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My main comment on this document is on treatment of centralised monitoring. The document suggests it gives 'additional monitoring capabilities', which can be true. But, given that all organisations now collect information electronically, it seems unbelievable that anyone wouldn't do *some* centralised monitoring as standard practice. After all, it can be cheaper and quicker than on-site review. It can even form the core of monitoring practices, with on-site visits being the 'additional' feature. I therefore think the document should make a stronger recommendation for centralised monitoring.