

European Chiropractors' Union (ECU), UK

1. Respondent Profile	
1.1 Please indicate the type of organisation on behalf of which you are responding to this consultation:	Healthcare provider organisations (e.g. hospitals association, specialised provider association)
Please indicate level:	European Union umbrella organisation
Please indicate Member States representation:	Between 10-20 Member States
Please indicate for what the administration is responsible:	
1.1.1. Other (please specify):	
1.2 Please indicate the name of your organisation or centre:	European Chiropractors' Union (ECU)
1.3 Please indicate the country where your organisation/centre is located/has its headquarters or main representative office in Europe:	UK
1.4 Please indicate the number of EU Member States and EEA countries (Norway, Iceland, Lichtenstein) and accessing country (Croatia) in which your organisation conducts business/is represented:	20
1.5 If need be, can we contact you by e-mail to obtain further information on your submission?	Yes
1.5.1 Please provide an e-mail address where we can contact you:	bert.ameloot@yahoo.com

1.6 Please provide us with a contact person (incl jobtitle and daytime phone number):	Bert Ameloot (Chiropractor and Public Health Committee member of the European Chiropractors' Union) 0032484553793 Baiju Khachandani (Chiropractor and Public Health Committee leader of the European Chiropractors' Union) 00393472911025
1.7 Please provide additional contact details if needed:	Head office: Claire Wilmot The Glasshouse 5A Hampton Road Hampton Hill Middlesex TW12 1JN United Kingdom www.chiropractic-ecu.org

2. Involvement of your organisation in the matter of centres of excellence/reference (COE) and healthcare networks in highly specialised healthcare (HSHC).	
2.1 How would you describe your organisation's knowledge of CoE and HSHC?	Non applicable
2.1.1 Space for further comments:	Centers of excellence should provide sufficient and accessible services to patients and pursue excellence in a particular area (not restricted to rare diseases only) including health care priorities
2.2. What aspects or domains related to the topic of CoE and HSHC would correspond to your organisation's key knowledge? (cross any that applies)	Professional performance, clinical practice, quality and safety of specialized healthcare Assessment/evaluation/certification of clinical practice and healthcare providers
2.2.1. Space for further comments:	Our chiropractic organisation's key knowledge to the topic of Centres of Excellence is best practice/research with a focus on the area of conservative musculoskeletal care.
2.3 Is highly specialised healthcare a priority in your organisation's strategies and work plans?	High

2.3.1 Space for further comments:	The ECU promotes chiropractic and its development in Europe by research, teaching, publications and support on legislation. This ensures EU cross-border standardization of high quality health care.
2.4. What specific field of healthcare services/specialities are most relevant for your centre/organisation's field of work?	Other
Please specify:	A new and emerging profession: Chiropractic care
2.5. Has your organisation/centre been directly involved in the design or assessment of professional standards and criteria related with highly specialised healthcare?	Frequently
2.5.1 Please describe your role in such actions/projects:	Pursuing, setting, publishing and reviewing European professional and educational standards and criteria (CEN standard and participation in the COST Action B13 (backpaineurope.org))
2.6. Has your organisation been involved in projects/activities supported by the Commission in relation with HSHC or professional and technical criteria/standards in highly specialised healthcare?	Yes
2.7. Do you have concrete examples based on your own organisation's experience or could you provide us with references or links to documents related with professional criteria and standards in highly specialised healthcare/CoE or HSHC (e.g. quality criteria, guidelines, consensus documents)?	Yes

2.7.1 Space for further comments:	European committee for standardisation Healthcare provision by chiropractors EN 16224:2012 This specifies requirements and recommendations ensuring high quality/accessible/cost-effective services
2.13. What is the scope of the network?	
2.14. Which kind of network?	
2.14.1 Space for further comments:	
2.15. Would you be interested in applying to the process to be considered Centre of Excellence of the future European Reference Network? (1 = not interested at all, 5 = very interested)	
2.15.1 Space for further comments:	

3. Proposed criteria for ERN (scope, general and specific criteria)

3.1 Criteria related with diseases or conditions in order to be considered under the scope of the ERN

3.1.1. Need of highly specialised healthcare	4
3.1.1.1. Complexity of the diagnosis and treatment	5
3.1.1.2. High cost of treatment and resources	4
3.1.1.3. Need of advanced/highly specialised medical equipment or infrastructures	2
3.1.2. Need of particular concentration of expertise and resources	5
3.1.2.1. Rare expertise/need of concentration of cases	5

3.1.2.2. Low prevalence/incidence/number of cases	1
3.1.2.3. Evaluated experiences of Member States	3
3.1.3. Based on high-quality, accessible and cost-effective healthcare	5
3.1.3.1. Evidence of the safety and favourable risk-benefit analysis	5
3.1.3.2. Feasibility and evidence of the value and potential positive outcome (clinical)	5
3.1.4. Do you recommend any additional criteria or option that would effectively address the issue?	Yes
3.1.4.1 Explain your proposal in free text:	Area of low EU health care workforce (as example more conservative spinal health care specialists) Emphasizing knowledge based intervention where this approach is equal or sup to hi-tech approach
3.1.5. Would you prioritise or suggest any concrete disease or group of diseases to be addressed by the future ERN according to the above criteria?	Yes
3.1.5.1 Explain your proposal in free text:	Inclusion of MSK-conditions with emphasis on the spine within the ERN scope would benefit from future ERN, as this will become a priority in health care (Global Burden of Disease 2010)

3.2. General criteria of the centres wishing to join a European Reference Network

3.2.1. Organisation and management	4
3.2.2. Patients empowerment and centered care	5

3.2.3. Patient care, clinical tools and health technology assessment	5
3.2.4. Quality, patient safety and evaluation framework policies	5
3.2.5. Business continuity, contingency planning and response capacity	5
3.2.6. Information systems, technology and e-health tools and applications	2
3.2.7. Overall framework and capacity for research and training	3
3.2.8. Specific commitment of the management/direction of the centre/hospital to ensure a full and active participation in the ERN	4
3.2.9. Do you recommend any additional option that would effectively address the issue?	Yes
3.2.9.1. Space for further comments:	Overall capacity and commitment to the management of the area of interest. Pan-European organization Professions with a common educational standard. Pursuing clinical excellence Cost-effectiveness

3.3. Specific criteria regarding the areas of expertise

3.3.1. Competence, experience and good outcomes and care	5
3.3.2. Specific resources and organisation:	5
3.3.2.1. Human resources	5
3.3.2.2. Team/centre organisation	4

3.3.2.3. Structural conditions	3
3.3.2.4. Specific equipment	2
3.3.2.5. Presence and coordination with other required complementary units or services	1
3.3.3. Patient care pathways, protocols and clinical guidelines in the field of expertise	5
3.3.4. External coordination, care management and follow-up of patients	5
3.3.5. Research, training, health technology assessment in the field of expertise	3
3.3.6. Specific information systems	3
3.3.7. Do you recommend any additional criteria or option that would effectively address the issue?	Yes
3.3.7.1. Space for further comments:	National or supranational data-collection of outcomes (Service quality-measuring patient outcomes and satisfaction with Care Response) Multidisciplinary care