

NATIONAL CONTACT POINTS FOR CROSS-BORDER HEALTHCARE

Member States

AUSTRIA

Gesundheit Österreich GmbH

Website:

In German: <https://www.gesundheit.gv.at/service/patientenmobilitaet/kontaktstelle-patientenmobilitaet>

In English: <https://www.gesundheit.gv.at/service/patientenmobilitaet/patient-mobility-en>

E-mail: patientenmobilitaet@goeg.at

BELGIUM

Soins de santé transfrontaliers

Website: www.crossborderhealthcare.be

In Dutch: <https://www.health.belgium.be/nl/gezondheid/zorg-voor-jezelf/patiententhemas/nationaal-contactpunt-grensoverschrijdende>

In French: <https://www.health.belgium.be/fr/sante/prenez-soin-de-vous/themes-pour-les-patients/point-de-contact-national-soins-de-sante>

In German: <https://www.health.belgium.be/de/gesundheit/sorgen-sie-fuer-sich-selbst/patiententhemen/nationale-kontaktstelle-der>

In English: <https://www.health.belgium.be/en/health/taking-care-yourself/patient-related-themes/national-contact-point-cross-border-healthcare>

E-mail: information@crossborderhealthcare.be

BULGARIA

National Health Insurance Fund

Website: www.nhif.bg

In Bulgarian: <https://www.nhif.bg/>

In English: <https://www.en.nhif.bg/>

E-mail: crossbordercare@nhif.bg

CROATIA

Croatian Health Insurance Fund

Website: www.hzzo.hr

In Croatian: <https://hzzo.hr/nacionalna-kontaktna-tocka-ncp>

In English: <https://hzzo.hr/en/national-contact-point-ncp>

E-mail: ncp-croatia@hzzo.hr

CYPRUS

Ministry of Health

Website: www.moh.gov.cy/cbh

In Greek: https://www.moh.gov.cy/moh/cbh/cbh.nsf/index_gr/index_gr?OpenDocument

In English: https://www.moh.gov.cy/moh/cbh/cbh.nsf/index_en/index_en?OpenDocument

E-mail: ncpcrossborderhealthcare@moh.gov.cy

CZECHIA

Health Insurance Bureau

Website: www.kancelarzp.cz

In Czech: <https://www.kancelarzp.cz/cs/>

In English: <https://www.kancelarzp.cz/index.php/en>

E-mail: info@kancelarzp.cz

DENMARK

Danish Patient Safety Authority

Website:

In Danish: <https://stps.dk/borger-og-patient/det-blaa-eu-sygesikringskort/koeb-af-behandling-i-eu-eller-eoes/vejledning-hos-de-nationale-kontaktpunkter>

In English: <https://en.stps.dk/citizens/national-contact-point-for-cross-border-healthcare-in-the-eueea>

E-mail: EUS-jura@stps.dk

ESTONIA

Estonian Health Insurance Fund

Website:

In Estonian: <https://www.tervisekassa.ee/>

In English: <https://www.tervisekassa.ee/en>

E-mail: info@tervisekassa.ee

FINLAND

Kela

Website:

In Finnish: <https://www.eu-terveydenhoito.fi/>

In English: <https://www.eu-healthcare.fi/>

E-mail: yhteyspiste@kela.fi

FRANCE

Centre des Liaisons Européennes et Internationales de Sécurité Sociale (CLEISS)

Website:

In French: <https://www.cleiss.fr/pcn/index.html>

In English: https://www.cleiss.fr/pcn/index_en.html

E-mail: soinstransfrontaliers@cleiss.fr

GERMANY

Deutsche Verbindungsstelle Krankenversicherung - Ausland (DVKA)

Website: www.eu-patienten.de

In German: <https://www.eu-patienten.de/de/startseite/startseite.jsp>

In English: <https://www.eu-patienten.de/en/startseite/startseite.jsp>

E-mail: info@eu-patienten.de

GREECE

National Organization for the Provision of Health Services – EOPYY

Website:

In Greek: <https://eu-healthcare.eopyy.gov.gr/>

In English: <https://eu-healthcare.eopyy.gov.gr/en/>

E-mail: ncp_gr@eopyy.gov.gr

HUNGARY

Országos Betegjogi, Ellátottjogi, Gyermekjogi és Dokumentációs Központ (National Center for Patients' Rights and Documentation)

For Hungarian citizens seeking healthcare in EU:

Website in Hungarian: <http://www.eubetegjog.hu/>

E-mail: info@eubetegjog.hu

For EU citizens that intend to use Hungarian healthcare:

Website in English: <http://www.patientsrights.hu/>

E-mail: info@patientsrights.hu

IRELAND

Health Service Executive (HSE)

Website: <https://www2.hse.ie/services/cross-border-directive/about-the-cross-border-directive.html>

E-mail: crossborderdirective@hse.ie

ITALY

Ministry of Health, Directorate-General for health planning

Website:

In Italian: <https://www.salute.gov.it/portale/cureUE/homeCureUE.jsp>

In English: <https://www.salute.gov.it/portale/cureUE/homeCureUE.jsp?lingua=english>

E-mail: ncpitaly@sanita.it

LATVIA

National Health Service

Website: www.vmnvd.gov.lv

In Latvian: <https://www.vmnvd.gov.lv/lv>

In English: <https://www.vmnvd.gov.lv/en>

E-mail: nvd@vmnvd.gov.lv

LITHUANIA

National Health Insurance Fund under the Ministry of Health

State Health Care Accreditation Agency under the Ministry of Health

Website:

In Lithuanian: <https://ligoniukasa.lrv.lt/lt/veiklos-sritys/informacija-keliaujantiems/tarpvalstybines-sveikatos-prieziuros-kontaktinis-centras>

In English: <https://ligoniukasa.lrv.lt/en/sector-activities/for-travelers-1/national-contact-point-for-cross-border-healthcare>

E-mail: info@vlk.lt

Additional contact information:

In Lithuanian: <https://ligoniukasa.lrv.lt/lt/veiklos-sritys/informacija-keliaujantiems/tarpvalstybines-sveikatos-prieziuros-kontaktinis-centras/kontaktine-informacija/>

In English: <https://ligoniukasa.lrv.lt/en/sector-activities/for-travelers-1/national-contact-point-for-cross-border-healthcare/additional-useful-information/>

LUXEMBOURG

For EU citizens intending to use Luxemburgish healthcare:

Service national d'information et de médiation santé

Website: www.mediateursante.lu

In French: <https://mediateursante.public.lu/fr.html>

In German: <https://mediateursante.public.lu/de.html>

E-mail: info@mediateursante.lu

For Luxemburgish insured persons seeking healthcare in the EU:

Ministry of Social Security (Caisse nationale de santé)

Website: www.cns.lu

In French: <https://cns.public.lu/fr.html>

In German: <https://cns.public.lu/de.html>

In English: <https://cns.public.lu/en.html>

E-mail: cns@secu.lu

MALTA

Ministry for Health

Website: <https://deputyprimeminister.gov.mt/en/cbhc/pages/cross-border.aspx>

E-mail: crossborderhealth@gov.mt

NETHERLANDS

Netherlands NCP Cross-border Healthcare - CAK

Website:

In Dutch: <https://cbhc.hetcak.nl/nl>

In English: <https://cbhc.hetcak.nl/en>

POLAND

National Health Fund

Website:

In Polish: <http://www.kpk.nfz.gov.pl/pl/>

In English: <http://www.kpk.nfz.gov.pl/en/>

E-mail: kpk-dyrektywa@nfz.gov.pl

PORTUGAL

The Central Administration of the Health System

Website: <https://diretiva.min-saude.pt/pontos-de-contacto/nacional-pcn/>

E-mail: diretiva.pcn@acss.min-saude.pt

ROMANIA

National Health Insurance House

Website: www.cnas-pnc.ro

In Romanian: <https://www.cnas-pnc.ro/>

In English: <https://www.cnas-pnc.ro/?l=en>

E-mail: pnc@casan.ro

SLOVAKIA

Healthcare Surveillance Authority

Website: www.udzs-sk.sk

In Slovakian: <https://nkm.sk/>

In English: <https://nkm.sk/en/prava-a-naroky-poistenca/introduction/>

E-mail: web@udzs-sk.sk

SLOVENIA

Health Insurance Institute of Slovenia (HIIS)

Website:

In Slovenian: <https://www.zzzs.si/>

In English: <https://www.zzzs.si/en/cross-border-healthcare/slovenian-national-contact-point-for-cross-border-healthcare/>

E-mail: nkt@zzzs.si

SPAIN

Ministerio de Sanidad, Consumo y Bienestar Social

Website:

In Spanish: <https://www.mscbs.gob.es/pnc/home.htm>

In English: <https://www.mscbs.gob.es/en/pnc/home.htm>

E-mail: oiac@msssi.es

SWEDEN

For Swedish insured persons seeking healthcare in the EU:

Försäkringskassan

Website:

In Swedish: <https://www.forsakringskassan.se/>

In English: <https://www.forsakringskassan.se/english>

E-mail: kundcenter@forsakringskassan.se ; huvudkontoret@forsakringskassan.se

For EU citizens intending to use Swedish healthcare:

Socialstyrelsen

Website:

In Swedish: www.socialstyrelsen.se

In English: <https://www.socialstyrelsen.se/en/>

E-mail: socialstyrelsen@socialstyrelsen.se

EEA EFTA States

ICELAND

Icelandic Health Insurance - International Department

Website:

In Icelandic: <https://www.sjukra.is/>

In English: <https://www.sjukra.is/english>

E-mail: international@sjukra.is

LIECHTENSTEIN

Amt für Gesundheit (AG)

Website: <https://www.llv.li/en/individuals/health-care-and-care/electronic-health-dossier/point-of-contact>

E-mail: patientenmobilitaet@llv.li

NORWAY

HELFO (The Norwegian Health Economics Administration)

Website:

In Norwegian: <https://www.helsenorge.no/behandling-i-utlandet/Nasjonalt-kontaktpunkt-for-helsehjelp/>

In English: <https://www.helsenorge.no/en/treatment-abroad/norwegian-national-contact-point-for-healthcare>

E-mail: servicesenteret@helfo.no