

# Privacy Statement

## COVID19 clinical management support system (COVID19 -CMSS)

### Contents

1. Overview .....	2
2. On what legal grounds do we process your personal data? .....	2
3. What data is processed? .....	3
4. How long will the data be stored for? .....	3
5. Who has access to my personal data? .....	3
6. What are my rights? .....	3
7. What security measures are in place to protect my data? .....	4
8. Contact .....	4

## **1. Overview**

The COVID19 clinical management support system (COVID19-CMSS) has been developed to aid communication between experts from EU member states with respect to dealing with COVID19. Specifically, this system provides EU member state healthcare professionals with the contact details of EU member state hospitals and healthcare professionals specialised and experienced in dealing with COVID19. The process works as follows: EU member states in the Health security committee and/or ERN hospital managers are invited by the Commission to provide the contact details of one or two healthcare professionals from each hospital identified by their Member State to have appropriate expertise in dealing with COVID19. This contact information from all EU member states will then be input into a single table (updated regularly) by the Commission and shared with all healthcare professional on that list (and potentially other healthcare professionals, on request). Also, the Commission will provide technical support to enable communication between relevant parties where requested. In order to improve the knowledge of the system, the Commission will also facilitate the organisation of webinars between the healthcare professionals dealing with COVID-19

The aim of this document is to detail how the data used as part of this support system will be processed in line with Regulation 2018/1725/EU.

## **2. On what legal grounds do we process your personal data?**

All processing acts within the responsibility of the European Commission are governed by Regulation (EU) 2018/1725 of the European Parliament and of the Council of 23 October 2018 on the protection of natural persons with regard to the processing of personal data by the Union Institutions, bodies, offices and agencies and on the free movement of such data (EDPR).

In line with EDPR, the legal base on which your data are processed is its Article 5(1)(a) which allows the lawful processing of data that are necessary for the performance of a task carried out in the public interests. The Commission ‘public

interest' to act is based on Article 168 of the Treaty on the Functioning of the European Union that allows the Union to act against serious cross-border threats to health.

### **3. What data is processed?**

Your first name and surname, email address and phone number (ideally your personal mobile number). Your employer's details, e.g. name of the hospital, address, and phone number, communication language are also included in the list.

### **4. How long will the data be stored for?**

The Commission will retain your personal information as needed to fulfil the purposes for which your data was collected. The Commission will retain and use your personal information as necessary to comply with its legal obligation to perform this task which is carried out in the public interest. Once this time period has expired, the Commission will delete your data.

### **5. Who has access to my personal data?**

Access to your data will be granted to relevant healthcare professionals within the EU member states dealing with COVID19 cases, EU commission staff tasked with supporting this system and the WebEx platform.

### **6. What are my rights?**

You have specific rights as a 'data subject' under Chapter III (Articles 14-25) of EDPR, in particular the right to access, rectify or erase your personal data and the right to restrict the processing of your personal data. Where applicable, you also have the right to object to the processing or the right to data portability. If you need to exercise any of your rights, please feel free to contact the Commission directly (see contact details in section 8).

The Commission will respond to your request without undue delay and in any event no later than one month from receipt of your request. In case the Commission will be unable to act upon your request, you will receive an explanation within one month of receipt of the request.

## **7. What security measures are in place to protect my data?**

As stated above, your data will only be shared with those individuals who are also on the list, with Member States representatives in the Health Security Committee, and potentially with other healthcare professionals, upon request, and shared on the platform that is needed to facilitate this support system.

The spreadsheet containing your personal data will be stored in a protected environment (Confluence space) hosted by DG SANTE, where access is limited to authorized people (i.e. the operational team, IT helpdesk).

Also, the WebEx platform is a secure system, where physical, administrative, and technical safeguards designed to protect your personal information from unauthorized access, use, or disclosure are implemented.

You are responsible for ensuring the security of data received and processed outside this context.

## **8. Contact**

The European Commission's Directorate General for Health and Food Safety is the controller of your data. The contact address is:

Directorate-General for Health and Food Safety  
European Commission  
1049 Bruxelles/Brussel  
Belgium

If you have any questions or comments, or if you would like to exercise your rights as a data subject, please contact the controller, explicitly stating your request, at the following email address: [sante-consult-b3@ec.europa.eu](mailto:sante-consult-b3@ec.europa.eu).

If you have remarks regarding the processing of your personal data under the Commission's responsibility you may contact the European Commission's Data Protection Officer at: [data-protection-officer@ec.europa.eu](mailto:data-protection-officer@ec.europa.eu).

If you want to file a complaint regarding the processing of your personal data, please contact the European Data Protection Supervisor at [edps@edps.europa.eu](mailto:edps@edps.europa.eu), or alternatively at this address:

European Data Protection Supervisor (EDPS) 60 Rue Wiertz  
B-1047 Brussels  
Belgium