
<b>Scenario 4</b>	Orthopeadic Consultation Inbound patient	Email	1	3	4	1	1	4	4	4	4	3	4	4	4	4	1	4	3	4	4	4	4	4	2	4	2	3	2	2	4
		Telephone	n/a	4	4	1	2	4	4	1	4	4	n/a	4	4	3	2	4	4	n/a	4	4	4	n/a	2	4	1	3	3	2	4
		Q1. NCP reached	1	4	4	1	2	4	4	4	4	4	4	4	4	4	2	4	4	4	4	4	4	4	3	4	2	3	3	2	4

	4		3		2		1	
	N	%	N	%	N	%	N	%
26	16	55%	1	3%	3	10%	9	31%
26	20	69%	1	3%	2	7%	6	21%
26	18	62%	1	3%	1	3%	9	31%
	16	62%	3	12%	2	8%	5	19%
	21	72%	3	10%	2	7%	3	10%
25	17	59%	4	14%	4	14%	4	14%
	15	60%	3	12%	4	16%	3	12%
	20	69%	3	10%	4	14%	2	7%