

Groupe MGEN - Mutuelle Générale de l'Education Nationale, France

1. Respondent Profile	
1.1 Please indicate the type of organisation on behalf of which you are responding to this consultation:	Healthcare provider
Please indicate what type:	Public/contracted centre
Please indicate for what the administration is responsible:	
1.1.1. Other (please specify):	<p>The MGEN group is a mutual society dealing with two main missions: 1/ health insurance: it manages compulsory health insurance for professionals working for the state education, higher education, research, culture, communication, youth and sports services. It also provides members with a broad range of complementary healthcare, protection, autonomy and retirement services. 2/healthcare services : MGEN manages healthcare centers open to all citizens : Medical centers // Follow-up and rehabilitation centers // Residential centers for dependent elderly people (EHPAD) // Mental health centers // Optical centers // Care center for persons with disabilities // Nurse-related care center (SSIAD). The healthcare services represented in 2011: 3300 beds and 4500 employees. The MGEN group is not for profit. It strives for the access to health for all.</p>
1.2 Please indicate the name of your organisation or centre:	Groupe MGEN - Mutuelle Générale de l'Education Nationale

1.3 Please indicate the country where your organisation/centre is located/has its headquarters or main representative office in Europe:	FR
1.4 Please indicate the number of EU Member States and EEA countries (Norway, Iceland, Lichtenstein) and accessing country (Croatia) in which your organisation conducts business/is represented:	1
1.5 If need be, can we contact you by e-mail to obtain further information on your submission?	Yes
1.5.1 Please provide an e-mail address where we can contact you:	jsavary@mgen.fr
1.6 Please provide us with a contact person (incl jobtitle and daytime phone number):	Julie Savary, Counsellor to the President office, +331 40 47 20 55
1.7 Please provide additional contact details if needed:	

2. Involvement of your organisation in the matter of centres of excellence/reference (COE) and healthcare networks in highly specialised healthcare (HSHC).

2.1 How would you describe your organisation's knowledge of CoE and HSHC?	High
2.1.1 Space for further comments:	We manage experrimentations in e-health, mental health and geriatry. We work to develop healthcare available to all citizens, in lifelong journeys.

<p>2.2. What aspects or domains related to the topic of CoE and HSHC would correspond to your organisation's key knowledge? (cross any that applies)</p>	<p>Ethical analysis Management and organisational aspects of highly specialized healthcare Social aspects Assessment/evaluation/certification of clinical practice and healthcare providers Information system, coding Engineering/e-health</p>
<p>2.2.1. Space for further comments:</p>	<p>We have knowledge in functional reeducation and rehabilitation care, mental care, palliative care, geriatric care in general; health data, evaluation / certification for ourselves and third parties</p>
<p>2.3 Is highly specialised healthcare a priority in your organisation's strategies and work plans?</p>	<p>Low</p>
<p>2.3.1 Space for further comments:</p>	
<p>2.4. What specific field of healthcare services/specialities are most relevant for your centre/organisation's field of work?</p>	<p>Medical speciality</p>
<p>Please specify:</p>	<p>Geriatric care, mental care, reeducation</p>
<p>2.5. Has your organisation/centre been directly involved in the design or assessment of professional standards and criteria related with highly specialised healthcare?</p>	<p>Non applicable</p>
<p>2.5.1 Please describe your role in such actions/projects:</p>	
<p>2.6. Has your organisation been involved in projects/activities supported by the Commission in relation with HSHC or professional and technical criteria/standards in highly specialised healthcare?</p>	<p>Non applicable</p>

2.7. Do you have concrete examples based on your own organisation's experience or could you provide us with references or links to documents related with professional criteria and standards in highly specialised healthcare/CoE or HSHC (e.g. quality criteria, guidelines, consensus documents)?	Non applicable
2.7.1 Space for further comments:	
2.8. Is your centre or unit directly involved in the management (diagnosis, treatment etc.) of highly specialised diseases or conditions?	Non applicable
2.9. Is your centre or unit designated or recognised as centre of reference/excellence in your country?	Yes
2.10. How has your centre been designated/recognised as centre of reference/excellence?	Other
2.10.1 Space for further comments:	
2.11. Which is your area of expertise as centre of reference? (please provide your answer in free text)	Functional reeducation and rehabilitation care; mental care...
2.12. Is your centre participating currently in a network of centres of expertise?	No
2.13. What is the scope of the network?	
2.14. Which kind of network?	
2.14.1 Space for further comments:	
2.15. Would you be interested in applying to the process to be considered Centre of Excellence of the future European Reference Network? (1 = not interested at all, 5 = very interested)	
2.15.1 Space for further comments:	

3. Proposed criteria for ERN (scope, general and specific criteria)

3.1 Criteria related with diseases or conditions in order to be considered under the scope of the ERN

3.1.1. Need of highly specialised healthcare	3
3.1.1.1. Complexity of the diagnosis and treatment	4
3.1.1.2. High cost of treatment and resources	1
3.1.1.3. Need of advanced/highly specialised medical equipment or infrastructures	2
3.1.2. Need of particular concentration of expertise and resources	4
3.1.2.1. Rare expertise/need of concentration of cases	4
3.1.2.2. Low prevalence/incidence/number of cases	3
3.1.2.3. Evaluated experiences of Member States	3
3.1.3. Based on high-quality, accessible and cost-effective healthcare	5
3.1.3.1. Evidence of the safety and favourable risk-benefit analysis	5
3.1.3.2. Feasibility and evidence of the value and potential positive outcome (clinical)	5
3.1.4. Do you recommend any additional criteria or option that would effectively address the issue?	Yes

3.1.4.1 Explain your proposal in free text:	The ERN should focus on highly available healthcare for all European citizens. We mean: economic, knowledge, and territorial availability. Highly inclusive for all, and for disabled in particular.
3.1.5. Would you prioritise or suggest any concrete disease or group of diseases to be addressed by the future ERN according to the above criteria?	Yes
3.1.5.1 Explain your proposal in free text:	Group of diseases linked to the ageing of the population

3.2. General criteria of the centres wishing to join a European Reference Network

3.2.1. Organisation and management	4
3.2.2. Patients empowerment and centered care	5
3.2.3. Patient care, clinical tools and health technology assessment	4
3.2.4. Quality, patient safety and evaluation framework policies	4
3.2.5. Business continuity, contingency planning and response capacity	3
3.2.6. Information systems, technology and e-health tools and applications	5
3.2.7. Overall framework and capacity for research and training	4
3.2.8. Specific commitment of the management/direction of the centre/hospital to ensure a full and active participation in the ERN	5
3.2.9. Do you recommend any additional option that would effectively address the issue?	No

3.2.9.1. Space for further comments:

3.3. Specific criteria regarding the areas of expertise

3.3.1. Competence, experience and good outcomes and care 5

3.3.2. Specific resources and organisation: 4

3.3.2.1. Human resources 4

3.3.2.2. Team/centre organisation 4

3.3.2.3. Structural conditions 4

3.3.2.4. Specific equipment 4

3.3.2.5. Presence and coordination with other required complementary units or services 4

3.3.3. Patient care pathways, protocols and clinical guidelines in the field of expertise 5

3.3.4. External coordination, care management and follow-up of patients 5

3.3.5. Research, training, health technology assessment in the field of expertise 5

3.3.6. Specific information systems 2

3.3.7. Do you recommend any additional criteria or option that would effectively address the issue? No

3.3.7.1. Space for further comments: We would be highly interested in applying to the process to be considered Centre of Excellence of the future European Reference Network