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## Journalists Workshop

### Organ Donation and Transplantation

# APPROACHING THE FAMILY

COLENBIE LUC  
TRANSPLANTATION COORDINATION

9 October 2012



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**Everybody arriving hospital → Start the fight for saving life**



**Family trust doctors & nurses**

**Continuous asking of situation**



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## After investigation and treatment

**Medical evaluation of patient**

**Indicates symptoms of brain death**

**Losing battle of life, psychological stress for medical team**

**Change of the therapeutic goal: potential Donor?**



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## First conversation with family

**Explanation brain death:**

**Building Trust , give information, give time for questions, use**

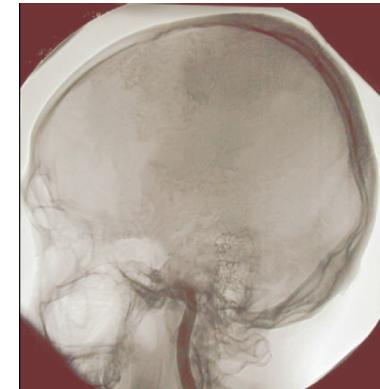
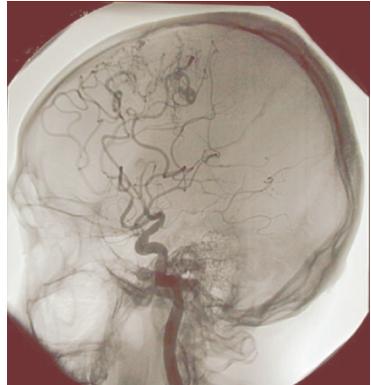
**understandable language , in a quiet environment, be silent and**

**listen , give support, explain that it's an irreversible situation**



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If family don't understand brain death,

it's not possible to have an agreement for donation

**Diagnosis of brain death must be confirmed by 3 doctors**

**who have nothing to do with transplantation programs**



**(Belgian Law)**

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## 6 Two different news reports: journalist speaks about brain-death...



Judge orders to stop nutrition by feeding tube

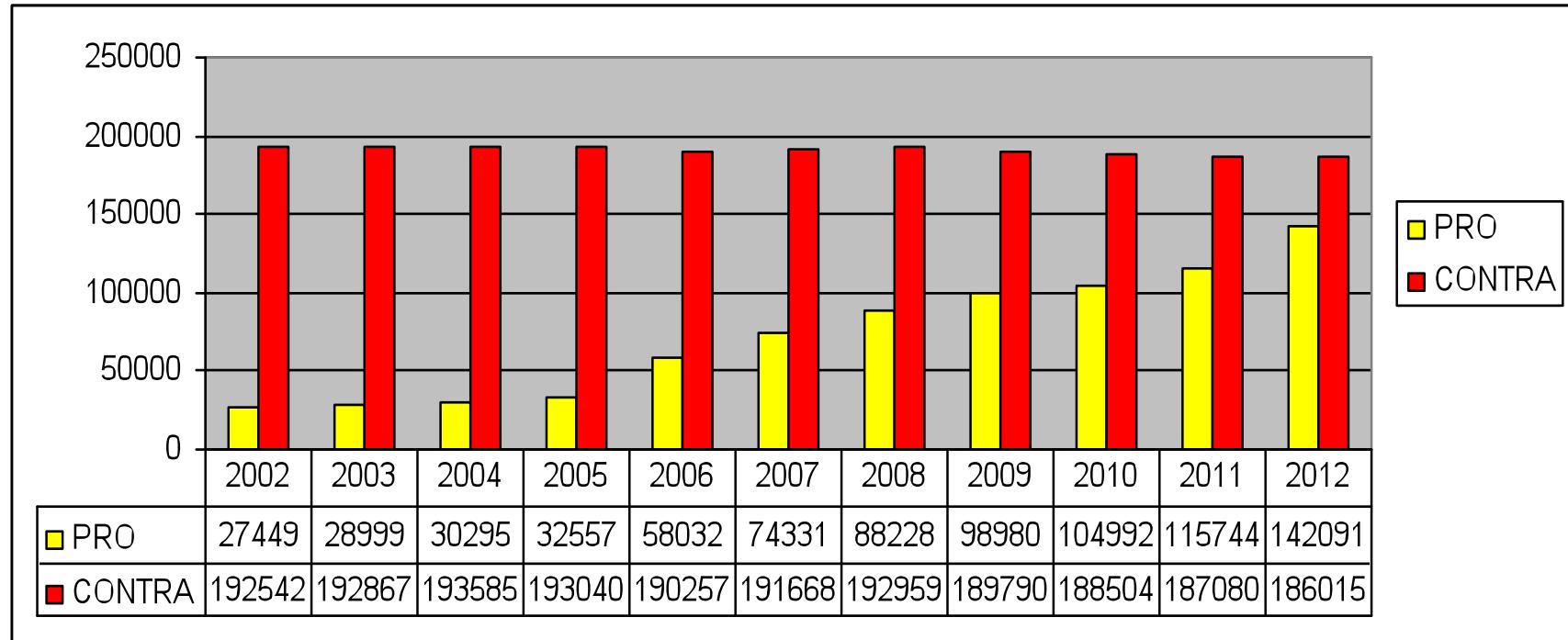
**Use the right terminology**



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## Second conversation with family

First: control Belgian donorregister (transplantcoordinator 24/24 u)



Belgian Law and Donorregister (1986) opting-out system



## No objection in data-bank: doctor starts conversation with introducing nurse, social worker, transplantcoordinator, religious leader

Give information about organdonation, listen what they know about

Speak always with respect and use the first-name of the deceased man, woman or child

(conversation: what's the **opinion** of the potential donor)

Let family as much as they want beside the deceased

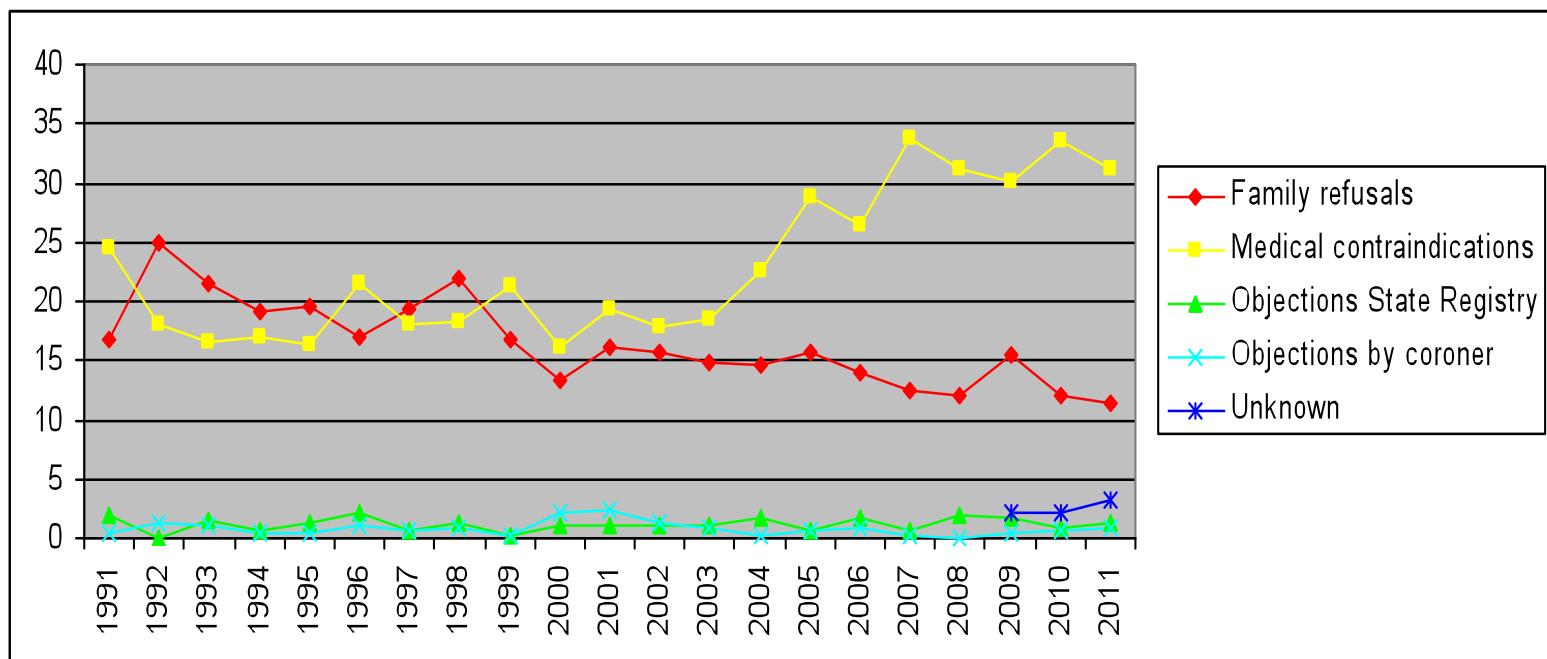
If no objection, ask for specific wishes during the procedure



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## The doctor can't take organs

When he is informed at any way that the deceased don't want to be a donor (any way, can be a written paper, family,...)



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## Support family after donation

**Give information to donorfamilies just after the procedure**

**Write a letter with information of used organs and give some support and sympathy**

**Send on of thanking cards and letters from organ recipients**

**Send yearly a Christmas card**



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Dear Donar family,

We are so sorry for your loss of your child and the pain you are all feeling. You may get some comfort in knowing that what you did is the best thing anyone in the world could have done for us - that is saving another child's life .... our son Jack.

Jack was very ill, he has battled with heart disease for 3½ years, he could not run around like other kids, he could not go on holiday or do the normal things that kids do, that is until the 7th July 2005 when a brave family had to make such a big decision. A decision that had to be made at such a heart breaking time in their life.

We have been blessed, this has

given us our son life back. He looks at us now and he cannot stop smiling. He has colour in his face again. He eats and drinks loads, these are things that he did not do very much before.

Our life has changed so much in the last few weeks. We feel like we have a future again, we owe all this to you and your wonderful family.

We cannot even start to imagine what you must be feeling as a family.

All we can say is thank you from the bottom of our hearts with all our love you will always hold a special place in our heart.  
Thank you so much  
With love - Jack's family.



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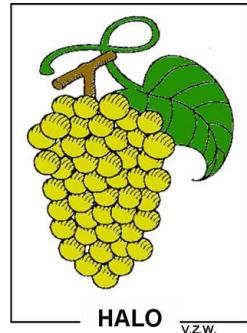


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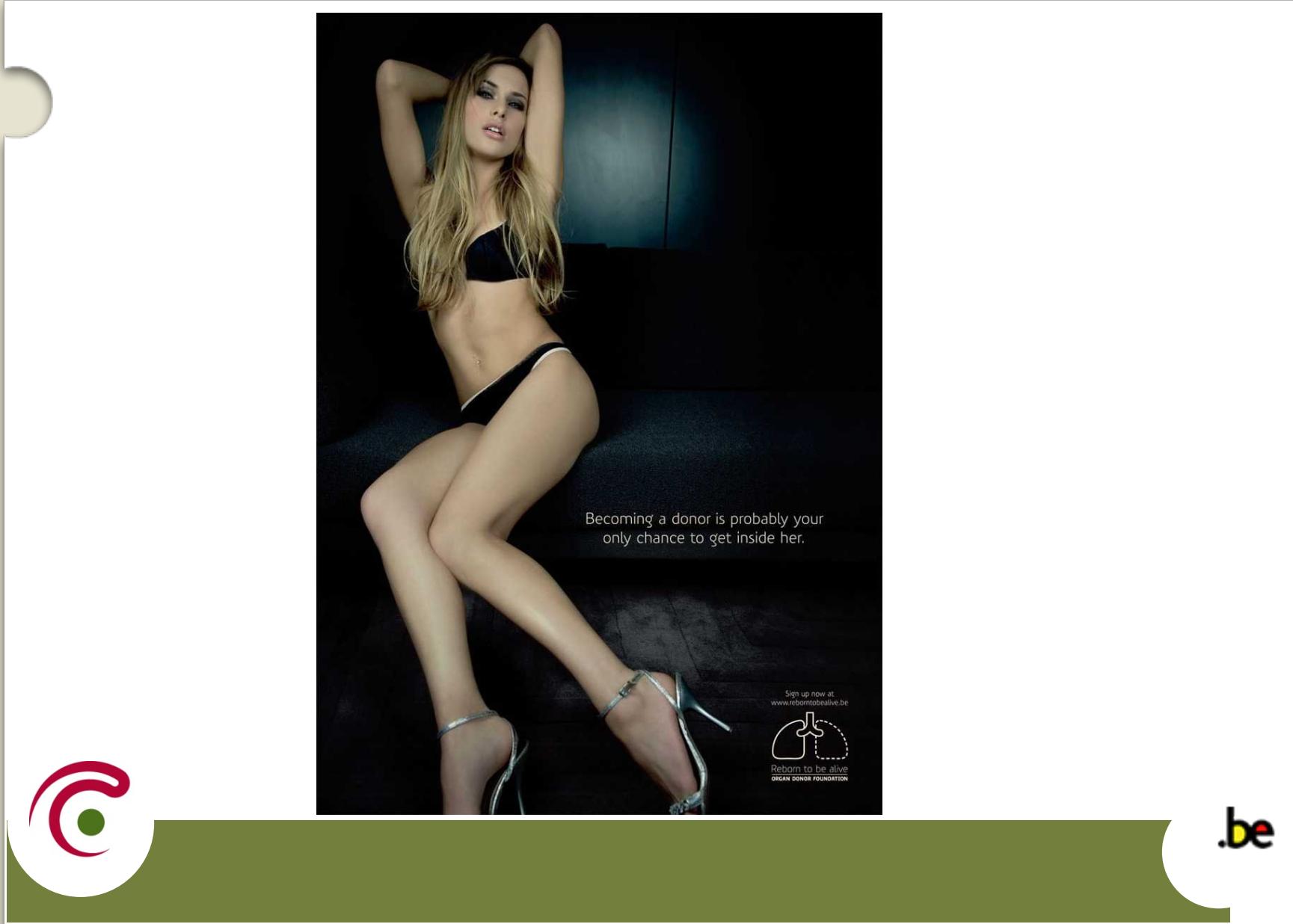
## Give a positive culture to organdonation and transplantation

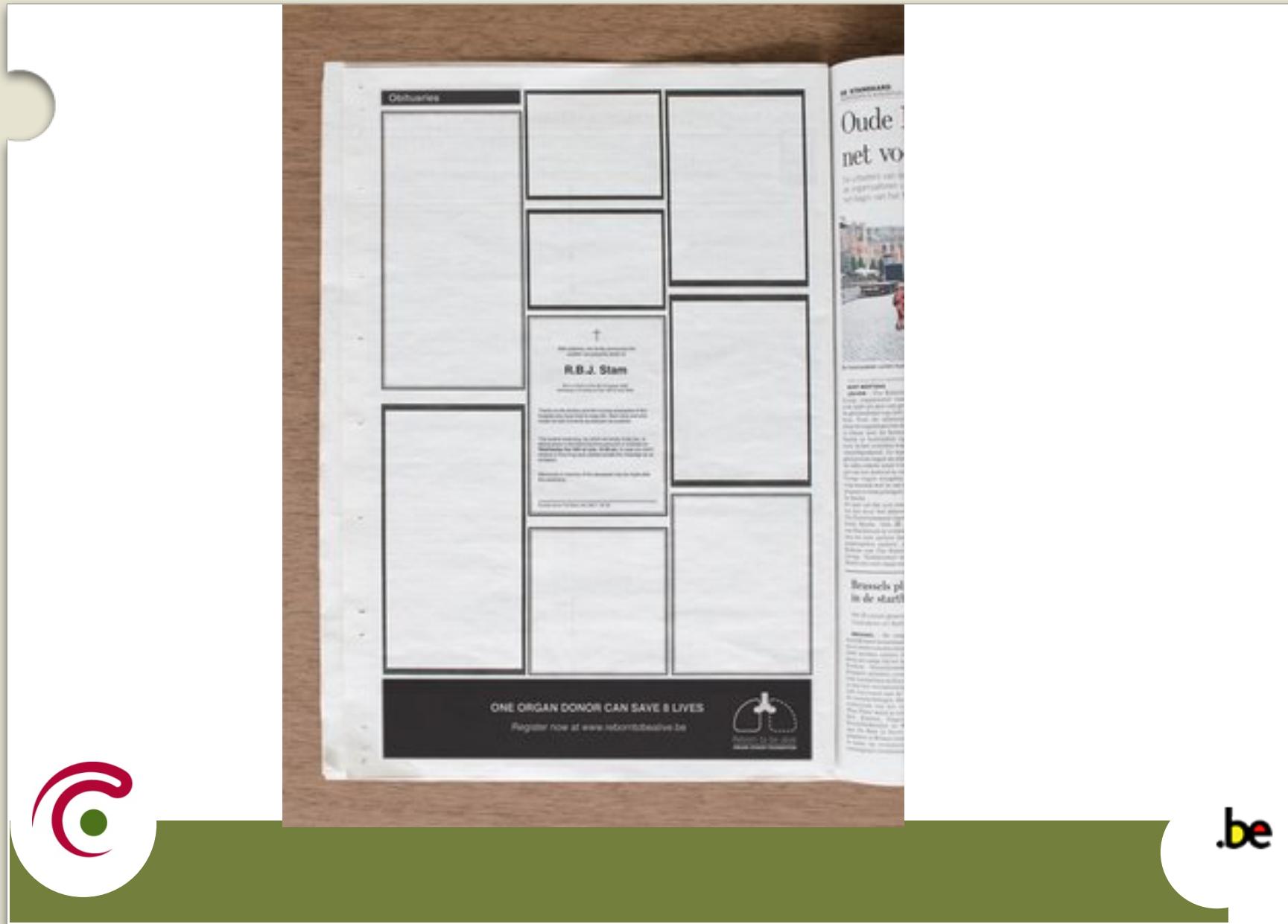
- The shortage of organs, increasing of waitinglist is an European problem
- Use patient organizations for sensiblisation in collaboration with TX-coordinators
- No place for wild stories
- Convince the Government the need of cooeration



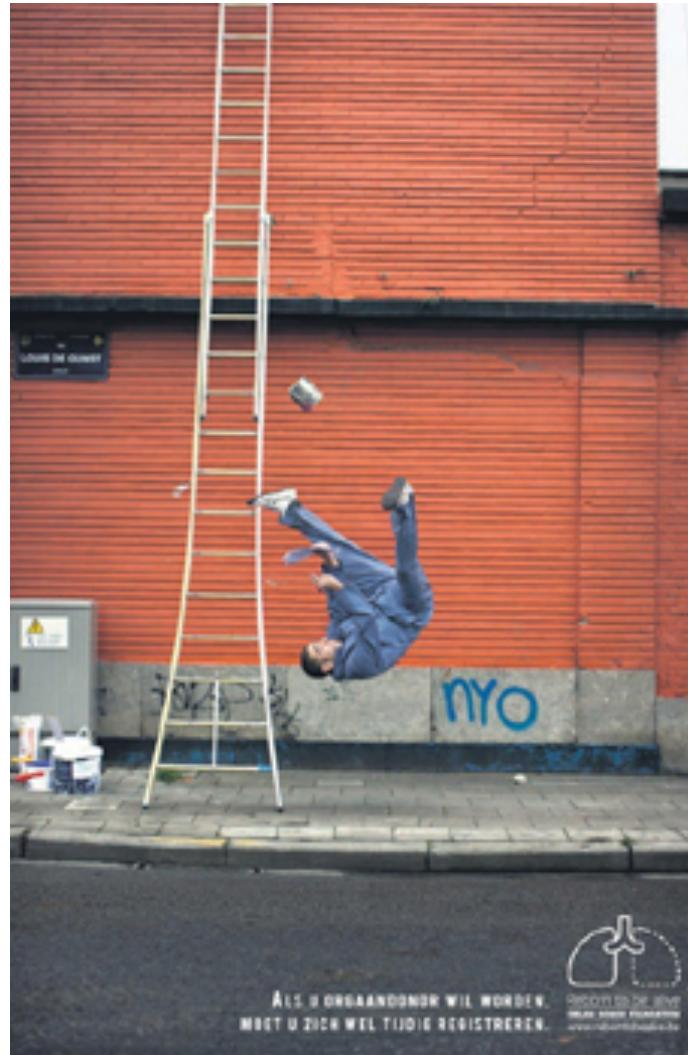
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FOD VOLKSGEZONDHEID, VEILIGHEID VAN DE VOEDSELKETEN EN LEEFMILIEU





FOD VOLKSGEZONDHEID, VEILIGHEID VAN DE VOEDSELKETEN EN LEEFMILIEU



Als u orgaandonor wil worden,  
moet u zich wel tijdig registreren.

Recom te be alst  
ORGAN DONOR FEDERATION  
ORGAN DONATION FEDERATION

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FOD VOLKSGEZONDHEID, VEILIGHEID VAN DE VOEDSELKETEN EN LEEFMILIEU



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# NATIONAL CAMPAIGNS IN BELGIUM



Public



Administration



Schools



Medical Doctors - nurses



Coroners



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FOD VOLKSGEZONDHEID, VEILIGHEID VAN DE VOEDSELKETEN EN LEEFMILIEU



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Social media interface showing a list of life events:

- Werk en opleiding
- Familie en relaties
- Huis en levensstijl
- Gezondheid en welzijn
- Reizen en ervaringen

Under "Gezondheid en welzijn":

- Orgaandonor...
- Een ziekte overwonnen...
- Een gewoonte opgegeven...
- Nieuwe eetgewoonten...
- Afgevallen...
- Brij, contactlenzen, overig...
- Been gebroken...
- Andere levensgebeurtenis...

Ville de  
**MONS**  
Royaume de Belgique  
Province de Hainaut  
Arrondissement administratif de Mons  
Rue Buisseret, 2 - 7000 Mons  
Tél : 065/005405  
Fax : 065/005413  
Cpte : 091-017589866  
E-mail : [population@ville.mons.be](mailto:population@ville.mons.be)

**Prélèvement et transplantation d'organes après le décès**

**Accusé de réception n° 80**

Il est certifié que la déclaration de volonté expresse de don d'organes de :

Nom : Di Rupo  
Prénoms : Elio  
Nom, prénoms du :  
déclarant pour les :  
enfants mineurs  
Né à : Mordange-Mariembourg le 18.07.1951  
Etat-civil : Célibataire  
[Redacted]  
[Redacted]

a été enregistrée au Registre national des personnes physiques.

Fait à Mons, le 19 septembre 2012.

Pour l'Officier de l'Etat Civil,  
l'agent délégué,  
Patricia Rivage  
C.D.L.D. (L-128-25)

Certifié conforme à ma volonté.  
Le déclarant,  
N.B. [Signature]  
1. La déclaration au nom d'un enfant mineur doit être renouvelée à la majorité;





UN ORGANE PEUT SAUVER PLUS D'UNE VIE

NOS TARIFS

LISTE DES ORGANES

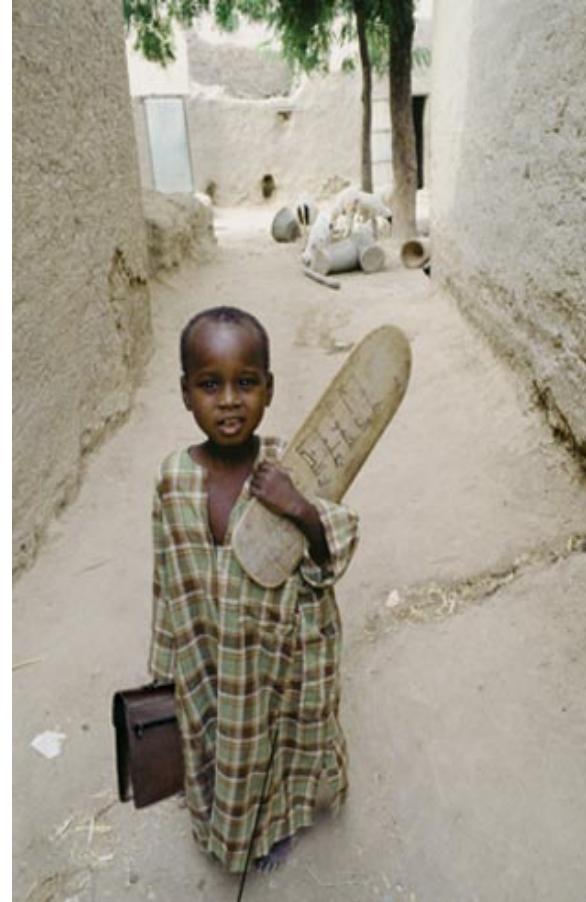
CONTACTEZ-NOUS

CARTE DES DONNEURS

QUI SOMMES-NOUS

NOS GARANTIES

TEMOIGNAGES



**Foie** 3.000 euros

**Pancréas** 2.000 euros

**Rein** 3.500 euros

**Poumon** 6.000 euros

**Moelle osseuse** 1.500 euros

**Cornée** 4.000 euros



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## Interrogation Belgian habitants (2009 Test-Aankoop)

**66 % have no problems with donation (altruïsme, egoïsme)**

**Refusing: 11% age and medical contra indication**

**9% no trust in medical team**

**5% religion reasons**

**64% have insufficient information about organdonation**

**2,5% of the interrogations had already contact with donation**

**They'll approve again but have some comments:**

**-more feedback organs**

**-conversation with doctor to technical and cold**

**-question of donatie to early**



## Belgium one of the highest number of organs used for organtransplantation

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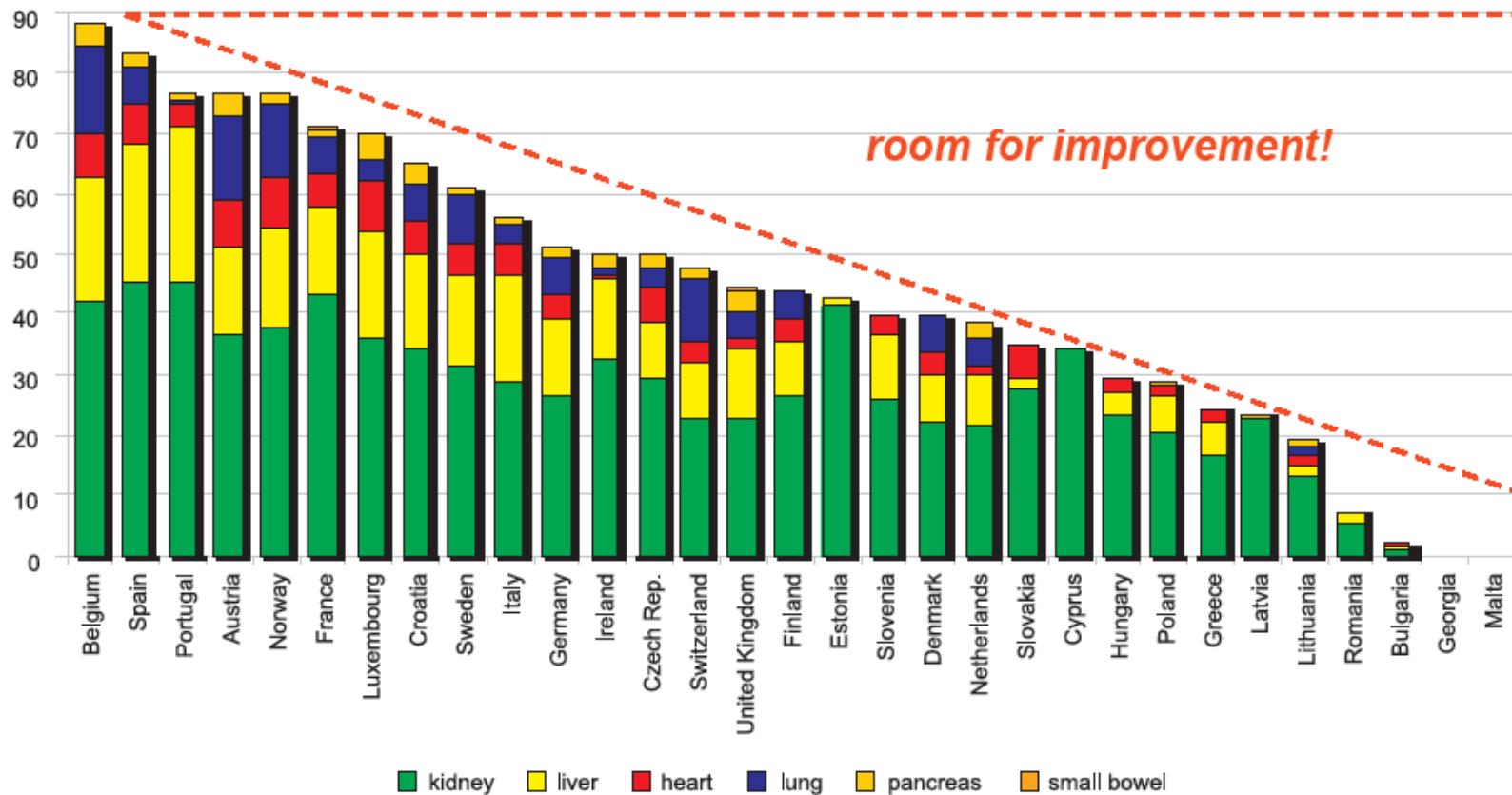


Fig.1 Deceased donor organs retrieved AND transplanted, PMP – 2008 (Council of Europe, Eurotransplant data 2008)

