



European  
Commission



# 4 YEARS

## STRUCTURAL REFORM SUPPORT SERVICE

Supporting reforms that enhance growth  
and job creation across the EU

# Structural reform support service (SRSS)

Commission service, with a mandate to:

- Support member states with the preparation, design, and implementation of growth-enhancing reforms;
- Provide tailor-made support on the ground;
- Steer and coordinate technical support provided by the Commission.

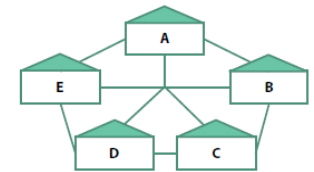


# Today: Main features of technical support provided by SRSS/SRSP to Member States



# Primary Health Care Units in Austria

**Implementation project following health care reform in Austria aiming to provide integrated, patient-centred care**

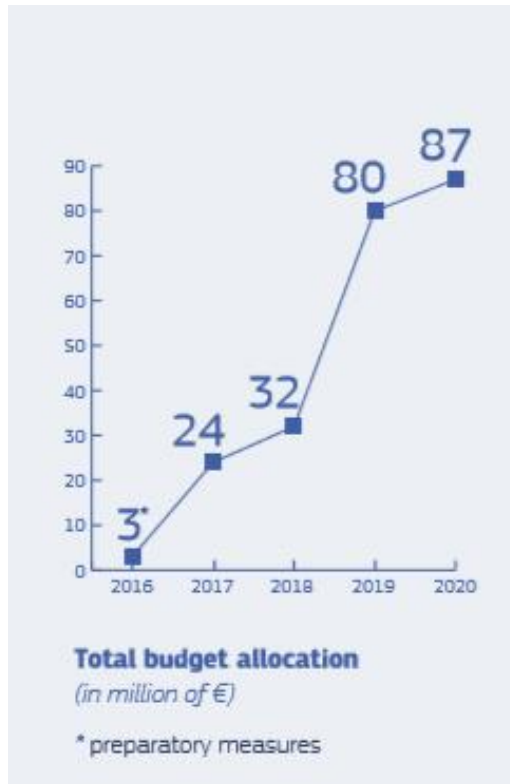
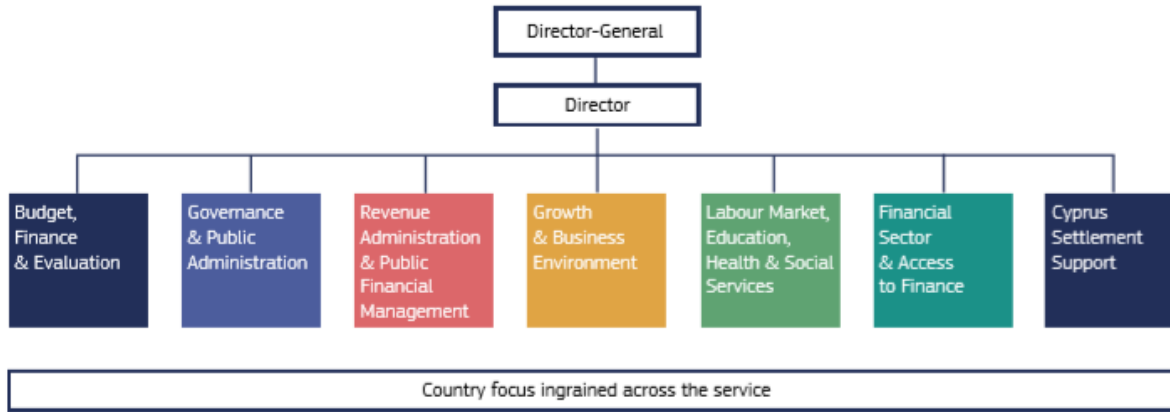


*Project deliverables:*

- *Start-up guide for GPs setting up their own primary health care unit*
- *Hands-on consultancy services*
- *Website design and communication strategy*
- *Support and trainings for regional governments and public insurance on financial instruments for the units*



## Organisational structure



### SRSS facts

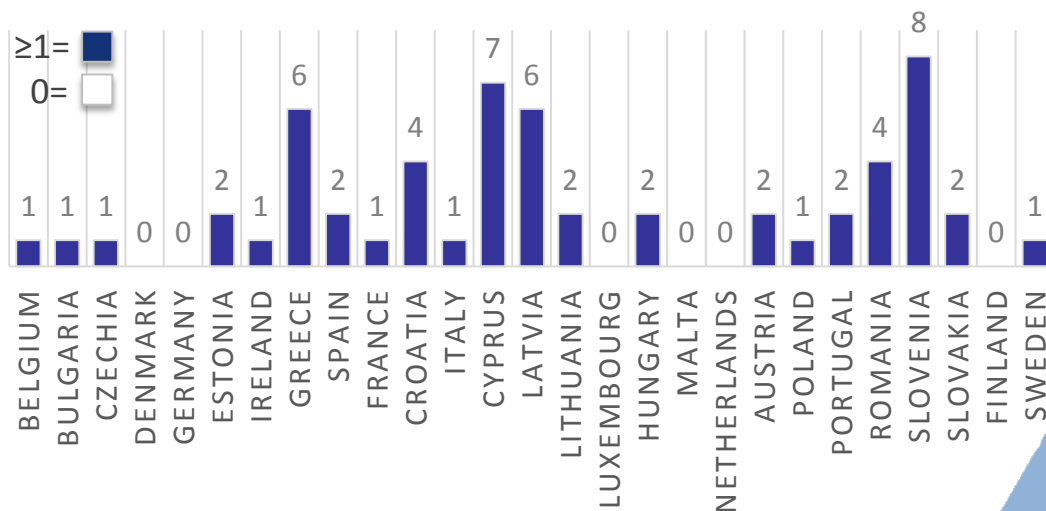
Created in  
**July 2015**

Offices in  
**Five countries**

**190**  
staff members

# Technical Support Projects on Health (2015 - 2019)

NUMBER OF SRSS HEALTHCARE PROJECTS



## Some examples:

Integrated Service Provision

Primary Health Care reform

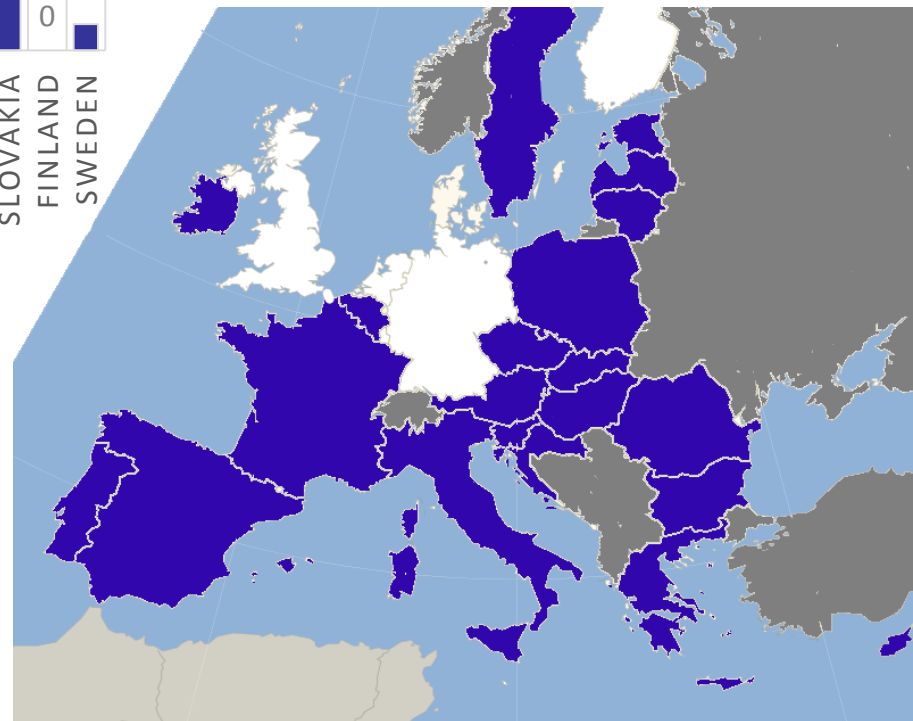
Cancer screening programmes

DRG system

Spending Review on medicines

Centralised procurement

Health system performance assessment



# Project Cluster

Main areas of focus of SRSS healthcare projects

Hospital  
sector reform

eHealth

Primary  
Health  
Care

Public  
procurement in  
the health  
sector

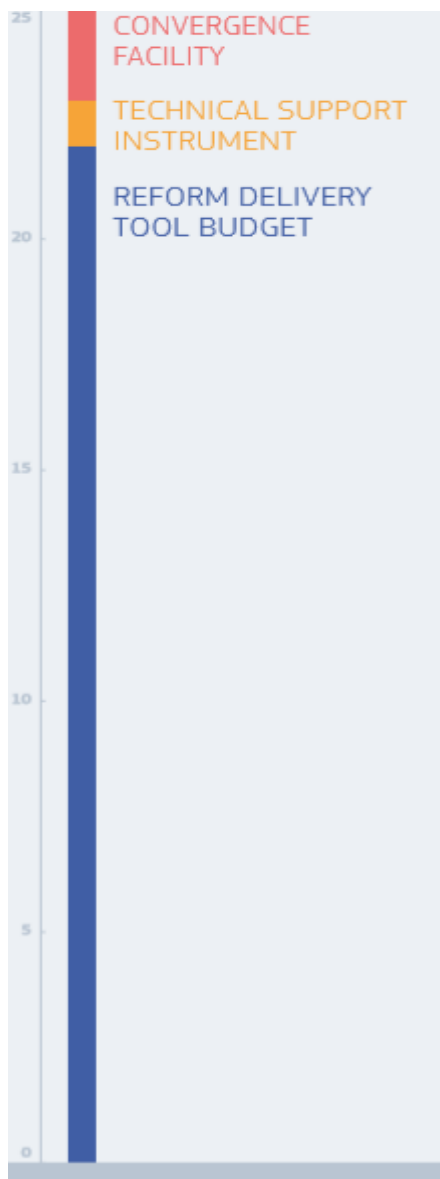
Health system  
performance  
assessment

## **Other project areas:**

Cancer screening programmes  
Antimicrobial resistance (AMR)  
Patient Safety  
Health Technology Assessment  
DRGs



# OUTLOOK FOR THE SRSS



## A new programme after 2020

The Commission has proposed to expand the work of the SRSS after 2020 under a new Reform Support Programme, with a much bigger overall budget of €25 billion.

The proposed programme would have three strands.

- **Reform delivery tool — €22 billion**  
Financial incentives for governments to implement structural reforms addressing key challenges identified every year as part of the ‘European Semester’.
- **Technical support instrument — just under €1 billion**  
Continued help for governments to design and implement reforms and optimise their administrative capacity.
- **Convergence facility — just over €2 billion**  
Financial and technical support to those countries that have taken demonstrable steps towards joining the euro.



# Contacts

## Main contact point for Member States:

- [Mary.McCarthy@ec.europa.eu](mailto:Mary.McCarthy@ec.europa.eu)

## For further details on labour market, health, education and social services, please contact:

- [SRSS-04-LABOUR-MARKET-HEALTH-AND-SOCIAL-SERVICES@ec.europa.eu](mailto:SRSS-04-LABOUR-MARKET-HEALTH-AND-SOCIAL-SERVICES@ec.europa.eu)
- Health: [Christoph.schwierz@ec.europa.eu](mailto:Christoph.schwierz@ec.europa.eu)

## Other areas:

- Structural Reform Support Programme: [SRSS-SRSP@ec.europa.eu](mailto:SRSS-SRSP@ec.europa.eu)

## SRSS website:

[https://ec.europa.eu/info/departments/structural-reform-support-service\\_en](https://ec.europa.eu/info/departments/structural-reform-support-service_en)