



Centrum
Monitorowania
Jakości w Ochronie Zdrowia



WHO Collaborating Centre for Development
of Quality and Safety in Health Systems

Hospital accreditation in Poland

European Reference Networks
Awareness Conference

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NATIONAL CENTER FOR QUALITY ASSESSMENT IN HEALTHCARE(NCQA), WHO CC

■ **Accreditation**

- Patient safety programs: Surgical checklist; Clean Care is Safer Care
- Quality indicators (PATH system, OECD HCQI)
- Patient opinion surveys (PASAT)
- Staff surveys (SAPER)
- Decubitus register
- Emergency Departments' assessment
- Evaluation of high specialty procedures
- National ranking of hospitals „Safe Hospital“
- Partnership in EU projects (Marquis, Handover, Joint Action on Patient Safety and Quality of Care)

- Annual conference „Quality in Healthcare“ since 1995
- Education and training in quality for healthcare professionals, managers and teams



ACCREDITATION IN POLAND

- Started **in 1998**
- Developed by **the Accreditation Center** at NCQA with the support of USAID and based upon the JCAHO and Canadian models and on the healthcare professionals agreement.
- **Hospital Accreditation Program – 1998**
- **Primary Care Accreditation Program - 2004**
- **Addiction Centers Accreditation Program – 07.2013**



PRINCIPLES OF POLISH ACCREDITATION SYSTEM

- Based on legislation (*Law of 6 November, 2008 on accreditation in healthcare*)
- Voluntary, yet MoH award
- Standards' based assessment
- A peer review
- Autonomous
- 3 years cycle: Minister of Health may grant accreditation status for 3 years (compliance 75% or above), or may deny accreditation (when compliance is below 75%)
- Recently includes self-assessment



221 standards in 15 chapters

Wsparcie akredytacji zakładów opieki zdrowotnej

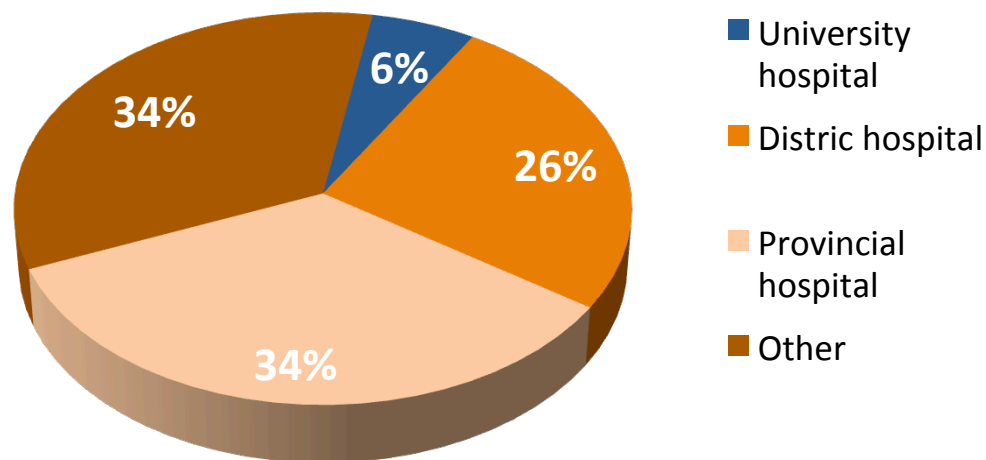




WHAT CONTRIBUTES TO BEING ACCREDITED

- **Leadership**
- Clinical leaders involvement
- Staff & teams effort

Source: Report „Process of hospital accreditation – hospital management survey”, NCQA, Kraków 2008



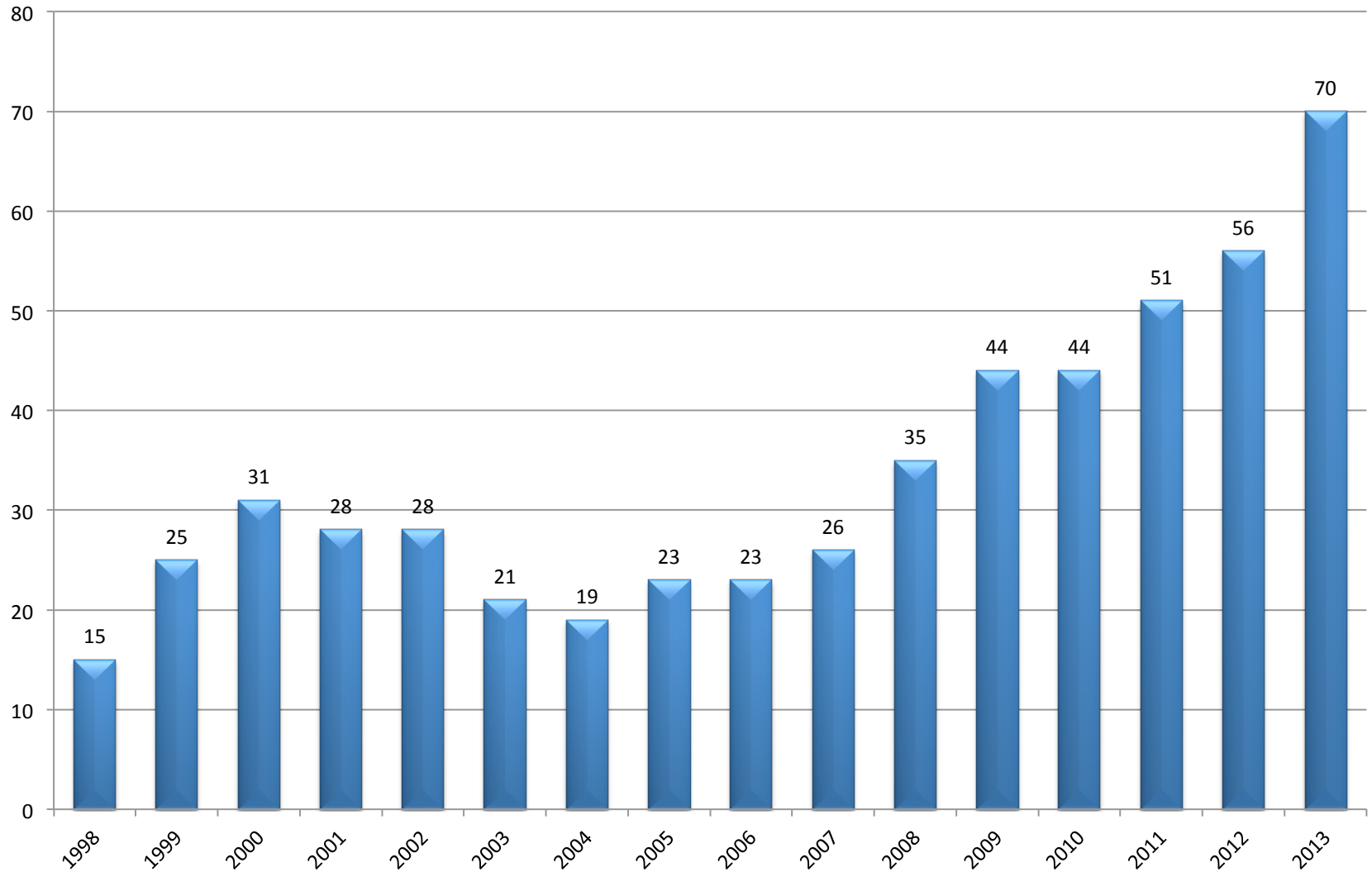
Hospital type 2010 - 2013



WHAT DOES ACCREDITATION DO TO A HOSPITAL?

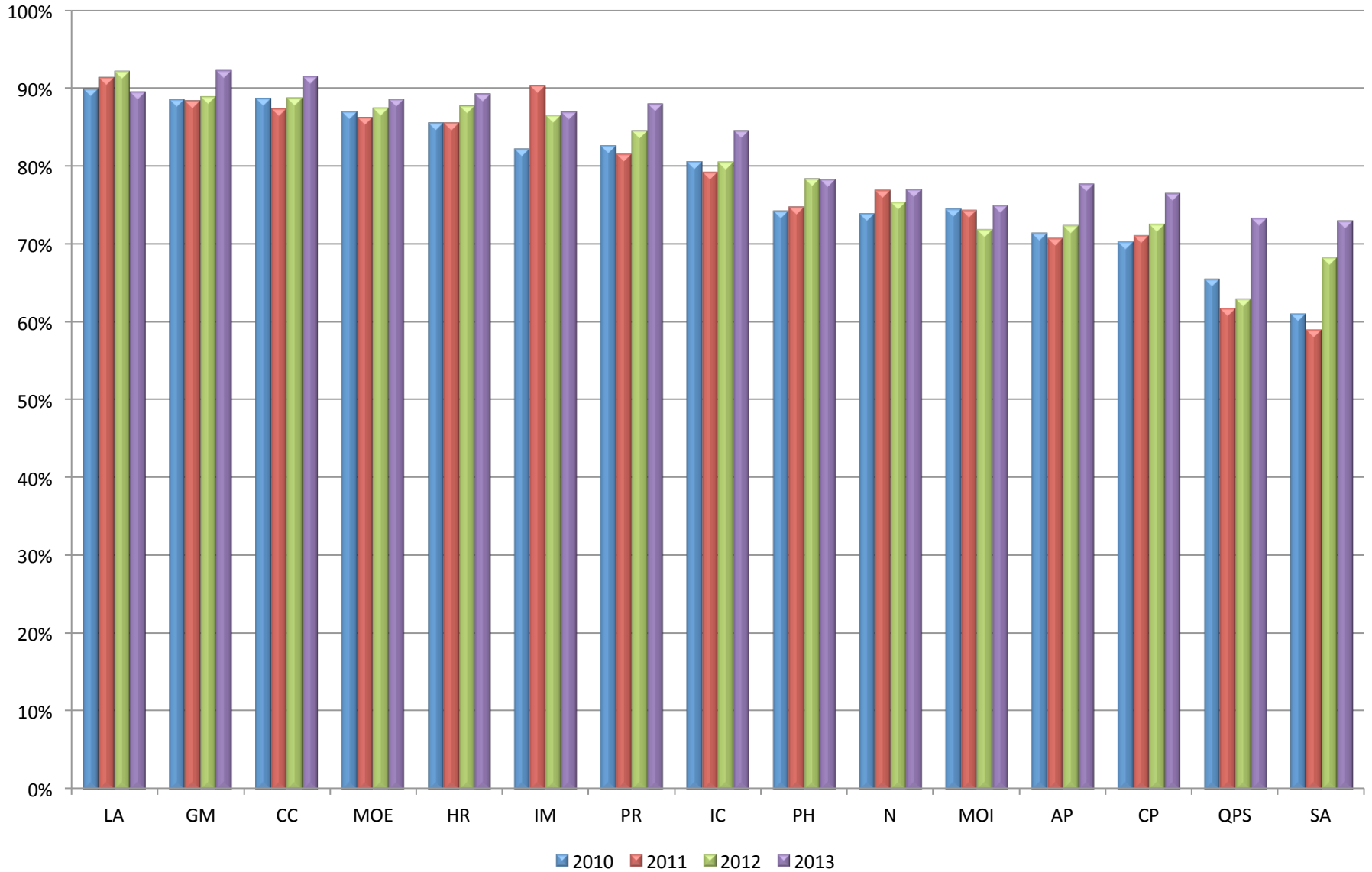
**Beaurocratic, useless
burden if the only
goal is to receive a
certificate.**

Number of accreditation surveys 1998 - 2013



539 surveys: 427 accreditation decisions; 45 conditional accreditations (in force till 2009); 67 denials. **Recently 152 accredited hospitals.**

Average compliance of accreditations standards





EU support for accreditation

„Supporting accreditation proces in healthcare organizations”

1 June 2008 – 31 August 2014

Operational Program Human Capital, Priority II,

**Activity 2.3. Strenghtening of the population health potential
and improving performance of the healthcare system.
2.3.3. Improvement of healthcare management**

Financing: 2,000 000 Euro (85% European Social Fund, 15% PL gov.)

GOAL: 188 hospitals with accreditation certificate; 233 hospitals will benefit from the project.

Eligible for: hospitals in accreditation process and newcomers.



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