Member State Data on

Patient Mobility

under

Directive 2011/24/EU

Data on patient mobility in 2018

17 October 2019

Background

- In order to assess the impact of the Directive, a questionnaire has been sent to all MS since 2016 to collect information on patient movement in each preceding year.

- Data collection covered four broad areas:
  1. Requests for Information
  2. Requests for Prior Authorisation & reasons for grant or refusal of authorisation
  3. Reimbursement for treatments with Prior Authorisation (PA)
  4. Requests for reimbursement for treatments without Prior Authorisation (PA)

- The data presented do not include reports on cross-border care provided under legal instruments other than the Directive, such as the Social Security Regulation (883/2004) or bi-lateral and other parallel agreements.
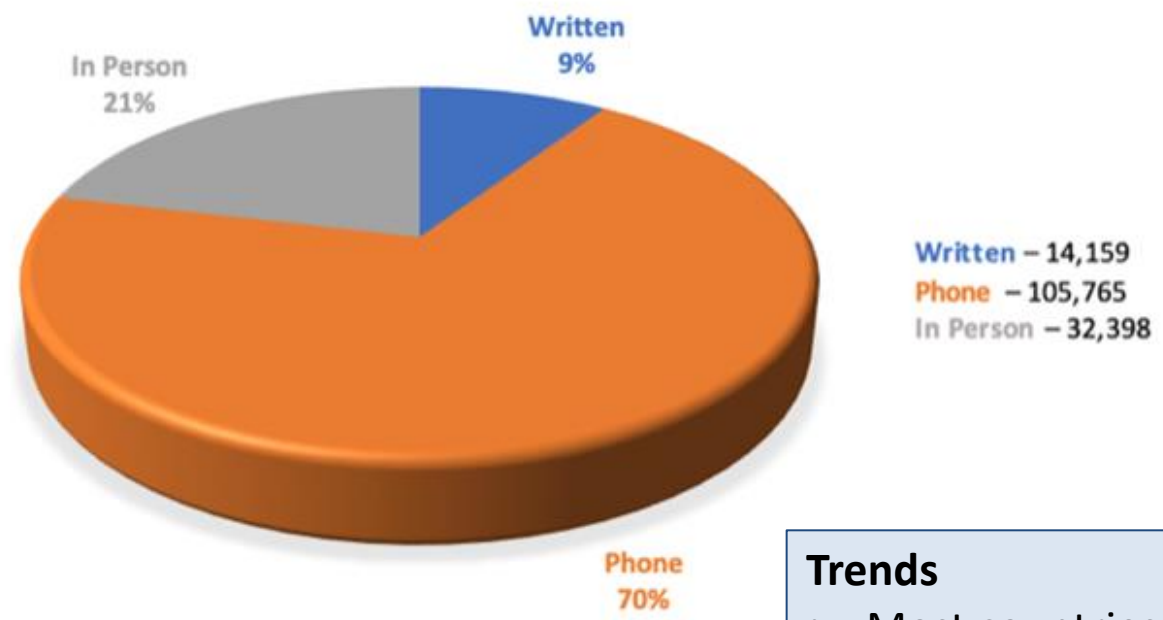
Data Quality

2018 Data Quality

- The quality of data has improved significantly over the three years of data collection.
- We received responses on 2018 mobility from 27 countries (BG, CY, and IS were not able to reply).
- Data from some countries was limited: DE, NL and SE were not able to provide mobility data, but did return the form with basic information.
- BE was not able to complete all sections due to the way in which data are collected in country.

2015-2018 data quality

- Reporting has generally improved since 2015, although challenges remain for some countries in distinguishing between mobility under the Directive an mobility under the regulation.
- Some countries also struggle with national level data aggregation.

Requests for Information at NCPs in 2018

Written 9%

In Person 21%

Phone 70%

Written – 14,159
Phone – 105,765
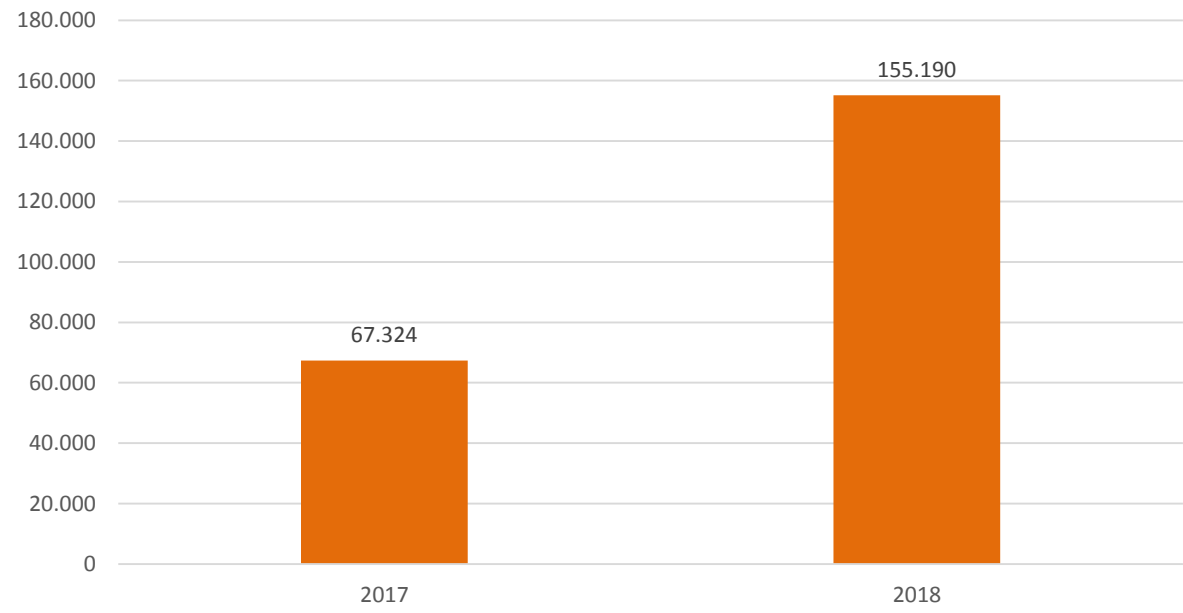In Person – 32,398

Trends
- Most countries reported requests fewer than 4,000 requests for information.

Outliers
- Latvia: 62, 591 requests
- Estonia: 27,242 requests
- Poland: 24,237
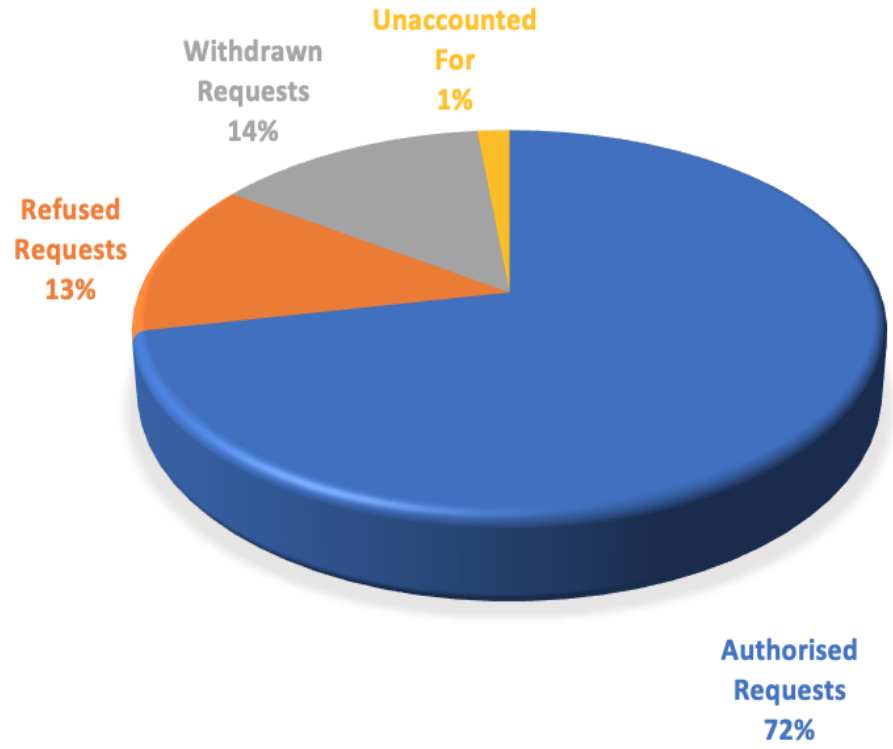- Lithuania: 15,532

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Comparing 2018 and 2017

Requests for information 2017-2018

- Latvia: 62, 591 requests for information in 2018, up from 275 in 2017
- Estonia: 27,242 requests for information in 2018, up from 2,243 in 2017

Prior Authorisation Requests in 2018

Total number of requests for PA: 7,266 across 21 MA

Withdrawn Requests 14%

Unaccounted For 1%
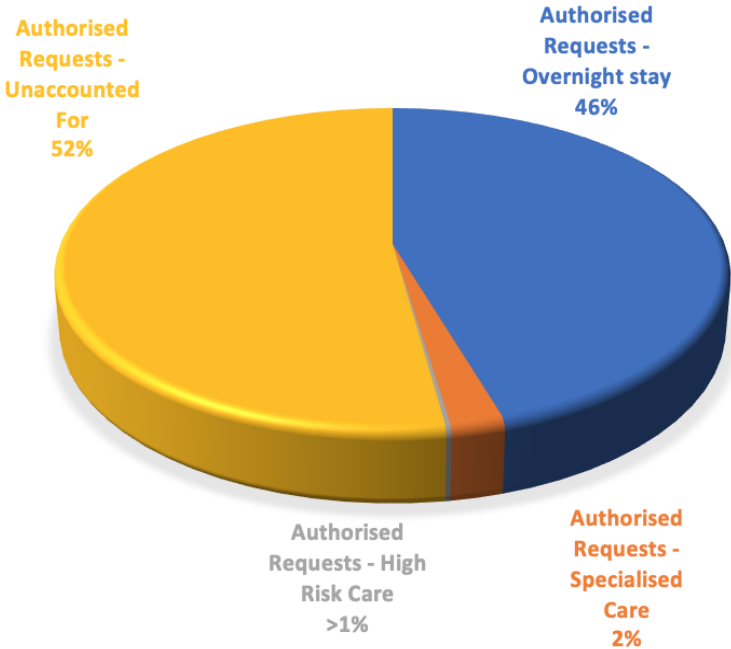
Refused Requests 13%

Authorised Requests 72%

Requests Authorised – 5,215
Requests Refused – 940
Requests Withdrawn – 994
Requests Unaccounted For – 117

Trends
- **7,266 requests received, up from 5,902 requests received in 2017.**
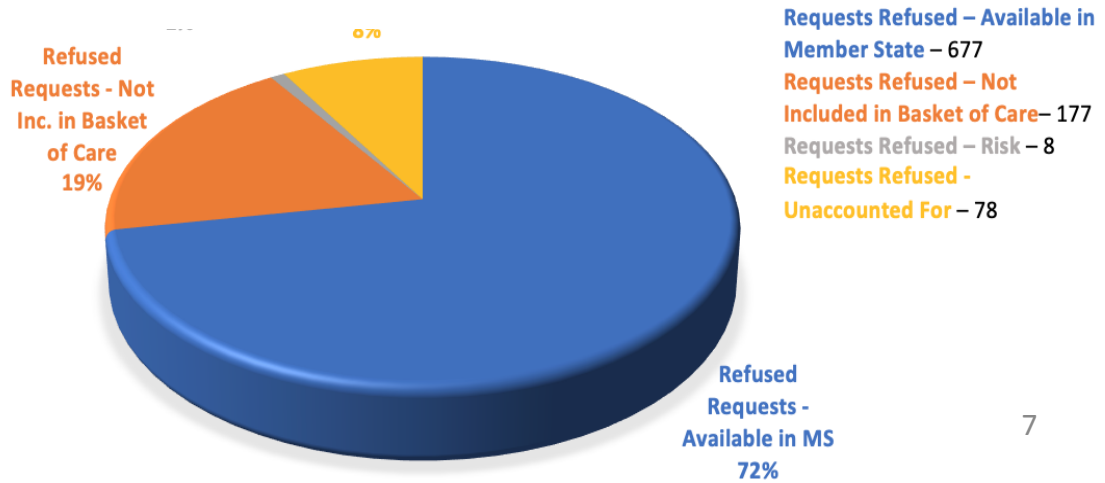- **10 MS reported fewer than 100 requests.**

Outcomes of Prior Authorisation Requests in 2018

Grounds for Authorisation

Authorised Requests – Overnight Stay – 2,364
Authorised Requests – Specialised Care – 118
Authorised Requests – High Care – 11
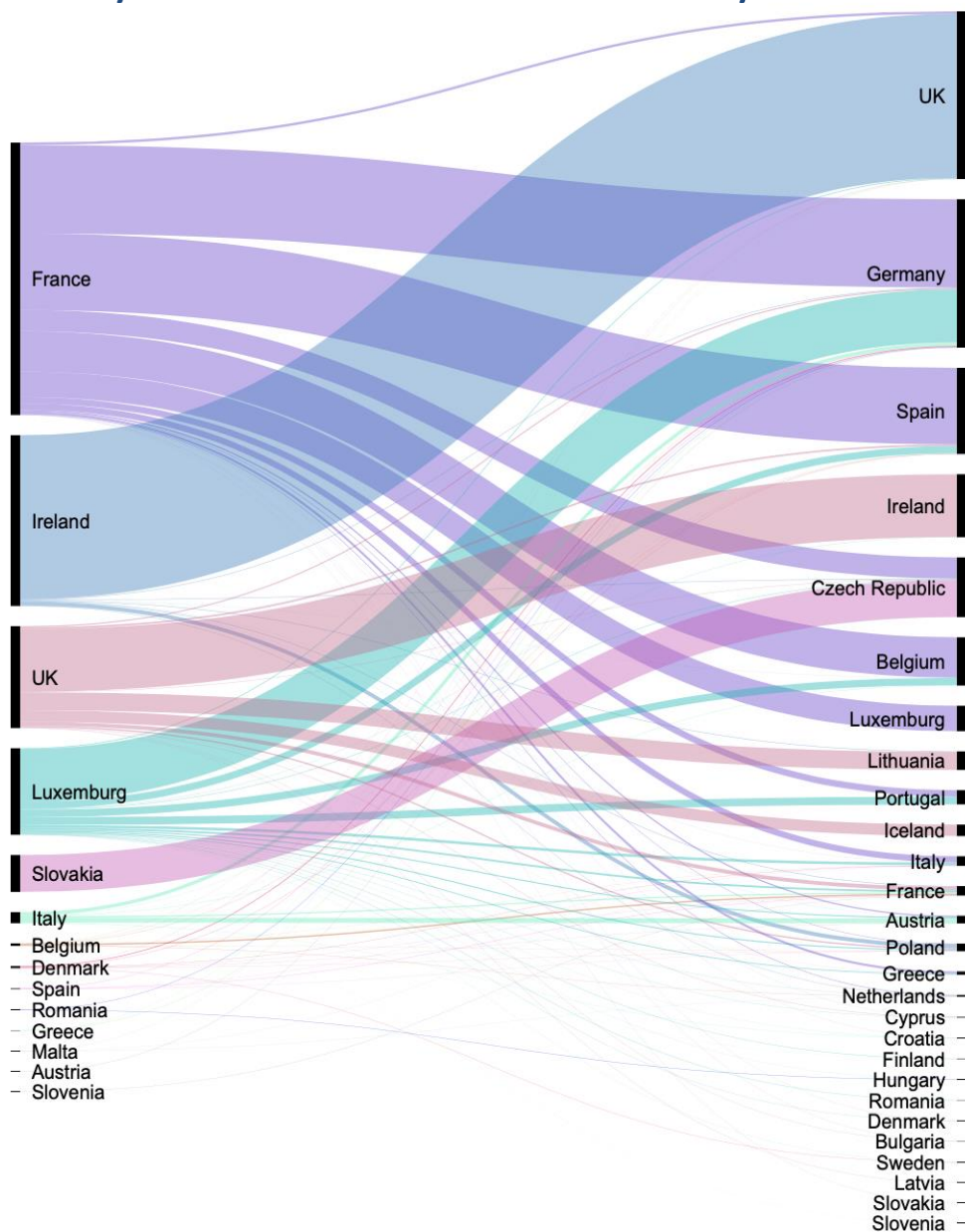**Authorised Requests – Unaccounted For** – 2,722

Grounds for Refusal

Requests Refused – Available in Member State – 677
Requests Refused – Not Included in Basket of Care – 177
Requests Refused – Risk – 8
Requests Refused – Unaccounted For – 78

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Patient mobility with Prior Authorisation in 2018

Country of Affiliation — **Country of Treatment**

Country of Affiliation: UK, France, Ireland, UK, Luxemburg, Slovakia, Italy, Belgium, Denmark, Spain, Romania, Greece, Malta, Austria, Slovenia

Country of Treatment: UK, Germany, Spain, Ireland, Czech Republic, Belgium, Luxemburg, Lithuania, Portugal, Iceland, Italy, France, Austria, Poland, Greece, Netherlands, Cyprus, Croatia, Finland, Hungary, Romania, Denmark, Bulgaria, Sweden, Latvia, Slovakia, Slovenia

PA system implemented
- 21 MS implemented PA
- EE, FI, LT, NL and NO did not

Total Requests:
- 7,266 requests received, most MS fewer than 100
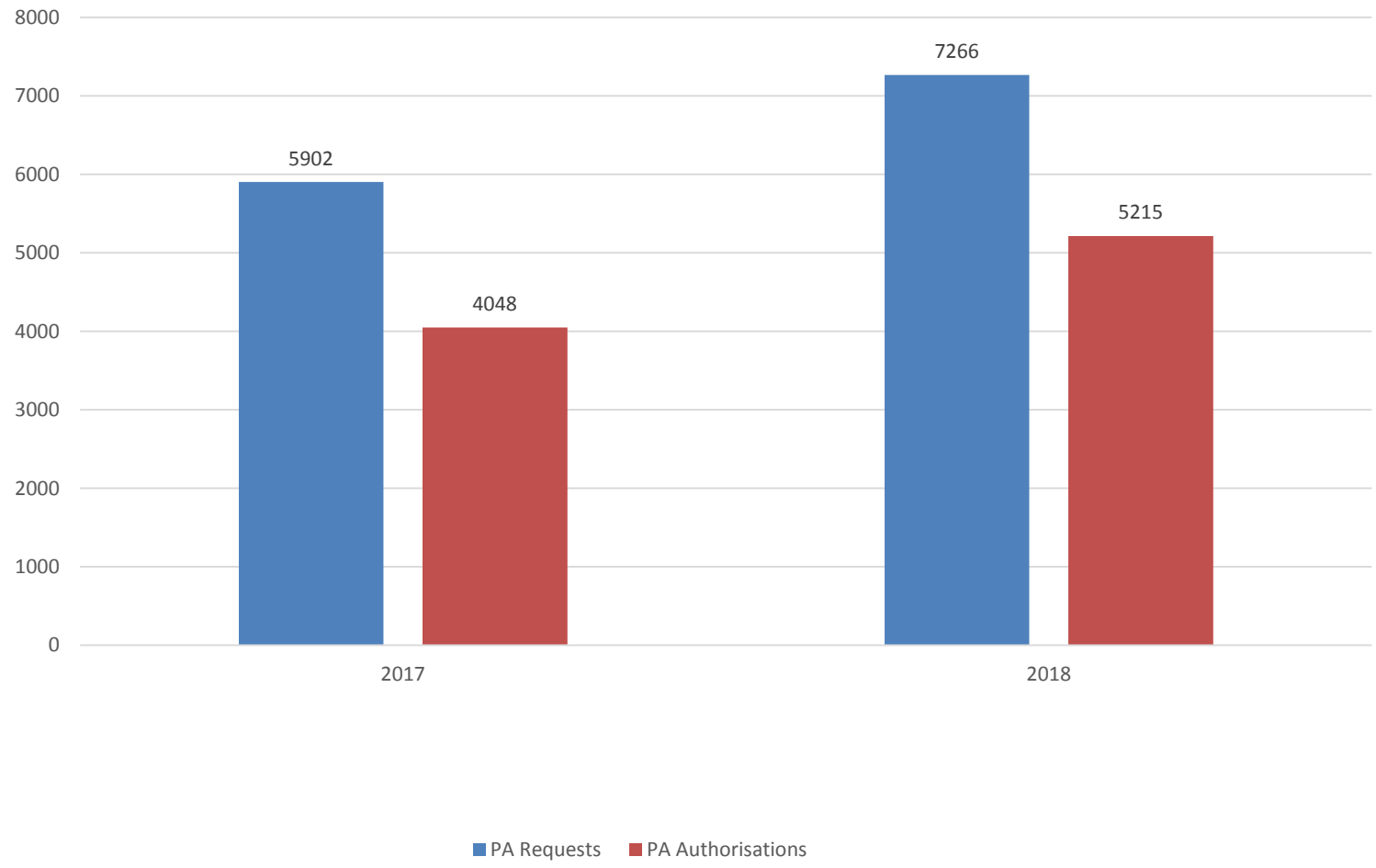
Outliers:
- FR : 3,0769 of which 2067 authorised
- IE : 1,854 requests of which 1296 authorised
- UK : 978 requests of which 321 authorised
- LU with 427 of which 773 authorised
- SK : 302 requests of which 280 authorised

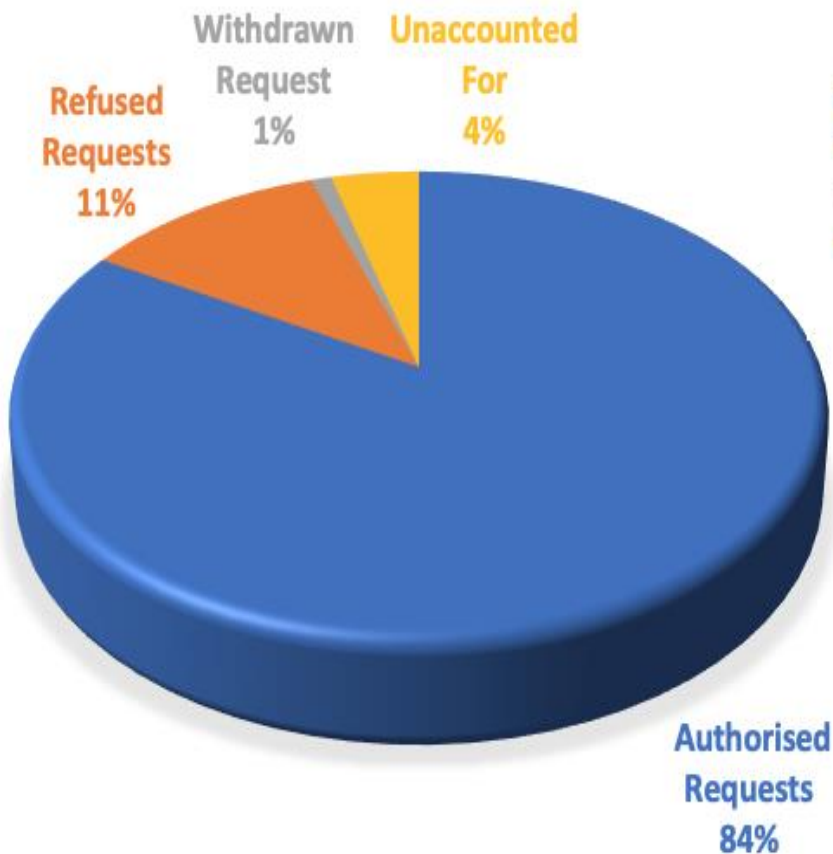**All other MS reported fewer than 20 authorisations**

Comparing 2018 and 2017

Patient Mobility with Prior Authorisation 2017-2018

Legend: PA Requests, PA Authorisations

Data values: 2017 — PA Requests 5902, PA Authorisations 4048; 2018 — PA Requests 7266, PA Authorisations 5215

Mobility not requiring PA in 2018

Total number of requests for reimbursement 271,549 across 22MS

Withdrawn Request 1%

Unaccounted For 4%

Refused Requests 11%

Authorised Requests 84%

Authorised Reimbursement Requests – 226,837
Refused Reimbursement Requests – 30,926
Withdrawn Reimbursement Requests – 2,602
Unaccounted for Reimbursement Requests – 11,148

Trends
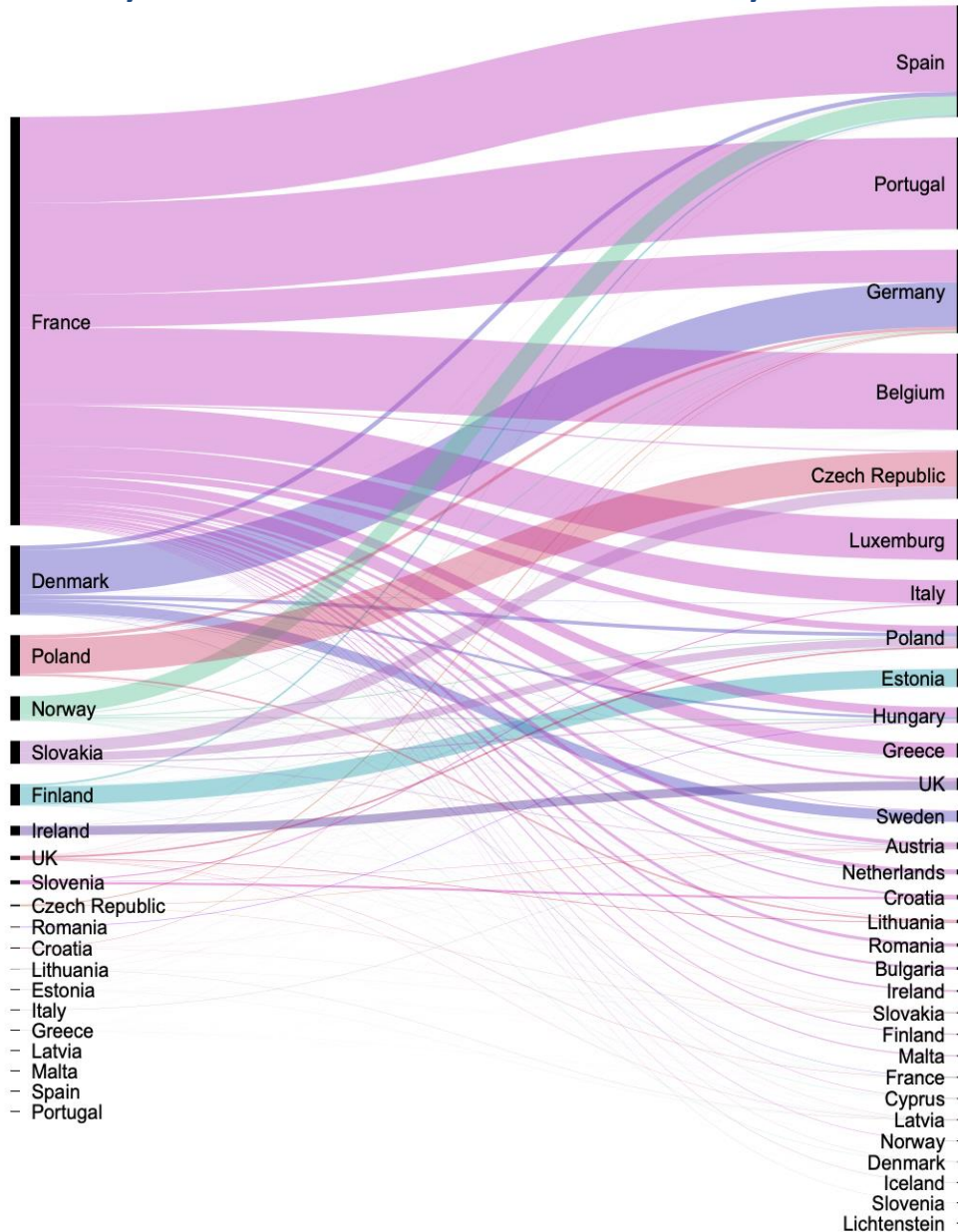- **The average number of reimbursements made across the Member States was low**

Outliers
- **France, Denmark, and Poland.**
- **France accounts for 78% of all reimbursements made**

Mobility not requiring PA in 2018

Country of Affiliation — **Country of Treatment**

Sankey diagram flows between:

Country of Affiliation: France, Denmark, Poland, Norway, Slovakia, Finland, Ireland, UK, Slovenia, Czech Republic, Romania, Croatia, Lithuania, Estonia, Italy, Greece, Latvia, Malta, Spain, Portugal

Country of Treatment: Spain, Portugal, Germany, Belgium, Czech Republic, Luxemburg, Italy, Poland, Estonia, Hungary, Greece, UK, Sweden, Austria, Netherlands, Croatia, Lithuania, Romania, Bulgaria, Ireland, Slovakia, Finland, Malta, France, Cyprus, Latvia, Norway, Denmark, Iceland, Slovenia, Lichtenstein

Reimbursement requests
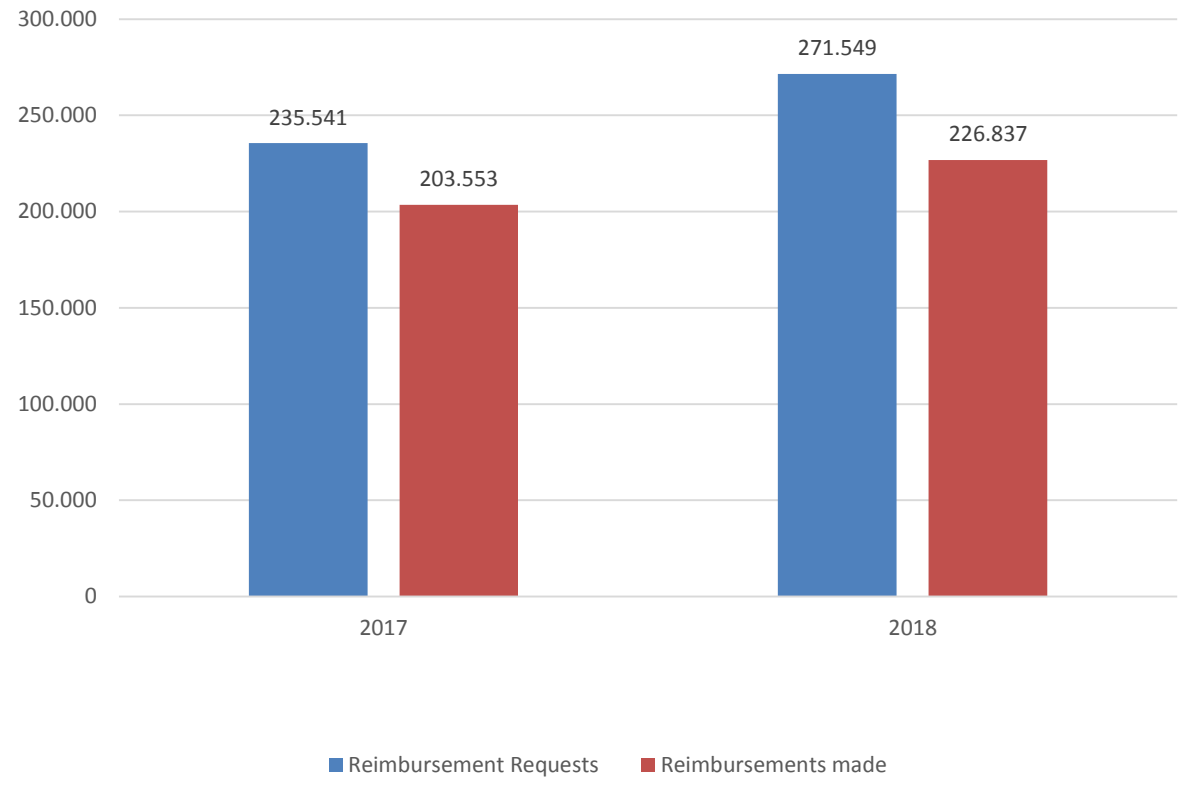- 22 MS   Reporting

Total Requests:
- **271,549** requests received, most MS fewer than 100

Outliers:
- FR: 177, 863of which 157,585 authorised
- DK : 33,118 requests of which 26,715 authorised
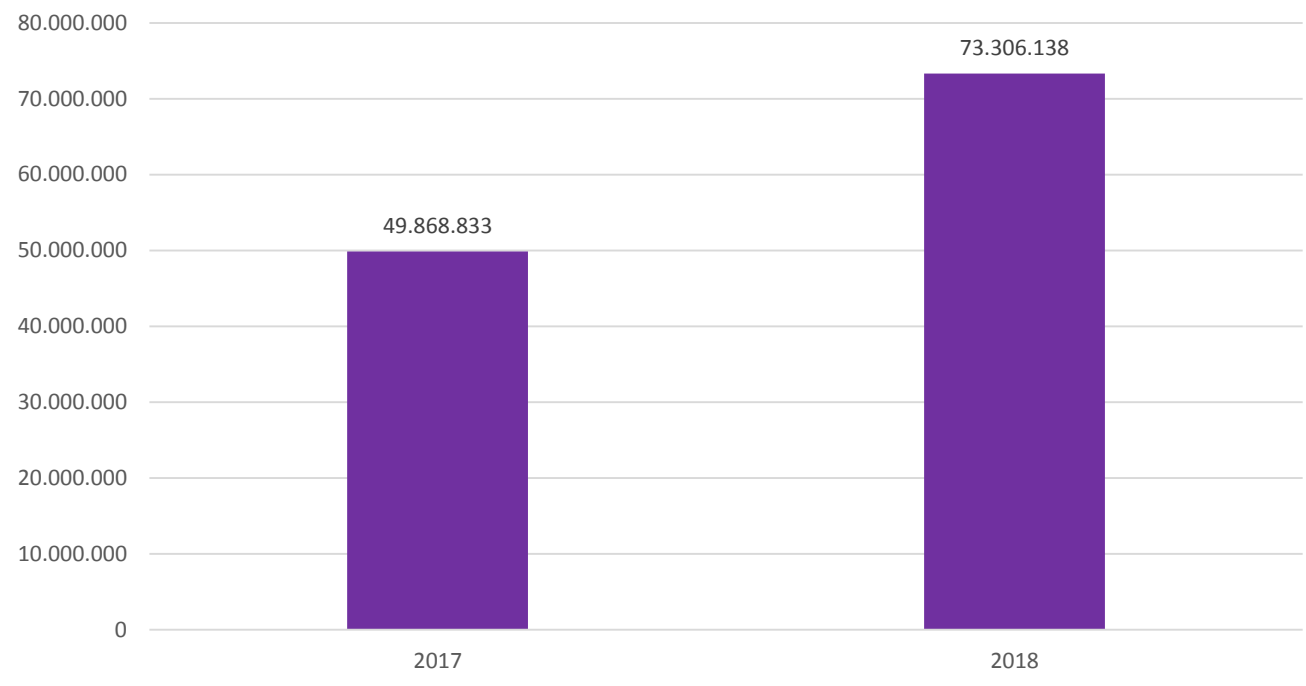- PL: 18,666 requests of which15,751 authorised

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Comparing 2018 and 2017

Patient Mobility not requiring Prior Authorisation 2017-2018

Comparing 2018 and 2017

Total Spend (with and without PA) 2017-2018, in EUR

Thank you

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