



REPORT

on

EU state of play on telemedicine services and uptake recommendations

ANNEXES

Document Information:

Document status:	For adoption by the members of the eHealth Network at their 12th
Document status.	meeting on 28 November 2017
Approved by JAseHN	Yes
sPSC	165
Document Version:	v0.5 - annexes
Document Number:	D7.1.2
	Joint Action to support the eHealth Network
Do over out muchy and have	WP7 Exchange of Knowledge
Document produced by:	Task 7.1 Sharing of National eHealth Strategies and Action
	Plans
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TABLE OF CHANGE HISTORY

VERSION	DATE	SUBJECT	MODIFIED BY
0.1.	04/10/2017	FIRST DRAFT OF THE DOCUMENT	SARA
			CARRASQUEIRO
0.2	09/10/2017	WP3 QUALITY CHECK	RADU PIRLOG
			(BBU), ANDREEA
			MARCU (BBU)
0.3	27/10/2017	INTEGRATE COMMENTS	SARA
			CARRASQUEIRO
0.4	09/11/2017	REVIEW AFTER sPSC AND	SARA
		INTEGRATE 2nd WAVE OF	CARRASQUEIRO
		COMMENTS	
0.5	10-11-2017	WP3 QUALITY CHECK	RADU PIRLOG
			(BBU), ANDREEA
			MARCU (BBU)

LIST OF ABBREVIATIONS

ACRONYM	DEFINITION
COPD	CHRONIC OBSTRUCTIVE PULMONARY DISEASES
EC	EUROPEAN COMMISSION
ECG	ELECTROCARDIOGRAM
eHSG	EHEALTH STAKEHOLDER GROUP
EU	EUROPEAN UNION
GDPR	GENERAL DATA PROTECTION REGULATION
GP	GENERAL PRACTITIONER
ICT	INFORMATION AND COMMUNICATION TECHNOLOGIES
ICU	INTENSIVE CARE UNIT
JAseHN	JOINT ACTION TO SUPPORT EHEALTH NETWORK
MAST	MODEL FOR ASSESSMENT OF TELEMEDICINE
MS	MEMBER STATES
PCP	PRE-COMMERCIAL PROCUREMENT
RENEWING	REGIONS OF EUROPE WORKING TOGETHER FOR HEALTH
HeALTH	
TeleSCoPE	TELEHEALTH SERVICES CODE OF PRACTICE FOR EUROPE
TFEU	TREATY ON THE FUNCTIONING OF THE EUROPEAN UNION
WHO	WORLD HEALTH ORGANIZATION

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Annex A – Survey questions



JAseHN - State of play of telemedicine services

WELCOME

First of all, thank you for agreeing to participate in this online survey.

This survey intends to determine the current state of telemedicine and telecare services in European countries, and to collect valuable inputs to propose uptake recommendations on how to enhance the progress being made towards their development in Europe.

Telemedicine is frequently confused with other terms included in the broad concept of eHealth, being even sometimes considered synonyms and most often used interchangeably.

- **Telemedicine** refers to the delivery of healthcare services by all healthcare professionals, where distance is a critical factor, through the use of ICTs to provide curative healthcare services. Telemedicine is a subset of telehealth and focuses on the curative scope of the healthcare services, excluding therefore the preventive and promotive aspects of healthcare as remote training, administrative and educational services included in telehealth
- Telecare is the use of ICTs, like alerts and sensing technologies, for the automatic and remote monitoring of care needs, emergencies and lifestyle
 changes of elderly or vulnerable individuals with physical or mental disabilities for the provision of personalized care services at a distance, supporting
 patients' self-management and helping them to remain independent in their home environment.

However, in the scope of this survey, it will be considered that <u>telemedicine includes telecare as well</u>, and for simplification purposes, telemedicine = telemedicine & telecare

The survey is divided into the following five sections: 1) Telemedicine ecosystem; 2) Current state of telemedicine services; 3) Evaluation of telemedicine services; 4) Barriers to telemedicine adoption; and 5) Lessons learned and Suggestions

To guarantee the quality of the information, we strongly recommend the participation of a group of 3-5 national experts who should meet to answer the questions as a group. **Only one survey must be submitted per country**, and should be completed online by each national representative.

We kindly ask you to submit your answers until the 17th of May. If you have any doubts or questions regarding the survey, please do not hesitate to contact us through the following email address: jasehn@spms.min-saude.pt

Your contribution is of the utmost importance as it will be the main source of information to produce D.7.1.2.

Thank you for your time!

Legend:

* Required answer

Question that will redirect to a specific question, depending on the answer given

IDENTIFICATION

*(1)	Country:
	+
NATIONA	L REPRESENTATIVE

NATIONAL REPRESENTATIVE Survey Coordinate	or

*(2)	First Name
*(3)	Last Name
* _	
*(4)	Organization/ Entity
4 🔵	
*(5)	Role in the organization/ entity
6	Email adress

NATIONAL EXPERTS

* 7	How many experts contributed to the completion of this survey?
	O 0
	O 1
	O 2
	○ 3
	<u>4</u>

8 Organization/ Entity	
National expert 1	
National expert 2	
National expert 3	
National expert 4	
National expert 5	
9 Role in the Organization	on/ Entity
National expert 1	
National expert 2	
National expert 2	
National expert 3	

A. TELEMEDICINE ECOSYSTEM

STRATEGY AND GOVERNANCE CONTEXT

*(10)	To what extent is telemedicine implemented in your country (either as a stand-alone strategy or as a part of eHealth strategy)?
	0 - No stage provided
	1 - Initial stage
	2 - Ad-hoc stage
	3 - Defined stage
	4 - Managed stage
	5 - Optimized stage
DEFINITIO	DNS:
1. Initial s 2. Ad-hoc ntegrated 3. Defined mplemen 4. Manage ool to me	pe provided - There are no initiatives or activities towards telemedicine development. Itage – There is no formal strategy & planning process definition. Isolated initiatives are developed in a decentralized way. Itage – Several relevant telemedicine initiatives are developed, implemented and used by several health stakeholders, but they are not fully linto a national strategy & planning. Itage – A national telemedicine strategy is documented, formalized and approved by the Government, as well as the respective action plan to tot a national, regional and organizational level. Itaged stage – National telemedicine strategy is implemented. Indicators to evaluate and monitor implementation progress are defined, being a crucial resurre performance. Itaged stage – National telemedicine strategy is fully integrated within the healthcare ecosystem and is delivering the expected results. Does your country have specific bodies/ authorities responsible for telemedicine development? Yes
) No
	DK/ DA (Don't know/ Don't answer)
$\overline{}$	Does the national strategy include specific guidelines for national, regional and organizational development of
[Yes, national guidelines
[Yes, regional guidelines
	Yes, organizational guidelines
	No No
	DK/ DA
	My country does not have a telemedicine strategy

13	Does your national telemedicine strategy mention the development of cross-border telemedicine services?
	Yes
	○ No
	○ DK/ DA
FINA	NCIAL AND ECONOMIC CONTEXT
* 14	Are there any funding mechanisms available for telemedicine development?
	○ Yes
	○ No
	○ DK/ DA
15	Please indicate the type of funding available for telemedicine development in your country. Please select all that apply.
	Public funding
	Private funding
	Donor/ Non-governmental development funding
	Public-private partnerships
	DK/ DA
	Other (please specify)

DEFINITIONS:

Public funding - financial support provided by government at a national, regional or local levels, or by independent public bodies or social security agencies **Private funding** - financial support provided by private not-for-profit insurance funds

Donor/ Non-governmental development funding – financial support provided by non-governmental organizations and charities, development agencies, development banks or other funding bodies for development work

Public-private partnerships - joint ventures between public organizations and private sector companies to work together to achieve a common goal

Please indicate the proportion of funding contribution for telemedicine development provided by the following

19	Who are the stakeholde	ers in charge	to reimburse t	elemedicir	ne services? Pl	ease selec	t all that apply	
	Government							
	Public health insurance of	ompanies						
[Private health insurance	companies						
	National authorities/ bod	ies						
	Regional authorities/ boo	lies						
	Patients							
	DK/ DA							
	Other (please specify)							
* 20	How do you evaluate th	ne effectivene	ss of the curr	ent reimbu	rsement mech	nanisms av	ailable for tele	medicine
\$	services?							
(Below expectations							
(On expectations							
(Above expectations							
(DK/ DA							
\	Why?							
TECH	HNOLOGY CONTE	XT						
TLOI	INOLOGI CONTL	-// 1						
*								
(21)	On a scale of 0 (Inexis	tent) to 5 (Ve	ry high), pleas	se rate the o	degree of deve	lopment of	f healthcare or	ganization
	in their adoption of	0 - Inexistent	1 - Very low	2 - Low	3 - Medium	4 - High	5 - Very high	DK/ DA
	Computing	0 - III existerit	1 - Very low	2-1000	3 - Mediditi	4-Tilgii	3- very riigit	ON DA
	infrastructure		O	0	0		O	
	Appropriate equipment for telemedicine services							
	(networked based communications)		0		0	\bigcirc	0	\bigcirc
	communications _j							

* What is the penetration rate of high-speed internet bandwidth nationwide (>100Mbps)?
<50%
50% - 65%
66% - 80%
81% - 95%
>95%
O DK/ DA
*(23) What is the penetration rate of households with internet access?
<50%
50% - 65%
66% - 80%
81% - 95%
>95%
O DK/ DA
*(24) What is the penetration rate of smartphones nationwide?
<30%
30% - 50%
51% - 70%
71% - 90%
>90%
○ DK/ DA
* Are there any commonly agreed interoperability requirements or standards for telemedicine services nationwide?
○ Yes
○ No
○ DK/ DA
*
Are there any accreditation standards for telemedicine services which focus on ensuring interoperability with other services?
○ Yes
○ No
○ DK/ DA

* Are there any national registers/ health information repositories of telemedicine services (i.e. data aggregated information on specific services related to telemedicine practice)? Yes No DK/ DA	itasets with
LEGAL AND SECURITY CONTEXT	
* Does the national healthcare legislation cover telemedicine practice (or is there any specific legislation cover telemedicine practice (or is there any specific legislation cover telemedicine practice (or is there any specific legislation cover telemedicine practice (or is there any specific legislation cover telemedicine practice (or is there any specific legislation cover telemedicine practice (or is there any specific legislation cover telemedicine practice (or is there any specific legislation cover telemedicine practice (or is there any specific legislation cover telemedicine practice (or is there any specific legislation cover telemedicine practice (or is there any specific legislation cover telemedicine practice (or is there any specific legislation cover telemedicine practice (or is there any specific legislation cover telemedicine practice (or is there any specific legislation cover telemedicine practice (or is there any specific legislation cover telemedicine practice (or is there any specific legislation cover telemedicine practice (or is there any specific legislation cover telemedicine practice (or is there any specific legislation cover telemedicine practice (or is there any specific legislation cover telemedicine practice (or is there any specific legislation cover telemedicine practice (or is there any specific legislation cover telemedicine practice (or is there any specific legislation cover telemedicine practice (or is there any specific legislation cover telemedicine practice (or is there any specific legislation cover telemedicine practice (or is there any specific legislation cover telemedicine practice (or is there are any specific legislation cover telemedicine practice (or is there are any specific legislation cover telemedicine practice (or is the cover	gislation on
* 29 Does your country have legislation to define reimbursement of telemedicine services? Yes No DK/ DA	
* 30 Does your country have legislation to define medical liability of telemedicine services? Yes No DK/ DA	
* 31 Does your country have legislation to govern security of data transfer and storage when using to services? Yes No DK/ DA	elemedicine
* 32 Does your country have legislation to govern patient privacy and confidentiality vis-á-vis data tra and sharing between healthcare professionals? Yes No DK/ DA	nsfer, storag

	Is national healthcare (Regulation(EU) 2016		already aligr	ned with the	new European (General Data F	Protection Re	gulation
	Yes							
	○ No							
	O DK/ DA							
CULT	URAL CONTEXT							
*(34)	On a scale from 0 (No professionals and pa		, , ,	_	, and the second second	d you currently	rate healthc	are
		0 - No awareness	1 - Very low awareness	2 - Low awareness	3 - Medium awareness	4 - High awareness	5 - Very high awareness	DK/ DA
	Healthcare professionals	0	\circ	\circ	\circ	0	\circ	\circ
	Patients	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
* 35	What kind of adoption Please select all that a		ns are curren	ntly being pl				

* 36	What kind of adoption mechanisms are currently being done to promote telemedicine in your country? Ple
	select all that apply
	None
	Awareness campaigns
	Stakeholders engagements forums
	Training programs/ sessions
	Financial incentives programs
	□ DK/DA
	Other (please specify)
* 37	Do any tertiary institutions (universities or technical schools) in your country provide training to health sciences' students in order to deliver telemedicine services?
	○ Yes
	○ No
	O DK/ DA

* 38	Which proportion of tertiary institutions offer these courses in your country?
	None
	<25%
	25% - 50%
	51% - 75%
	>75%
	○ DK/ DA
* 39	Which of the following professional groups are offered this training? Please select all that apply
	Medicine
	Nursing/ Midwifery
	Dentistry
	Pharmacy
	Healthcare Technicians
	Public Health
	Biomedical
	Medical Informatics
	DK/ DA
	Other (please specify)
*(40)	Which type of skills are developed in these courses? Please select all that apply
	Technological skills to use telemedicine equipment
	Clinical skills to use telemedicine services
	Communication/ Relational skills to deliver telemedicine services
	Legal skills on telemedicine
	Financial and economic skills on telemedicine (i.e. business models, funding, reimbursement schemes)
	☐ DK/ DA
	Other (please specify)

*41	Do any institutions or organizations in your country offer in-service training on telemedicine as part of the continuing education of healthcare providers?
	Yes
	○ No
	○ DK/ DA
* 42	Which proportion of these institutions or organizations in your country offer these courses?
	None
	<25%
	25% - 50%
	51% - 75%
	>75%
	OK/DA
* 43	Which of the following professional groups are offered this training? Please select all that apply
	Medicine Medicine
	Nursing/ Midwifery
	Dentistry
	Pharmacy
	Healthcare Technicians
	Public Health
	Biomedical
	Medical Informatics
	DK/ DA
	Other (please specify)

* 44	Which type of skills are	e developed	in these cou	rses? Please	e select all th	at apply		
	Technological skills to u	ıse telemedicin	e equipment					
	Clinical skills to use tele	medicine servi	ces					
	Communication/ Relati	onal skills to de	liver telemedicin	e services				
	Legal skills on telemedi	cine						
	Financial and economic	skills on telem	edicine (i.e. busi	ness models, fu	nding, reimburse	ement schemes	s)	
	DK/ DA							
	Other (please specify)							
				Λ				
* 45	On average, do patien	ts usually re	eceive any tra	aining or edu	cation prior	to the use of	f telemedicine	services?
	○ No							
	Yes, rarely							
	Yes, sometimes							
	Yes, very often							
	Yes, always							
	O DK/ DA							
*								
46	On a scale from 0 (No				s), how woul	d you rate he	ealthcare prof	essionals
	and patients' <u>willingne</u>				0. Madiana	4 18-6	5 Manulaink	
		0 - No willingness	1 - Very low willingness	2 - Low willingness	3 - Medium willingness	4 - High willingness	5 - Very high willingness	DK/ DA
	Healthcare professionals	\circ	\circ	\circ	\circ	\circ		
	Patients	\bigcirc	\bigcirc	\circ	\bigcirc	\circ	\bigcirc	\bigcirc
5 61				_				
B. CU	RRENT STATE OF TE	LEMEDICIN	IE SERVICE	S				
at. (
*(47	Does your country hav	ve any telem	edicine servic	es planned/	implemented	?		\prec
	○ Yes							
	○ No							
	O DK/DA							

* 48	Whi	ich of the following telemedicine services are being planned/ implemented in your country? Please select
	all t	hat apply
		Teletriage
		Teleconsultation
		Telediagnosis
		Telesurgery
		Telescreening
		Telemonitoring/ Telecare
		Other (please specify)
DEFINITION	ONS:	
opinion Telediagr video reco Telesurge Telescree individual: Telemoni chronic di	ords) tery – tening s with toring	edetermination of the nature of a disease at a remote location from the patient based on the clinical data and information (i.e. data, images, and transmitted through ICTs use of telemedicine resources and ICTs to support and monitor surgical procedures at a distance or even to perform remote surgery use of ICTs between patients and healthcare providers to remotely identify the possible presence of an as-yet-undiagnosed disease in lout signs or symptoms, or with pre-symptomatic or unrecognized symptomatic disease, through the use of medical tests. If Telecare - use of information technology, like alerts or sensing technology, to monitor patients at a distance to measure vital signs or manage as, in order to provide personalized care services remotely
\sim		ch of the following specialties/ application areas offer (or are working to offer) telemedicine services in
		r country? Please select all that apply.
		Radiology
		Dermatology
		Pathology
		Psychiatry
		Cardiology
		Ophthalmology
		Nursing
		Nutrition
		Pharmacy
		Other (please specify)

DEFINITIONS:

Radiology - medical specialty that uses ICTs to transmit and exchange medical images (e.g. x-ray, MRIs, ultrasounds) for remote viewing, interpretation, assessment and diagnosis of a radiologist who is not present at the site where the images were taken

Dermatology - medical specialty that uses ICTs to transmit medical information concerning skin conditions for the purpose of diagnosis or consultation

Pathology - medical specialty that uses ICTs by pathologists or other laboratory personnel to remotely collect and transmit pathologic data and results for the purpose of diagnosis or consultation

Psychiatry - medical specialty that uses ICTs to provide mental health services at a distance

Cardiology – medical specialty that uses ICTs to transmit medical information concerning heart conditions for the purpose of diagnosis or consultation

Ophthalmology - medical specialty that uses ICTs to deliver eye care to patients at a distance

Nursing - use of information and communication technologies to provide nursing services at a distance

Nutrition- use of information and communication technologies to provide nutrition services at a distance

Pharmacy - way of delivering pharmaceutical products and care using information and communication technologies to patients (patient counseling, drug therapy monitoring, and refill authorization for the prescribed drugs

Please select with an (x), in the case of your country, which of the specialties/ application areas use (or are

Other telemedicine application area - i.e. physical medicine and rehabilitation, genetics, etc..

workir	ng to use	e) each c	of the tel	lemedia	cine ser	rvices ment	ioned	previo	usly. Pl	ease sele	ect all tha	at apply a	and r	make
sense														
										application area 1	Other specialities/ application area 2 (mentioned	application area 3	DK/	
	Radiology D	ermatology	Pathology F	sychiatry	Cardiology	Ophthalmology	Nursing	Nutrition	Pharmacy	in Q _a	in Q. ⊿	in Q. 🔏	DA	NA
Teletriage														
Teleconsultation														
Telediagnosis														
Telesurgery														
Telescreening														
Telemonitoring/ Telecare														
Other telemedicine service 1 (mentioned in Q. 48														
Other telemedicine service 2 (mentioned in Q. 48														
Other telemedicine service 3 (mentioned in Q. 48														
						//								

	at is the purpose of the telemedicine services available in your country? Please select all that apply
	Diagnosis
	Treatment
	Second opinion
E	Emergency care
	Screening
	Surgery
F	Follow-up
	Chronic disease management
\	Vital signs monitoring
F	Palliative care
	Other (please specify)

Teletriage O O O Teleconsultation O O O Telediagnosis O O O Telesurgery O O O Telescreening O O O Telemonitoring/ Telecare O O O Other telemedicine service 1 (mentioned in Q.48) O O O Other telemedicine service 2 (mentioned in Q.48) O O O		1 - Initial stage	2 - Ad-hoc stage	3 - Defined stage	4 - Managed stage	5 - Optimized stage	DK/ DA	NA
Telediagnosis Telesurgery Telescreening Telemonitoring/ Telecare Other telemedicine service 1 (mentioned in Q.48) Other telemedicine service Other telemedicine service	Teletriage	\circ						
Telesurgery O <td< td=""><td>Teleconsultation</td><td>\bigcirc</td><td>\bigcirc</td><td></td><td></td><td>\bigcirc</td><td>\bigcirc</td><td></td></td<>	Teleconsultation	\bigcirc	\bigcirc			\bigcirc	\bigcirc	
Telescreening O O O O O O O O O O O O O O O O O O O	Telediagnosis	\bigcirc					\bigcirc	
Telemonitoring/ Telecare Other telemedicine service 1 (mentioned in Q.48) Other telemedicine service	Telesurgery	\bigcirc	\bigcirc			\bigcirc	\bigcirc	
Other telemedicine service 1 (mentioned in Q.48) Other telemedicine service	Telescreening	\bigcirc	\circ			\circ	\circ	
1 (mentioned in Q.48) Other telemedicine service	Telemonitoring/ Telecare	\bigcirc	\bigcirc	\bigcirc		\bigcirc	\bigcirc	\bigcirc
			\bigcirc	\circ	\circ	\bigcirc	\bigcirc	\bigcirc
			\bigcirc	\circ	\bigcirc	\bigcirc	\bigcirc	\bigcirc

DEFINITIONS:

Other telemedicine service 3 (mentioned in Q.48)

- 1. Initial stage There are no formal telemedicine services defined. Pilot projects/ initiatives are conceptualized and planned in a decentralized way to implement telemedicine services.
- 2. Adhoc stage Small-scale, short-term and independent pilot experiments are developed, implemented and used by few health stakeholders, to help to check the conditions and operational details of how a large-scale project might work in practice
- 3. Defined stage Large-scale, transversal and integrated pilot initiatives are developed, implemented and used by several health stakeholders across the country to test the final feasibility of the implementation of telemedicine services.
- 4. Managed stage Telemedicine services are officially implemented across the country.
- 5. Optimized stage Telemedicine services are fully implemented and integrated within the healthcare ecosystem. They are delivering the expected results and healthcare stakeholders support telemedicine development

triat apply						
	International	National	Regional	Local	DK/ DA	NA
Teletriage						
Teleconsultation						
Telediagnosis						
Telesurgery						
Telescreening						
Telemonitoring/ Telecare						
Other telemedicine service 1 (mentioned in Q.48)						
Other telemedicine service 2 (mentioned in Q.48)						
Other telemedicine service 3 (mentioned in Q.48)						

⁵³ Please select the **territorial scope** of each one of the telemedicine services mentioned above. Please select all

DEFINITIONS:

International - Telemedicine services with health entities in other countries

National - Telemedicine services in referral national hospitals, laboratories and health institutions/ entities

Regional - Telemedicine services in district or provincial hospital, health centres and health institutions/ entities

Local – Telemedicine services in health posts, health centres providing basic healthcare, and local health groups

* (54)	Please select the type of interactions between the individuals established in each one of the telemedicine									
	services mentioned ab	ove. Please	e select al	I that apply						
		HCP 2 F	o	HCPa 2 HCPa	HCPa 2	2 HCPb	DK/ DA		NA	
	Teletriage									
	Teleconsultation									
	Telediagnosis									
	Telesurgery									
	Telescreening									
	Telemonitoring/ Telecare									
	Other telemedicine service 1 (mentioned in Q.48)									
	Other telemedicine service 2 (mentioned in Q.48)									
	Other telemedicine service 3 (mentioned in Q.48)									
DEFINITION	ONS:									
HCPa 2 H etc.) HCPa 2 H	- Healthcare provider to Patie ICPa - Interaction of healthca IPCb - Interaction of healthca Please select the level select all that apply	are providers o are providers o	f <u>different</u> pr	ofessional mod	dalities (physici	an to nurse, p	ohysician to spe	cialist, etc.)		
		P 2 PC	P 2 HC	P 2 CC	PC 2 HC	HC 2 CC	PC 2 CC	DK/ DA	NA	
	Teletriage									
	Teleconsultation									
	Telediagnosis									
	Telesurgery									
	Telescreening									
	Telemonitoring/ Telecare									
	Other telemedicine service 1 (mentioned in Q.48)									
	Other telemedicine service 2 (mentioned in Q.48)									
	Other telemedicine service 3 (mentioned in Q.48)									

DEFINITIONS:

P 2 PC - Patient to Primary Care
P 2 HC - Patient to Hospital Care
P 2 CC - Patient to Continuous Care
PC 2 HC - Primary Care to Hospital Care
HC 2 CC - Hospital Care to Continuous Care
PC 2 CC - Primary Care to Continuo

* Please select the most appropriate range to describe the **% of services**, **healthcare** institutions, and **patients** involved in telemedicine services

		% of healthcare institutions with	
	% of telemedicine services in total	telemedicine services in total	% patients involved in telemedicine
	of services	healthcare institutions	services in total patients
Teletriage	\$	\$	\$
Teleconsultation	\$	\$	•
Telediagnosis	\$	\$	\$
Telesurgery	\$	•	\$
Telescreening	\$	\$	\$
Telemonitoring/ telecare	\$	\$	\$
Other telemedicine service 1 (mentioned in Q.48)	\$	•	\(\dagger
Other telemedicine service 2 (mentioned in Q.48)	\$	\$	\(\dagger
Other telemedicine service 3 (mentioned in Q.48)	\$	•	\$
TELEMEDICINE SERVICES IN GENERAL	\$	•	\$

C. EVALUATION OF TELEMEDICINE SERVICES

* 57	From the telemedicine initiatives/ services that exist in your country, have any of them been subject to an evaluation study to measure and assess final outcomes?
	○ Yes
	○ No
	○ DK/ DA

* 58	What is the % of telemedicine initiatives/ services subject to an evaluation study?										
	<5%										
	5%-20%										
	21%-35%										
	36%-50%										
	>50%										
	DK/ DA										
	criteria of telemedicine initiatives/ services										
			0 - Never	1 - Very Rarely	2 - Rarely	_	4 - Very Frequently	5 - Always	DK/ DA	NA	
	Program acceptar (healthcare professionals) - Is evidence that the programs were ac and used by the healthcare profess	s there cepted	0	0	0	0	0	0	0	0	
	Program acceptal (patients) - Is ther evidence that the programs were ac and used by the pa	cepted	0	0	0	0	0	0	0	0	
that the p	access to care	0	0	0	0	0	0	0	0		
Quality – evidence of programs quality of patients?	that the improved the	0	0	0	0	0	0	0	0		
evidence i programs clinical sa healthcare	improved Ifety of the e services (e.g. reduction of	0	0	0	0	0	0	0	0		
evidence of programs	are technically nd guarantee	0	0	0	0	0	0	0	0		

(healthc professi evidence program cost-effe service o	ectiveness are onals) - Is there e that the as improved the ectiveness of the delivery for the are professionals?	0	0	0	0	0	0	0	0			
(patients evidence program cost-effe	is improved the ectiveness of the for the target	0	0	0	0	0	0	0	0			
professi evidence professi	etion (healthcare ionals) - Is there e that healthcare ionals are d with the ns?	0	0	0	0	0	0	0				
Is there	etion (patients) - evidence that are satisfied with grams?	0	0	0	0	0	0	0	0			
evidence program	e that the ns improved utcomes?	0	0	0	0	0	0	0	0			
evidence program and sus	ability - Is there e that the ns are affordable tainable for are system users?	0	0	0	0	0	0	0	0			
	* On a scale from 1 (Strongly disagree) to 5 (Strongly agree), please select the most appropriate option for each of the statements presented: "Telemedicine services adoption in my country will/ can"											
			- Strongly disagree	2 - Disagree	3 - Unde	ecised	4 - Agree	5 - Strongly a	gree [DK/ DA		
	improve the quali care to patients	ty of	\circ	0)	\circ	\circ		\bigcirc		
	improve continuit care	y of	\bigcirc	\circ)	\bigcirc	\bigcirc		\bigcirc		
	improve patients' adherence to treatm		\circ	0)	\circ	\circ		0		
	help in easy acce- health services for patients in remote a		\bigcirc	\circ			\circ	\circ		\bigcirc		

improve patients empowerment and autonomy	\circ	0	0	0	0	0
contribute to the integration of and communication between healthcare providers (hospitals, primary healthcare, continuous care, etc)	0		0		0	0
help to save patients/ caregivers' time	\circ	0	\circ	0	\circ	0
help to save patients/ caregivers' money	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
bring operational efficiency and oversight	0	0	\circ	\circ	\circ	0
help to reduce avoidable health costs with prevention actions	\circ	\circ	\circ	\circ	\circ	\circ
help to reach new patients	\circ	0	0	\bigcirc	0	0
contribute to reduce or optimize costs	\bigcirc	\circ	\bigcirc	\bigcirc	\circ	\bigcirc
improve research/ academics	\bigcirc	0	\bigcirc	\bigcirc	\circ	\circ
help to manage more efficiently the time allocated to patients	\circ	\circ	\bigcirc	\circ	\circ	\circ
foster cross-border telemedicine services to patients/ healthcare providers in other MS	0	0	0	0	0	0
bring a higher quality of care when compared with face-to-face consultations	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\circ	\bigcirc
benefit only the urban community	\bigcirc	0	\circ	\bigcirc	0	\circ
substitute face-to-face consultation	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
complement face-to- face consultations	\bigcirc	0	\bigcirc	\bigcirc	\circ	\circ

D. BARRIERS TO TELEMEDICINE ADOPTION

* 61 On a scale from 1 (Not important barrier) to 5 (Extremely important barrier), please rate the following potential barriers to implement telemedicine

	1 - Not important barrier	2 - Slightly important barrier	3 - Important barrier	4 - Very important barrier	5 - Extremely important barrier	DK/ DA
Absence of a national strategy towards telemedicine development	0	\circ	0	0	0	0
Little government support to prioritize telemedicine in health services delivery	\circ	\circ	\circ	\circ	\circ	\bigcirc
Inexistence of national bodies/ authorities responsible for telemedicine development	0	0	\circ	0	0	0
High cost of equipment's acquisition and implementation	\circ	\circ	\bigcirc	\circ	\circ	\bigcirc
Lack of funding mechanisms to develop telemedicine (public, private, donor/non-public development or public- private partnerships funding)		0	0	0	0	0
Lack of reimbursement procedures for telemedicine services	\circ	\circ	\circ	\circ	\circ	\circ

Lack of evidence on economic benefits and cost-effectiveness of the programs	0	0	0	0	0	0
Absence of telemedicine services sustainability	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Lack of appropriate telemedicine equipment in healthcare institutions	\circ	\circ	\circ	\circ	\circ	0
Lack of appropriate telemedicine equipment for patients	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Complex use of implemented solutions/ Lack of user-friendly systems and tools	0	0	0	0	0	0
Risks of equipment's malfunction	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Low penetration of high- speed internet bandwidth in rural and remote areas	\circ	\circ	\circ	\circ	\circ	\circ
Low penetration of households with internet access	\circ	\circ	\bigcirc	\circ	\circ	\bigcirc

Low penetration of smartphones nationwide	\circ	\circ	\circ	\circ	\circ	\circ
Lack of technical standards that ensure interoperability between the information systems available	\circ	0	\circ	\circ	\circ	0
Lack of harmonized legislation and/or regulation regarding telemedicine	\circ	0	0	0	0	0
Lack of specific legislation and/or regulation regarding reimbursement procedures and guidelines	\circ	0	\circ	0	\circ	0
Lack of specific legislation and/or regulation that govern patient privacy and confidentiality vis-à-vis data transfer, storage and sharing between health professionals	0	0	0	0	0	0
Risks regarding security of personal and clinical data	\circ	\circ	\bigcirc	\circ	\circ	\bigcirc
Risks of not verifying healthcare providers accreditation/ licensing	0	\circ	\circ	0	\circ	0
Risks of medical liability for the healthcare providers	\bigcirc	\bigcirc	\bigcirc	\circ	\circ	\circ
Little demand/ acceptance of healthcare providers towards telemedicine services	\circ	0	0	0	0	0
Little demand/ acceptance of patients towards telemedicine services	\bigcirc	\bigcirc	\bigcirc	\circ	\circ	\circ
Lack of promotion of healthcare managers and institutions to telemedicine services	\circ	0	0	0	0	0

	Inexistence of adoption and change management mechanisms to telemedicine implementation	\circ	\circ	0	\circ	\circ	\circ					
	Lack of healthcare providers' knowledge/ skills to use telemedicine equipment/ systems	\circ	\circ	0	0	0	0					
	Lack of patients' knowledge/ skills to use telemedicine equipment/ systems	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\circ	\circ					
	Lack of appropriated education and training programs regarding telemedicine targeted to healthcare providers	0	\circ	0	0	0	0					
	Lack of appropriated education and training programs regarding telemedicine targeted to patients	0	0	\circ	0	0	0					
	Little consultation between information technology experts and clinicians	0	0	\circ	\circ	0	\circ					
	Inability to evaluate and monitor the quality of telemedicine services	\circ	\circ	0	\circ	\bigcirc	0					
* 62 Please share any lessons learned through the implementation of telemedicine services												
* 63 Which suggestions/ recommendations could you give to successfully telemedicine services?												

Thank you very much for your participation!

Annex B - Survey questions and results

A. TELEMEDICINE ECOSYSTEM

Strategy and Governance Context

Q.10 To what extent is telemedicine implemented in your country (either as a standalone strategy or part of eHealth strategy)?

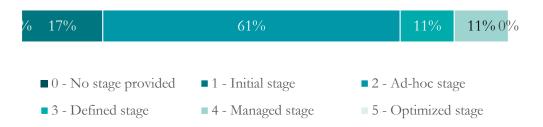


Figure 1 - Question on the stage of telemedicine strategy implementation

Q.11 Does your country have specific bodies/ authorities responsible for telemedicine development?



Figure 2 - Question on specific bodies/ authorities responsible for telemedicine development

Q.12 Does the national strategy include specific guidelines for national, regional, and organizational development of telemedicine services? Please select all that apply.

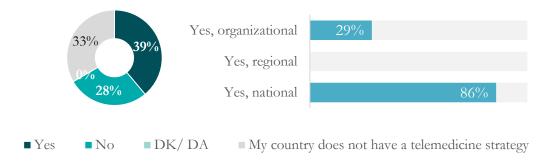


Figure 3 - Question on specific guidelines for national, regional and organization development of telemedicine services

Q.13 Does your national telemedicine strategy mention the development of cross-border telemedicine services?



Figure 4 - Question on the development of cross-border telemedicine services in national strategies

Financial and Economic Context

Q.14 Are there any funding mechanisms available for telemedicine development?



Figure 5 - Question on funding mechanisms available for telemedicine development

Q.15 Please indicate the type of funding available for telemedicine development in your country. Please select all that apply.

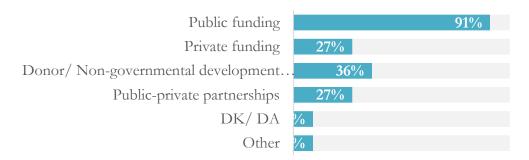


Figure 6 - Question on the type of funding available for telemedicine development

Q.16 Please indicate the proportion of funding contribution for telemedicine development provided by the following funding sources.

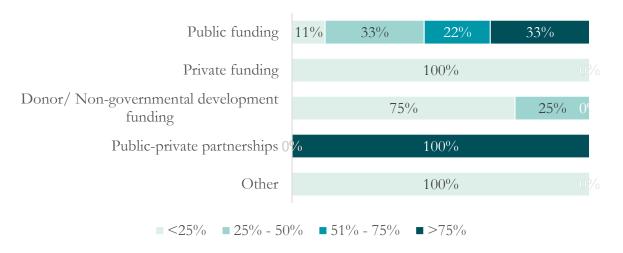


Figure 7 - Question on the proportion of funding contribution provided by each funding source

Q.17 Are there any economic studies/ business cases prepared to support funding?



Figure 8 - Question on economic studies/ business cases prepared to support funding

Q.18 Are there any reimbursement mechanisms established to get paid for telemedicine services?



Figure 9 - Question on reimbursement mechanisms to get paid for telemedicine services

Q.19 Who are the stakeholders in charge to reimburse telemedicine services? Please select all that apply.

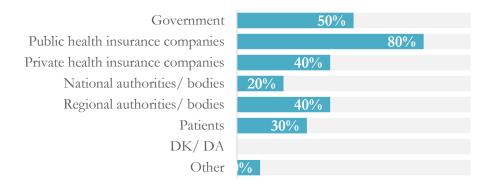


Figure 10 - Questions on the stakeholders in charge to reimburse telemedicine services

Q.20 How do you evaluate the effectiveness of the current reimbursement mechanisms available for telemedicine services?

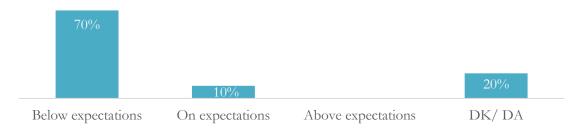


Figure 11 - Question on the level of effectiveness of the current reimbursement mechanisms available for telemedicine services

Technology context

Q.21 On a scale from 0 (Inexistent) to 5 (Very high), please rate the degree of development of healthcare organizations in their adoption of...

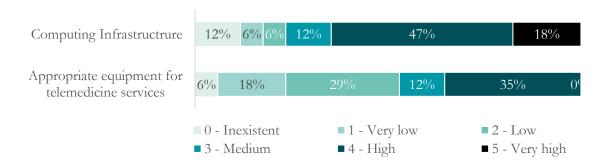


Figure 12 - Question on the adoption of healthcare organizations of computing infrastructure and appropriate equipment for telemedicine services

Q.22 - 23 What is the penetration rate of high-speed internet bandwidth nationwide (>100Mbps)? What is the penetration rate of households with internet access?

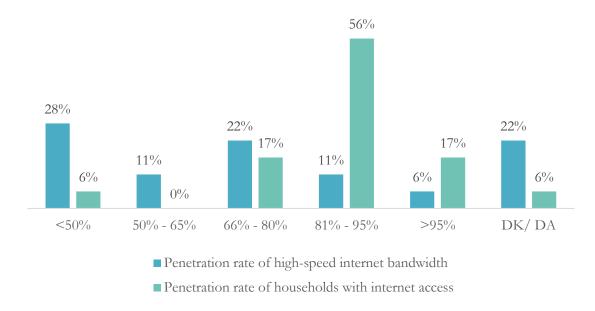


Figure 13 - Question on the penetration rate of high-speed internet bandwidth and households with internet access

Q.24 What is the penetration rate of smartphones nationwide?

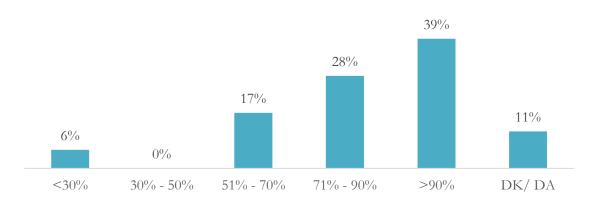


Figure 14 - Question on the penetration rate of smartphones nationwide

Q.25 Are there any commonly aggraded interoperability requirements or standards for telemedicine services nationwide?



Figure 15 - Question on commonly aggraded interoperability requirements or standards for telemedicine services

Q.26 Are there any accreditation standards for telemedicine services which focus on ensuring interoperability with other services?



Figure 16 - Question on accreditation standards for telemedicine services which focus on ensuring interoperability with other services

Q.27 Are there any national registers/ health information repositories of telemedicine services (i.e. databases with aggregated information on specific services related to telemedicine practice)?



Figure 17 - Question on national registers/ health information repositories of telemedicine services

Legal and Security Context

Q.28 Does the national healthcare legislation cover telemedicine practice (or is there any specific legislation on telemedicine in your country)?

Q.29 Does your country have legislation to define reimbursement of telemedicine services?

Q.30 Does your country have legislation to define medical liability of telemedicine services?

Q.31 Does your country have legislation to govern security of data transfer and storage when using telemedicine services?

Q.32 Does your country have legislation to govern data privacy and confidentiality visá-vis data transfer, storage and sharing between healthcare professionals?

Q.33 Is national healthcare legislation already aligned with the new European General Data Protection Regulation (Regulation(EU) 2016/679)?

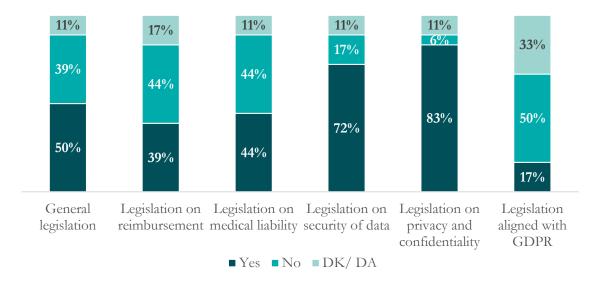


Figure 18 - Questions about the legal and security context

Cultural Context

Q.34 On a scale from 0 (No awareness) to 5 (Very high awareness), how would you currently rate healthcare professionals and patients' awareness of telemedicine services?

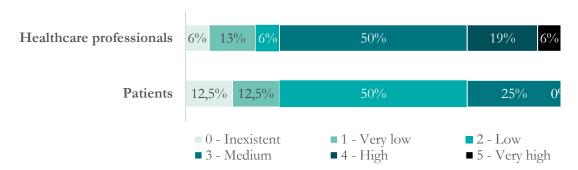


Figure 19 - Question on the awareness of telemedicine services by healthcare professionals and patients

Q.35 and 36 - What kind of adoption mechanisms are currently being done/ planned to promote telemedicine in your country?

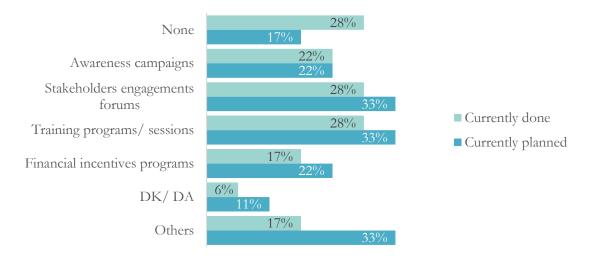


Figure 20 - Questions on the kind of adoption mechanisms to promote telemedicine

Q.37 Do any tertiary institutions (universities or technical schools) in your country provide training to health sciences' students in order to deliver telemedicine services?



Figure 21 - Question on the provision of telemedicine training to health sciences studies in tertiary institutions

Q.38 Which proporton of tertiary institutions offer these courses in your country?

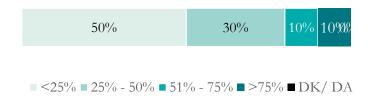


Figure 22 - Question on the proportion of tertiary institutions that offer telemedicine-related courses

Q.39 Which of the following professional groups are offered this training? Please select all that apply.

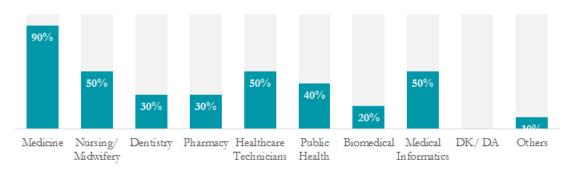


Figure 23 - Question on professional groups that receive telemedicine-related training on tertiary institutions

Q.40 Which type of skills are developed in these courses? Please select all that apply.

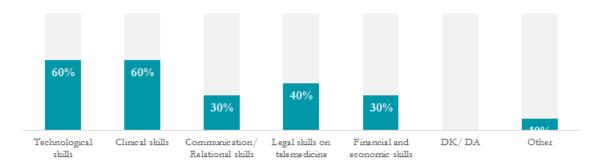


Figure 24 - Question on the type of skills developed on telemedicine-related courses on tertiary institutions

Q.41 Do any institutions or organizations in your country offer in-service training on telemedicine as part of the continuous education of healthcare providers?



Figure 25 - Question on the provision of telemedicine in-service training to healthcare professionals by institutions/ organizations

Q.42 Which proporton of these institutions or organizations offer these courses in your country?

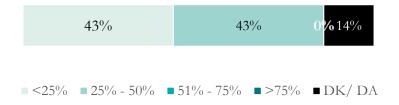


Figure 26 - Question on the proportion of institutions/ organizations that offer telemedicine-related courses

Q.43 Which of the following professional groups are offered this training? Please select all that apply.

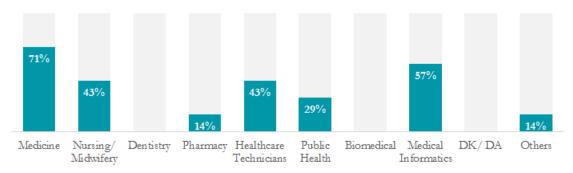


Figure 27 - Question on professional groups receiving telemedicine-related training on healthcare institutions/ organizations

Q.44 Which type of skills are developed in these courses? Please select all that apply.

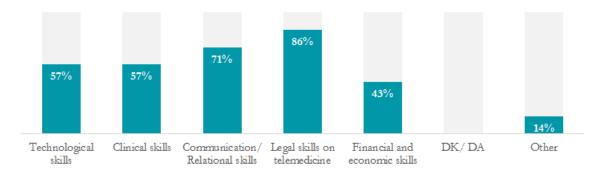


Figure 28 - Question on the type of skills developed on telemedicine-related courses on healthcare institutions/

Q.45 On average, do patients usually receive any training education prior to the use of telemedicine services?



Figure 29 - Question on patients training/ education prior to the use of telemedicine services

Q.46 On a scale from 0 (No awareness) to 5 (Very high awareness), how would you currently rate healthcare professionals and patients' willingness to use telemedicine services?

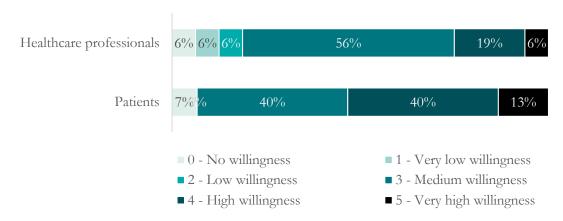


Figure 30 - Question on the willigness to use telemedicine services by healthcare professionals and patients

B. CURRENT STATE OF TELEMEDICINE SERVICES

Q.47 Does your country have any telemedicine services planned/implemented?



Figure 31 - Question on the existence of telemedicine services 1

Q.48 Which of the following telemedicine services are being planned/ implemented in your country? Please select all that apply.

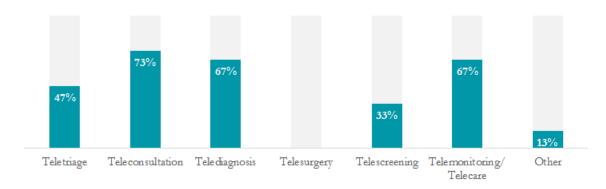


Figure 32 - Question on the telemedicine services planned/implemented

Q.49 Which of the following specialties/ application areas offer (or are working to offer) telemedicine services in your country? Please select all that apply.

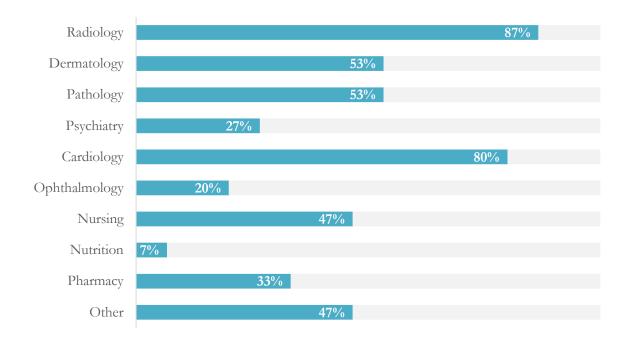


Figure 33 - Question on the specialties/ application areas with telemedicine services

Q.50 Please select with an (x), in the case of your country, which of the specialties/application areas use (or are working to use) each of the telemedicine services mentioned previously. (For the remaining telemedicine services that you did not mention previously, please select "NA").

	Radiology	Dermatology	Pathology	Psychiatry	Cardiology	Ophthalmology	Nursing	Nutrition	Pharmacy	Other
Teletriage	17%	28%	11%	17%	22%	11%	17%	0%	11%	50%
Teleconsultation	50%	39%	33%	17%	44%	22%	17%	6%	6%	50%
Telediagnosis	61%	33%	39%	11%	28%	17%	0%	0%	0%	33%
Telesurgery	0%	0%	0%	0%	6%	0%	0%	6%	0%	0%
Telescreening	11%	6%	6%	6%	6%	11%	0%	0%	0%	6%
Telemonitoring/ Telecare	0%	6%	0%	6%	50%	6%	22%	6%	0%	39%
Others	6%	0%	0%	6%	0%	6%	17%	11%	0%	0%

Table 1 - Question on the available telemedicine services by specialty/ application area

Q.51 What is the purpose of the telemedicine services available in your country? Please select all that apply.

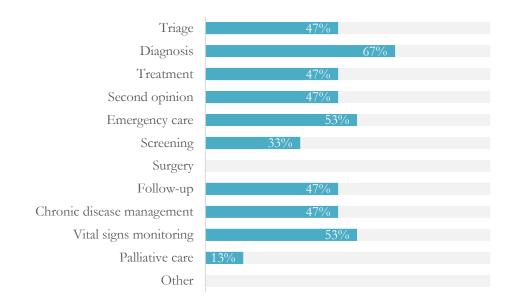


Figure 34 - Question on the purpose of telemedicine services available

Q.52 On a scale from 1 (Initial stage) to 5 (Optimized stage), please select with an (x) the average maturity stage of each one of the telemedicine services mentioned above. (For the remaining telemedicine services that you did not mention previously, please select "NA").

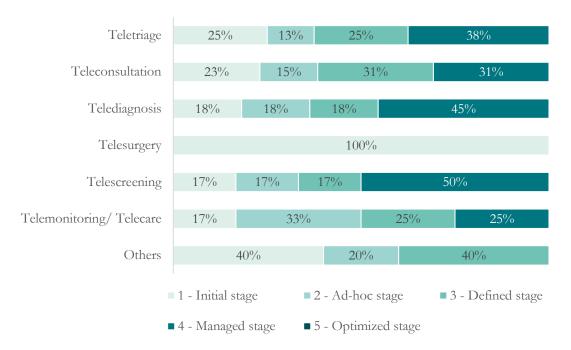


Figure 35 - Question on the maturity stage of telemedicine services

Q.53 Please select the territorial scope of each one of the telemedicine services mentioned above. Please select all that apply. (For the remaining telemedicine services that you did not mention previously, please select "NA").

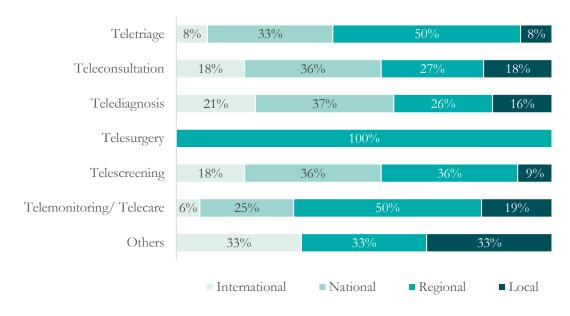


Figure 36 - Question on the territorial scope of telemedicine services

Q.54 Please select the type of interactions between the individuals established in each one of the telemedicine services mentioned above. Please select all that apply. (For the remaining telemedicine services that you did not mention previously, please select "NA").

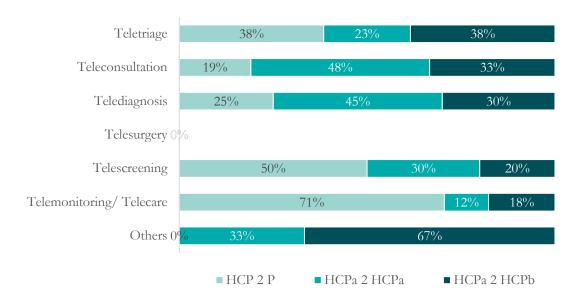


Figure 37 - Question on the type of interactions between the individuals established by telemedicine service

Q.55 Please select the level of care established in each one of the telemedicine services mentioned above. Please select all that apply. (For the remaining telemedicine services that you did not mention previously, please select "NA").

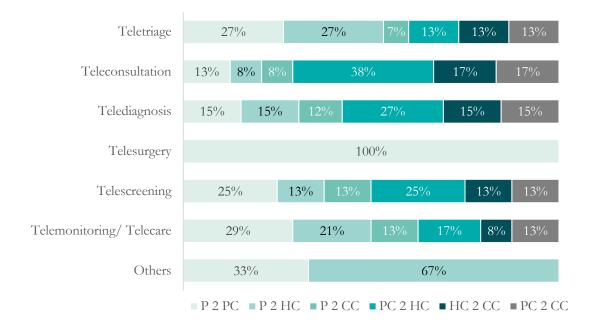


Figure 38 - Question on the level of care established by telemedicine services

Q.56 Please select the most appropriate range to describe the % of services, healthcare institutions, and patients involved in telemedicine services. (For all the telemedicine services that you did not mention previously, please select "NA").

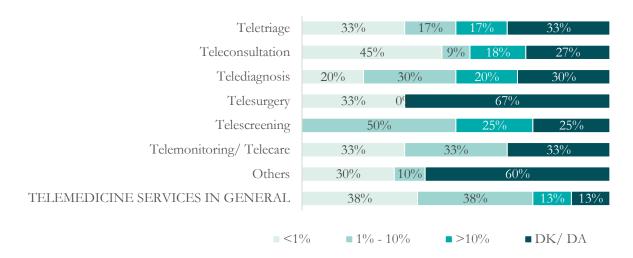


Figure 39 - Question on the % of services with telemedicine in total services

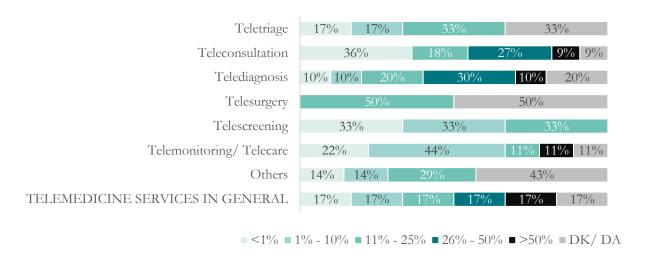


Figure 40 - Question on the % of healthcare institutions with telemedicine services in total healthcare institutions

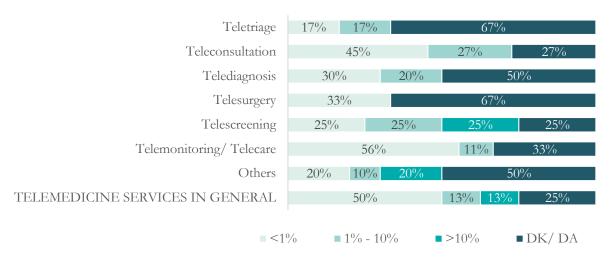


Figure 41 - Question on the % of patients involved in telemedicine services in total patients

C. EVALUATION OF TELEMEDICINE SERVICES

Q.57 From the telemedicine initiatives/ services that exist in your country, have any of them been subject to an evaluation study to measure and assess final outcomes?



Figure 42 - Question on evaluation studies performed to measure and assess telemedicine initiatives/ services

Q.58 What is the % of telemedicine initiatives/ services subject to an evaluation study?



Figure 43 - Question on the % of telemedicine initiatives/ services subject to an evaluation study

Q.59 On a scale from 0 (Never) to 5 (Always), please select the most appropriate option regarding the evaluation criteria of telemedicine initiatives/ services.

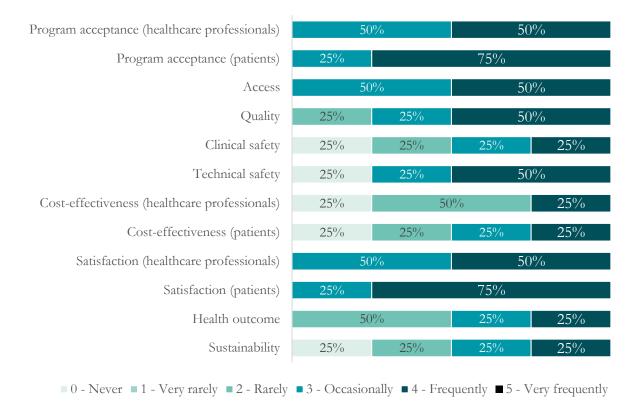


Figure 44 - Question on evaluation criteria for telemedicine initiatives/ services

Q.60 On a scale from 1 (Strongly disagree) to 5 (Strongly agree), please select the most appropriate option for each of the statements presented: "Telemedicine services adoption in my country will/can..."

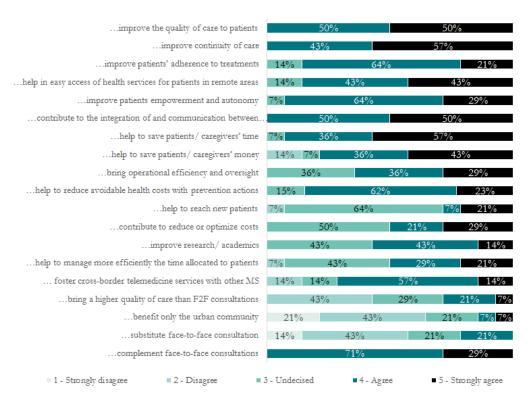


Figure 45 - Question on the consequences of telemedicine services

D. BARRIERS TO TELEMEDICINE ADOPTION

Q.61 On a scale from 1 (Not important barrier) to 5 (Extremely important barrier), please rate the following potential barriers to implement telemedicine

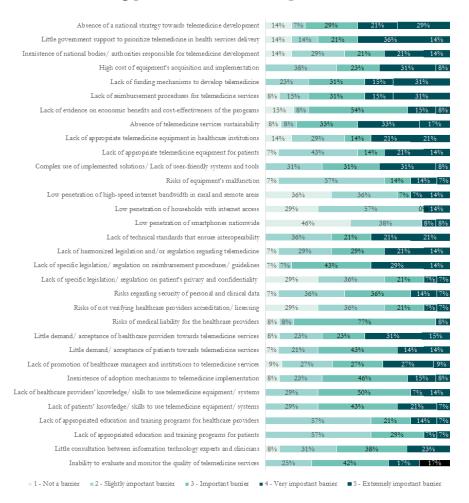


Figure 46 - Question on barriers to telemedicine adoption

Annex C – Survey questions and results by country

A. TELEMEDICINE ECOSYSTEM

Strategy and Governance Context

	A. TELEMEDICINE ECOS	YSTEM							
	STRATEGY AND GOVER	NANCE							
Carrent man	To what extent is telemedicine	Does your country have specific			include speci nt of telemedi		for national,	regional and	Does your national telemedicine
Country	implemented in your country (either as a stand-alone strategy or as a part of eHealth strategy)?	responsible for	Yes, national guidelines	Yes, regional guidelines	Yes, organizational guidelines	No	DK/ DA	My country does not have a telemedicine strategy	strategy mention the development of cross-border telemedicine services?
Cyprus	1 - Initial stage	No	-	-	-	-	-	No strategy	-
Austria	3 - Defined stage	Yes	Yes	-	-	-	-	-	Yes
Malta	2 - Ad-hoc stage	No	-	-	-	-	-	No strategy	-
Lithuania	2 - Ad-hoc stage	No	-	-	-	Yes	-	-	No
Estonia	2 - Ad-hoc stage	Yes	-	-	-	Yes	-	-	No
Sweden	2 - Ad-hoc stage	-	-	-	-	-	-	-	-
Croatia	4 - Managed stage	Yes	Yes	-	Yes	-	-	-	Yes
Slovenia	2 - Ad-hoc stage	No	-	-	-	-	-	No strategy	-
Netherlands	2 - Ad-hoc stage	No	-	-	-	Yes	-	-	No
Greece	2 - Ad-hoc stage	No	-	-	-	-	-	No strategy	-
Hungary	2 - Ad-hoc stage	No	-	-	-	-	-	No strategy	-
Portugal	2 - Ad-hoc stage	Yes	Yes	-	-	-	-	-	No
Switzerland	1 - Initial stage	No	-	-	Yes	-	-	-	-
United Kingdom	2 - Ad-hoc stage	Yes	Yes	-	-	-	-	-	No
Italy	2 - Ad-hoc stage	No	Yes	-	-	-	-	-	No
Finland	4 - Managed stage	No	-	-	-	Yes	-	-	No
Norway	3 - Defined stage	Yes	Yes	-	-	-	-	-	No
Latvia	1 - Initial stage	No	-	-	-	Yes	-	No strategy	No

 $Table\ 2\ -\ Telemedicine\ Ecosystem\ -\ Strategy\ and\ Governance,\ Q10;\ Q11;\ Q12;\ Q13$

Financial and Economic Context

	A. TELEMEDICINE ECOSYSTE	М					
	FINANCE AND ECONOMY						
Country	Are there any funding mechanisms available for	Please indicate select all that	e the type of fund apply.	ing available for	telemedicine dev	elopment in your	country. Please
Country	telemedicine development?	Public funding	Private funding	Donor/ Non- governmental development funding	Public-private partnerships	DK/ DA	Other
Cyprus	No	_	-	-	-	-	-
Austria	Yes	Yes	-	-	-	-	-
Malta	Yes	Yes	-	Yes	-	-	EU funding
Lithuania	Yes	Yes	-	-	-	-	-
Estonia	DK/ DA	-	-	-	-	Yes	-
Sweden	-	-	-	-	-	-	-
Croatia	Yes	Yes	Yes	Yes	-	-	-
Slovenia	No	-	-	-	-	-	-
Netherlands	Yes	Yes	Yes	-	Yes	-	-
Greece	Yes	-	-	-	Yes	-	-
Hungary	Yes	Yes	-	-	-	-	-
Portugal	Yes	Yes	-	Yes	-	-	-
Switzerland	Yes	Yes	Yes	Yes	Yes	-	-
Jnited Kingdom	Yes	Yes	-	-	-	-	-
taly	No	-	-	-	-	-	-
Finland	No	-	-	-	-	-	-
Norway	Yes	Yes	-	-	-	-	-
_atvia	No	-	-	-	-	-	-

Table 3 - Telemedicine Ecosystem - Financial and Economy, Q14; Q15

	A. TELEMEDICINI	E ECOSYSTEM						
	FINANCE AND EC	ONOMY						
Country		the proportion o e following fundi		ution for telemed	icine development	Are there any economic studies/ business cases	Are there any reimbursement	
Country	Public funding	Private funding	Donor/ Non- governmental development funding	Public-private partnerships	Other	prepared to support funding?	mechanisms established to get paid for telemedicine services?	
Cyprus	-	-	-	-	-	-	No	
Austria	75%	NA	NA	NA	NA	Yes	Yes	
Malta	51% - 75%	0%	25%	0%	25%	Yes	No	
Lithuania	75%	0%	0%	0%	0%	Yes	Yes	
Estonia	-	-	-	-	-	DK/ DA	Yes	
Sweden	-	-	-	-	-	-	-	
Croatia	51% - 75%	25%	25%	0%	0%	No	Yes	
Slovenia	-	-	-	-	-	-	Yes	
Netherlands	25%	25%	25%	75%	25%	Yes	Yes	
Greece	NA	NA	NA	NA	NA	DK/ DA	DK/ DA	
Hungary	75%	DK/ DA	DK/ DA	0%	DK/ DA	DK/ DA	DK/ DA	
Portugal	25% - 50%	NA	25% - 50%	NA	NA	Yes	Yes	
Switzerland	DK/ DA	DK/ DA	DK/ DA	DK/ DA	DK/ DA	Yes	Yes	
Jnited Kingdom	25% - 50%	0%	0%	0%	0%	Yes	No	
taly	-	-	-	-	-	-	Yes	
Finland	-	-	-	-	-	-	Yes	
Norway	25% - 50%	NA	NA	NA	NA	Yes	No	
_atvia	-	-	-	-	-	-	No	

Table 4 - Telemedicine Ecosystem - Finance and Economy, Q16; Q17; Q18

	A. TELEMED	ICINE ECOSY	STEM							
	FINANCE ANI	D ECONOMY								
Country	Who are th	e stakehold	lers in charg	je to reimbu	rse telemed	icine servic	es? Please	select all that apply		of the current
Country	Governmen t	Public health insurance companies	Private health insurance companies	National authorities/ bodies	Regional authorities/ bodies	Patients	DK/ DA	Other		ent mechanisms telemedicine yy?
Cyprus	-	-	-	-	-	-	-	-	-	-
Austria	Yes	Yes	-	-	Yes	-	-	-	On expectations	-
Malta	-	-	-	-	-	-	-	-	-	-
Lithuania	-	Yes	-	-	-	-	-	-	Below expectations	-
Estonia	-	Yes	-	-	-	Yes	-	Healthcare providers from operating costs	Below expectations	-
Sweden	-	-	-	-	-	-	-	-	-	-
Croatia	Yes	Yes	-	-	-	-	-	-	Below expectations	-
Slovenia	-	Yes	-	-	-	-	-	-	Below expectations	-
Netherlands	Yes	Yes	Yes	Yes	-	-	-	-	Below expectations	Too much money is spent on old fashion
Greece	-	-	-	-	-	-	-	-	-	-
Hungary	-	-	-	-	-	-	-	-	-	-
Portugal	Yes	-	Yes	Yes	Yes	Yes	-	-	Below expectations	Lack of incentives/ Unbalanced distribution
Switzerland	-	Yes	Yes	-	Yes	Yes	-	-	DK/ DA	-
United Kingdom	-	-	-	-	-	-	-	-	-	-
Italy	Yes	-	-	-	-	-	-	-	Below expectations	-
Finland	-	Yes	Yes	-	Yes	-	-	-	DK/ DA	-
Norway	-	-	-	-	-	-	-	-	-	-
Latvia	-	-	-	-	-	-	-	-	-	-

Table 5 - Telemedicine Ecosystem - Finance and Economy, Q19; Q20 $\,$

Technology context

	A. TELEMEDICINE ECOSYS	TEM		
	TECHNOLOGY			
Country	Please rate the degree of de organizations in their adopti		What is the penetration rate of high-speed internet bandwidth	What is the penetration rate of households with internet access?
	Computing infrastructure	Appropriate equipment for telemedicine	nationwide (>100Mbps)?	internet access?
Cyprus	1 - Very low	1 - Very low	<50%	66% - 80%
Austria	4 - High	2 - Low	>95%	>95%
Malta	4 - High	2 - Low	<50%	81% - 95%
Lithuania	4 - High	2 - Low	<50%	81% - 95%
Estonia	5 - Very high	4 - High	DK/ DA	81% - 95%
Sweden				
Croatia	2 - Low	4 - High	66% - 80%	>95%
Slovenia	3 - Medium	2 - Low	DK/ DA	81% - 95%
Netherlands	4 - High	1 - Very low	66% - 80%	>95%
Greece	0 - Inexistent	0 - Inexistent	<50%	<50%
Hungary	4 - High	3 - Medium	DK/ DA	66% - 80%
Portugal	4 - High	4 - High	<50%	66% - 80%
Switzerland	3 - Medium	3 - Medium	66% - 80%	81% - 95%
United Kingdom	4 - High	4 - High	66% - 80%	81% - 95%
Italy	0 - Inexistent	1 - Very low	50% - 65%	81% - 95%
Finland	5 - Very high	4 - High	81% - 95%	81% - 95%
Norway	5 - Very high	4 - High	50% - 65%	81% - 95%
Latvia	4 - High	2 - Low	81% - 95%	81% - 95%

Table 6 - Telemedicine Ecosystem - Technology, Q21; Q22; Q23

	A. TELEMEDICINE ECOSYSTE	EM		
	TECHNOLOGY			
Country	What is the penetration rate of smartphones nationwide?	Are there any commonly agreed interoperability requirements or standards for telemedicine services nationwide?	Are there any accreditation standards for telemedicine services which focus on ensuring interoperability with other services?	Are there any national registers/ health information repositories of telemedicine acts?
Cyprus	71% - 90%	No	No	No
Austria	>90%	Yes	Yes	Yes
Malta	71% - 90%	No	No	No
Lithuania	>90%	Yes	No	Yes
Estonia	51% - 70%	Yes	No	No
Sweden				
Croatia	>90%	No	No	Yes
Slovenia	>90%	No	No	Yes
Netherlands	>90%	Yes	Yes	Yes
Greece	<30%	Yes	Yes	Yes
Hungary	DK/ DA	Yes	No	No
Portugal	51% - 70%	No	No	Yes
Switzerland	71% - 90%	No	No	No
United Kingdom	71% - 90%	No	No	No
Italy	51% - 70%	Yes	Yes	Yes
Finland	71% - 90%	No	Yes	Yes
Norway	>90%	Yes	Yes	No
Latvia	>90%	No	No	No

Table 7 - Telemedicine Ecosystem - Technology, Q24; Q25; Q26; Q27

Legal and Security Context

	A. TELEMEDICINE E	COSYSTEM				
	LEGAL					
Country	Does your country have legislation or regulations to address telemedicine in general?	Does your country have legislation to define reimbursement of telemedicine services?	Does your country have legislation to define medical liability of telemedicine services?	Does your country have legislation to govern security of data transfer and storage when using telemedicine services?		Is national healthcare legislation already aligned with the new European General Data Protection Regulation?
Cyprus	No	No	No	Yes	Yes	DK/ DA
Austria	Yes	Yes	Yes	Yes	Yes	Yes
Malta	No	No	No	Yes	Yes	DK/ DA
Lithuania	Yes	Yes	Yes	Yes	No	DK/ DA
Estonia	No	No	No	Yes	Yes	No
Sweden	-	-	-	-	-	-
Croatia	Yes	Yes	Yes	No	Yes	No
Slovenia	No	No	No	Yes	Yes	No
Netherlands	Yes	Yes	Yes	Yes	Yes	Yes
Greece	-	-	-	-	-	-
Hungary	No	DK/ DA	No	Yes	Yes	No
Portugal	Yes	Yes	Yes	Yes	Yes	No
Switzerland	Yes	No	No	Yes	Yes	No
United Kingdom	No	No	No	No	Yes	No
Italy	Yes	Yes	Yes	Yes	Yes	Yes
Finland	Yes	Yes	Yes	Yes	Yes	DK/ DA
Norway	Yes	No	Yes	Yes	Yes	No
Latvia	No	No	No	No	Yes	No

Table 8 - Telemedicine Ecosystem - Legal, Q28; Q29; Q30; Q31; Q32; Q33

Cultural Context

	A. TELEMEDIC	CINE ECOSYSTE	M						
	CULTURE ANI	D CHANGE MAN	AGEMENT						
	Awareness telemedicin		What kind	l of adoption r	mechanisms a	re currently	being plann	ed to promo	ote telemedicine in your country
Country	HCP	Patients	None	Awareness campaigns	Stakeholders engagement s forums		Financial incentives programs	DK/ DA	Other
Cyprus	1 - Very low awareness	1 - Very low awareness	-	-	-	-	-	-	
Austria	3 -	3 - Medium awar	Yes	-	Yes	Yes	Yes	-	-
Malta	3 - Medium awar	2 - Low	-	Yes	Yes	-	-	-	-
Lithuania	2 - Low awareness	0 - No awareness	-	-	-	-	-	Yes	-
Estonia	3 - Medium awar	2 - Low	-	-	Yes	Yes	-	-	Enabling private sector telemedicine solutions adoption
Sweden		anai onoco	-	-	-	-	-	-	-
Croatia	4 - High awarene	2 - Low	-	-	-	-	-	Yes	-
Slovenia	1 - Very low awareness	1 - Very low awareness	-	-	-	-	-	-	-
Netherlands	5 - Very high awareness		Yes	-	Yes	Yes	Yes	-	-
Greece			-	-	-	-	-	-	-
Hungary	4 - High awarene	3 - Medium awar	-	-	-	-	-	-	govermental project developing centralised telemedicine infrastucture will be launched soon
Portugal	3 - Medium awar	2 - Low awareness	Yes	Yes	Yes	Yes	Yes	-	Access provision to telemedicine equipment for pilot projects
Switzerland	3 - Medium awar	3 - Medium awar	-	-	-	Yes	-	-	Telemedicine is embeded in the current health care legislation. So the reimbursment rules are
United Kingdom	3 - Medium awar	2 - Low awareness	-	Yes	-	-	-	-	-
Italy	0 - No awareness	0 - No awareness	-	-	-	-	-	-	-
Finland	3 - Medium awar	3 -	-	-	-	-	-	-	Theya are a part of normal services and providers use them when they are a cost
Norway	4 - High awarene	2 - Low awareness	-	Yes	Yes	Yes	Yes	-	Planned adjustment of reimbursement mechanisms and operational incentives.
Latvia	3 -	2 - Low awareness	-	-	-	-	-	-	-

Table 9 - Telemedicine Ecosystem - Culture and Change Management, Q34; Q35

	A. TELEME	DICINE ECOSYS	TEM						
	CULTURE A	ND CHANGE MA	ANAGEMENT						
Country	What kind	of adoption r	nechanisms a	re currently	being done	to promote	telemedicine in your country	Do any tertiary institutions in your	
Country	None	Awareness campaigns	Stakeholders engagement s forums		Financial incentives programs	DK/ DA	Other	country provide training to health sciences' students in order to deliver telemedicine services?	institutions in your country offer these courses?
Cyprus	Yes	-	-	-	-	-	•	Yes	25%
Austria	-	-	Yes	Yes	Yes	-	•	Yes	51% - 75%
Malta	Yes	-	-	-	-	-	-	DK/ DA	-
Lithuania	-	Yes	-	-	-	-	-	Yes	25%
Estonia	-	-	Yes	-	-	-		Yes	25% - 50%
Sweden	-	-	-	-	-	-	-	-	-
Croatia	-	-	-	-	-	Yes	-	Yes	25% - 50%
Slovenia	Yes	-	-	-	-	-	•	No	-
Netherlands	-	-	Yes	Yes	-	-	-	No	-
Greece	-	-	-	-	-	-	-	-	-
Hungary	Yes	-	-	-	-	-		DK/ DA	-
Portugal	-	Yes	Yes	Yes	Yes	-		Yes	25%
Switzerland	-	-	-	-	-	-	We published recommendations for the theme mHealth. In this document the	Yes	25%
United Kingdom	-	Yes	-	-	-	-	-	Yes	25%
Italy	-	-	-	Yes	-	-	-	Yes	75%
Finland	-	-	-	-	-	-	Se above, normal services	No	-
Norway	-	Yes	Yes	Yes	Yes	-	Development of national reference architecture and national telemedicine	Yes	25% - 50%
Latvia	Yes	-	-	-	-	-		No	-

Table 10 - Telemedicine Ecosystem - Culture and Change Management, Q36; Q37; Q38

	A. TELEM	EDICINE EC	OSYSTEM							
		AND CHAN								
	Which of	f the follow	wing prof	essional g	roups are of	fered this	training? F	Please selec	t all that	apply
Country	Medicine	Nursing/ Midwifery		Pharmac y	Healthcare Technicians	Public Health	Biomedical	Medical Informatics	DK/ DA	Other
Cyprus	-	-	-	-	-	-	-	-	-	-
Austria	Yes	Yes	-	Yes	Yes	Yes	-	Yes	-	-
Malta	-	-	-	-	-	-	-	-	-	-
Lithuania	-	-	-	-	-	-	-	-	-	-
Estonia	-	-	-	-	-	-	-	-	-	-
Sweden	-	-	-	-	-	-	-	-	-	-
Croatia	Yes	-	-	-	Yes	Yes	-	Yes	-	-
Slovenia	-	-	-	-	-	-	-	-	-	-
Netherlands	Yes	Yes	-	-	-	-	-	Yes	-	-
Greece	-	-	-	-	-	-	-	-	-	-
Hungary	-	-	-	-	-	-	-	-	-	-
Portugal	Yes	Yes	-	-	Yes	-	-	-	-	-
Switzerland	-	-	-	-	-	-	-	-	-	-
United Kingdom	-	-	-	-	-	-	-	-	-	-
Italy	-	-	-	-	-	-	-	Yes	-	-
Finland	Yes	-	-	-	-	-	-	-	-	-
Norway	-	-	-	-	-	-	-	-	-	These tertiary institutions offer training within programs as bachelor and master degrees.
Latvia	-	-	-	-	-	-	-	-	-	-

Table 11 - Telemedicine Ecosystem - Culture and Change Management, Q39

	A. TELEMEDICINE E	COSYSTEM							
	CULTURE AND CHA	NGE MANAGEMENT							
Country	Which type of ski	ills are developed i	in these courses?	Please select all ti	nat apply			Do any institutions or organizations in your country offer in-service	Which proportion of these institutions
Country	Technological skills to use telemedicine equipment	Clinical skills to use telemedicine services	Communication/ Relational skills to deliver telemedicine services	Legal skills on telemedicine	Financial and economic skills on telemedicine	DK/ DA	Other	training on telemedicine as part of the continuing education of healthcare providers?	
Cyprus	Yes	Yes	-	-	-	-	-	No	-
Austria	Yes	Yes	Yes	Yes	Yes	-	-	Yes	25% - 50%
Malta	-	-	-	-	-	-	-	DK/ DA	-
Lithuania	Yes	-	-	-	-	-	-	DK/ DA	-
Estonia	Yes	Yes	-	-	-	-	-	No	-
Sweden	-	-	-	-	-	-	-	-	-
Croatia	-	-	-	Yes	Yes	-	-	Yes	25%
Slovenia	-	-	-	-	-	-	-	No	-
Netherlands	-	-	-	-	-	-	-	Yes	25%
Greece	-	-	-	-	-	-	-	-	-
Hungary	-	-	-	-	-	-	-	DK/ DA	-
Portugal	-	-	-	-	Yes	-	General skills of telemedicine	Yes	25%
Switzerland	Yes	Yes	Yes	Yes	-	-	-	DK/ DA	-
United Kingdom	Yes	Yes	-	-	-	-	-	No	-
Italy	-	Yes	-	-	-	-	-	Yes	25% - 50%
Finland	-	-	-	-	-	-	-	Yes	DK/ DA
Norway	-	-	Yes	Yes	-	-	-	Yes	25% - 50%
Latvia	-	-	-	-	-	-	-	No	-

Table 12 - Telemedicine Ecosystem - Culture and Change Management, Q40; Q41; Q42

	A. TELEM	EDICINE EC	OSYSTEM							
	CULTURE	AND CHAN	IGE MANA	SEMENT						
	Which o	f the follo	wing prof	essional g	roups are of	fered this	training? F	Please selec	t all that	apply
Country	Medicine	Nursing/ Midwifery		Pharmac y	Healthcare Technicians	Public Health	Biomedical	Medical Informatics	DK/ DA	Other
Cyprus	-	-	-	-	-	-	-	-	-	-
Austria	Yes	Yes	-	Yes	Yes	Yes	-	Yes	-	-
Malta	-	-	-	-	-	-	-	-	-	-
Lithuania	-	-	-	-	-	-	-	-	-	-
Estonia	-	-	-	-	-	-	-	-	-	-
Sweden	-	-	-	-	-	-	-	-	-	-
Croatia	Yes	-	-	-	Yes	Yes	-	Yes	-	-
Slovenia	-	-	-	-	-	-	-	-	-	-
Netherlands	Yes	Yes	-	-	-	-	-	Yes	-	-
Greece	-	-	-	-	-	-	-	-	-	-
Hungary	-	-	-	-	-	-	-	-	-	-
Portugal	Yes	Yes	-	-	Yes	-	-	-	-	-
Switzerland	-	-	-	-	-	-	-	-	-	-
United Kingdom	-	-	-	-	-	-	-	-	-	-
Italy	-	-	-	-	-	-	-	Yes	-	-
Finland	Yes	-	-	-	-	-	-	-	-	-
Norway	-	-	-	-	-	-	-	-	-	These tertiary institutions offer training within programs as bachelor and master degrees.
Latvia	-	-	-	-	-	-	-	-	-	-

Table 13 - Telemedicine Ecosystem - Culture and Change Management, Q43

	A. TELEMEDIC	INE ECOSYSTEM								
	CULTURE AND	CHANGE MANAG	EMENT							
	Which type o	of skills are deve	eloped in these	courses? Plea	se select all th	at apply		Do patients usually receive	Willingness telemedicin	to use e services of
Country	Technological skills to use telemedicine equipment	Clinical skills to use telemedicine services	Communication / Relational skills to deliver telemedicine services	Legal skills on telemedicine	Financial and economic skills on telemedicine	DK/ DA	Other	any training or education prior to the use of telemedicine services?	НСР	Patients
Cyprus	-	-	-	-	-	-	-	Yes, rarely	3 - Medium willingness	3 - Medium willingness
Austria	Yes	Yes	Yes	Yes	Yes	-	-	Yes, sometimes	3 - Medium willingness	3 - Medium willingness
Malta	-	-	-	-	-	-	-	No	4 - High willingness	3 - Medium willingness
Lithuania	-	-	-	-	-	-	-	No	1 - Very Iow willinaness	3 - Medium willinaness
Estonia	-	-	-	-	-	-	-	No	3 - Medium willingness	DK/ DA
Sweden	-	-	-	-	-	-		-		
Croatia	Yes	-	-	Yes	Yes	-	-	DK/ DA	3 - Medium willingness	4 - High willingness
Slovenia	-	-	-	-	-	-	-	No	3 - Medium willinaness	5 - Very high willinaness
Netherlands	Yes	Yes	Yes	Yes	Yes	-	-	Yes, sometimes	5 - Very high willingness	5 - Very high willingness
Greece	-	-	-	-	-	-	-	-		
Hungary	-	-	-	-	-	-	-	No	4 - High willingness	4 - High willingness
Portugal	Yes	Yes	-	Yes	-	-	-	No	2 - Low willinaness	4 - High willinaness
Switzerland	-	-	-	-	-	-	-	No	3 - Medium willingness	4 - High willingness
United Kingdom	-	-	-	-	-	-	-	Yes, sometimes	3 - Medium willinaness	3 - Medium willinaness
Italy	-	-	Yes	-	-	-	-	Yes, always	0 - No willingness	0 - No willingness
Finland	-	Yes	Yes	Yes	-	-		Yes, very often	3 - Medium willinaness	3 - Medium willinaness
Norway	-	-	Yes	Yes	-	-	The courses are generally not very mature regarding	Yes, always	4 - High willingness	4 - High willingness
Latvia	-	-	-	-	-	-	-	No	3 - Medium willingness	4 - High willinaness

Table 14 - Telemedicine Ecosystem - Culture and Change Management, Q44; Q45; Q46

B. CURRENT STATE OF TELEMEDICINE SERVICES

	B. CURRENT STAT	E OF TELEMEDI	CINE SERVICES					
	Does your country have	Which of the apply	following telem	edicine servic	es are being pl	anned/ implem	ented in your co	untry? Please select all tha
Country	any telemedicine services planned/ implemented?	Teletriage	Teleconsultatio n	Telediagnosis	Telesurgery	Telescreening	Telemonitoring/ Telecare	Other
Cyprus	Yes	-	-	-	-	-	Yes	-
Austria	Yes	Yes	Yes	Yes	-	-	Yes	-
Malta	Yes	-	Yes	Yes	-	-	Yes	-
_ithuania	Yes	-	Yes	Yes	-	-	-	-
Estonia	Yes	-	Yes	-	-	-	-	-
Sweden	-	-	-	-	-	-	-	-
Croatia	Yes	Yes	Yes	Yes	-	-	Yes	-
Slovenia	Yes	-	-	-	-	-	-	-
Netherlands	Yes	Yes	Yes	Yes	-	Yes	Yes	-
Greece	-	-	-	-	-	-	-	-
Hungary	Yes	-	Yes	Yes	-	Yes	Yes	-
Portugal	Yes	Yes	Yes	Yes	-	Yes	Yes	-
Switzerland	Yes	Yes	Yes	Yes	-	Yes	Yes	Remote access to information (PACS, documents)
United Kingdom	Yes	-	Yes	Yes	-	-	Yes	-
taly	Yes	Yes	-	-	-	-	-	-
inland	Yes	Yes	Yes	Yes	-	Yes	Yes	Many others
lorway	Yes	-	-	-	-	-	-	-
atvia	No	_	_	_	_	-	-	-

Table 15 - Current State of Telemedicine Services, Q47; Q48

	B. CURREN	IT STATE OF TE	LEMEDICINE	SERVICES						
Carreton	Which of all that ap		specialties	/ applicatio	n areas off	er (or are work	ing to offe	er) telemed	icine servic	es in your country? Please select
Country	Radiology	Dermatology	Pathology	Psychiatry	Cardiology	Ophthalmology	Nursing	Nutrition	Pharmacy	Other
Cyprus	Yes	-	-	-	Yes	-	Yes	-	-	Emergency (ambulance)
Austria	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Diabetes; COPD.
Malta	Yes	-	Yes	-	Yes	-	-	-	-	
_ithuania	Yes	Yes	Yes	-	Yes	Yes	-	-	-	-
Estonia	Yes	Yes	-	-	Yes	-	-	-	Yes	Emergency care Neurology, LISADA e-konsultatsiooni erialad
Sweden	-	-	-	-	-	-	-	-	-	-
Croatia	Yes	Yes	Yes	-	Yes	-	Yes	-	-	Neurology, Neurosurgery, Surgery
Slovenia	-	-	-	-	-	-	-	-	-	-
Netherlands	Yes	Yes	Yes	Yes	Yes	Yes	Yes	-	-	-
Greece	-	-	-	-	-	-	-	-	-	•
Hungary	Yes	-	Yes	-	Yes	-	-	-	-	endocrinology
Portugal	Yes	Yes	Yes	Yes	Yes	-	Yes	-	Yes	Nephrology, Pneumology, Pediatrics
Switzerland	Yes	Yes	-	-	Yes	-	Yes	-	Yes	General medicine
United Kingdom	Yes	-	-	-	Yes	-	-	-	-	-
taly	Yes	-	-	-	-	-	-	-	-	-
Finland	Yes	Yes	Yes	Yes	Yes	-	Yes	-	Yes	-
lorway	-	-	-	-	-	-	-	-	-	-
_atvia	-	-	-	-	-	-	-	-	-	-

Table 16 - Current State of Telemedicine Services, Q49

	B. CURRENT	STATE OF TEL	EMEDICINE S	ERVICES											
	Please	complete the	following tal	ole, selecting	with an (x) w	hich of the sp	ecialties/ ap	plication area	s offer (or a	e working to	offer) each o	f the telemed	dicine service	mentioned p	reviously
Country	Teletriage - Radiology	Teletriage - Dermatology	Teletriage - Pathology	Teletriage - Psychiatry	Teletriage - Cardiology	Teletriage - Ophthalmolo gy	Teletriage - Nursing	Teletriage - Nutrition	Teletriage - Pharmacy	Teletriage - Other specialty/ application area 1	Teletriage - Other specialty/ application area 2	Teletriage - Other specialty/ application area 3	Teletriage - DK/ DA	Teletriage - NA	Teleconsult ion - Radiology
Cyprus		-		-										NA	Radiology
Austria	Radiology	Dermatology	Pathology	Psychiatry	Cardiology		-	-	Pharmacy	-	-	-	-		Radiology
Malta	-	-		-	-			-	-	-	-	-	-	NA	Radiology
_ithuania	-	-	-	-	-	-	-	-	-	-	-	-	-	NA	-
Estonia	-	-	-	-	-	-	-	-	-	Other specialty/	-	-	-	-	Radiology
Sweden	-	-	-	-	-	-		-	-	annlication -	-	-	-	-	
Croatia	Radiology	Dermatology	-		Cardiology		Nursing		-	Otner specialty/	Other specialty/	Other specialty/	-		Radiology
Slovenia	-	-	-	-	-	-		-	-	annlication -	annlication -	application -	-	-	
Netherlands	_	Dermatology		Psychiatry	Cardiology	Ophthalmology		-	-	Other specialty/	Other specialty/			-	Radiology
Greece		-		-	-					application	annlication		-		
					-		-							NA .	Radiology
Hungary	Radiology	- Dermatology	Pathology	Psychiatry	Cardiology	- Ophthalmology			Pharmacy	Other specialty/	Other specialty/	Other specialty/		NA -	Naululugy
Portugal	Radiology		Pathology	Psychiatry		Opnthalmology	Nursing		Pharmacy	annlication	annlication	application			-
Switzerland	-	-	-	-	-	-	-	-	-	-	-	-	-	NA	-
United Kingdom	-	-	-	-	-	-	-	-	-	-	-	-	-	NA	Radiology
taly	-	Dermatology	-	-	-	-	-	-	-	-	-	-	-	-	•
Finland	-	-	-	-	-	-	Nursing	-	-	-	-	-	-	-	Radiology
Norway	-	•	-	•	-	-	-	-	-	-	-	-	-	-	
Latvia	-		-		-	-	-	-	-	-		-	-	-	-
	B. CURRENT	STATE OF TEL	EMEDICINE S	ERVICES											
Country		t Teleconsultat			: Teleconsultat ion - Ophthalmolo gy	ion - Nursing		t Teleconsulta ion - Pharmacy	t Teleconsultai ion - Other specialty/ application area 1	t Teleconsultat ion - Other specialty/ application area 2	t Teleconsultal lon - Other specialty/ application area 3	t Teleconsultat ion - DK/ DA	t Teleconsultat ion - NA	: Telediagnosis - Radiology	s Telediagnos - Dermatolog
	Teleconsultat	t Teleconsultat	t Teleconsulta	t Teleconsultat	ion - Ophthalmolo	ion - Nursing	ion -	ion -	ion - Other specialty/ application	ion - Other specialty/ application	ion - Other specialty/ application	t Teleconsultat ion - DK/ DA	t Teleconsultat ion - NA	- Radiology	-
Cyprus	Teleconsultal ion - Dermatology	t Teleconsultat ion - y Pathology	t Teleconsulta ion - Psychiatry	t Teleconsultal ion - Cardiology	ion - Ophthalmolo gy	ion - Nursing	ion - Nutrition	ion - Pharmacy	ion - Other specialty/ application	ion - Other specialty/ application	ion - Other specialty/ application area 3	t Teleconsultat ion - DK/ DA	t Teleconsultat ion - NA	- Radiology	- Dermatolog
Cyprus Austria	Teleconsultat	t Teleconsultation - Pathology	t Teleconsulta ion - Psychiatry -	t Teleconsultat	ion - Ophthalmolo gy -	ion - Nursing	ion - Nutrition	ion - Pharmacy -	ion - Other specialty/ application area 1	ion - Other specialty/ application area 2	ion - Other specialty/ application area 3	ion - DK/ DA	ion - NA	- Radiology Radiology Radiology	- Dermatolo
Cyprus Austria Malta	Teleconsultation - Dermatology - Dermatology -	t Teleconsultation - y Pathology - Pathology Pathology	t Teleconsulta ion - Psychiatry	t Teleconsultat ion - Cardiology - Cardiology	ion - Ophthalmolo gy	ion - Nursing	ion - Nutrition	ion - Pharmacy	ion - Other specialty/ application area 1	ion - Other specialty/ application area 2	ion - Other specialty/ application area 3	ion - DK/ DA	ion - NA	- Radiology Radiology Radiology	- Dermatolog - Dermatology
Cyprus Austria Malta Lithuania	Teleconsultation - Dermatology - Dermatology - Dermatology	t Teleconsultation - ion - Pathology Pathology Pathology Pathology	Teleconsulta ion - Psychiatry	t Teleconsultation - Cardiology - Cardiology - Cardiology	ion - Ophthalmolo gy - Ophthalmology	ion - Nursing	ion - Nutrition	lon - Pharmacy	ion - Other specialty/ application area 1	ion - Other specialty/ application area 2	ion - Other specialty/ application area 3	ion - DK/ DA	ion - NA	- Radiology Radiology Radiology Radiology Radiology	- Dermatology - Dermatology
Cyprus Austria Malta Lithuania Estonia	Teleconsultation - Dermatology - Dermatology -	t Teleconsultation - Pathology Pathology Pathology Pathology	Teleconsulta ion - Psychiatry	t Teleconsultat ion - Cardiology - Cardiology	ion - Ophthalmolo gy - Ophthalmology -	ion - Nursing	ion - Nutrition	on - Pharmacy Pharmacy	ion - Other specialty/ application area 1	ion - Other specialty/ application area 2	ion - Other specialty/ application area 3	ion - DK/ DA	ion - NA	- Radiology Radiology Radiology Radiology Radiology -	- Dermatology - Dermatology - Dermatology
Cyprus Austria Malta Lithuania Estonia Sweden	Teleconsultation - Dermatology - Dermatology - Dermatology - Dermatology -	t Teleconsultat lon - Pathology - Pathology - Pathology	Teleconsulta ion - Psychiatry	t Teleconsultation - Cardiology - Cardiology - Cardiology - Cardiology - Cardiology -	ion - Ophthalmolo gy - Ophthalmology - Ophthalmology	ion - Nursing	Ion - Nutrition	on - Pharmacy Pharmacy	ion - Other specialty/ application area 1 Other	ion - Other specialty/ application area 2	ion - Other specialty/ application area 3	Ion - DK/ DA	ion - NA	- Radiology Radiology Radiology Radiology Radiology -	- Dermatology - Dermatology - Dermatology
Cyprus Austria Malta Lithuania Estonia Sweden Croatia	Teleconsultation - Dermatology - Dermatology - Dermatology - Dermatology	t Teleconsultation - Pathology Pathology Pathology Pathology	Teleconsulta ion - Psychiatry	t Teleconsultation - Cardiology - Cardiology - Cardiology	ion - Ophthalmolo gy - Ophthalmology -	ion - Nursing	ion - Nutrition	on - Pharmacy Pharmacy	ion - Other specialty/ application area 1	ion - Other specialty/ application area 2	ion - Other specialty/ application area 3	ion - DK/ DA	ion - NA	- Radiology Radiology Radiology Radiology Radiology -	- Dermatology - Dermatology - Dermatology
Cyprus Austria Malta Lithuania Estonia Sweden Croatia	Teleconsultation - Dermatology - Dermatology - Dermatology - Dermatology -	t Teleconsultat lon - Pathology - Pathology - Pathology	Teleconsulta ion - Psychiatry	t Teleconsultation - Cardiology - Cardiology - Cardiology - Cardiology - Cardiology -	ion - Ophthalmolo gy - Ophthalmology - Ophthalmology	ion - Nursing	Ion - Nutrition	on - Pharmacy Pharmacy	ion - Other specialty/	ion - Other specialty/ application area 2	ion - Other specialty/ application area 3	Ion - DK/ DA	ion - NA	- Radiology Radiology Radiology Radiology Radiology	- Dermatology - Dermatology - Dermatology
Cyprus Austria Malta Lithuania Estonia Sweden Croatia	Teleconsultation - Dermatology - Dermatology - Dermatology - Dermatology -	t Teleconsultat lon - Pathology - Pathology - Pathology	Teleconsulta ion - Psychiatry	t Teleconsultation - Cardiology - Cardiology - Cardiology - Cardiology - Cardiology	ion - Ophthalmolo gy - Ophthalmology - Ophthalmology	on - Nursing	Ion - Nutrition	on - Pharmacy Pharmacy	ion - Other specialty/ application area 1	ion - Other specialty/ application area 2	ion - Other specialty/ application area 3	Ion - DK/ DA	ion - NA	- Radiology Radiology Radiology Radiology Radiology -	- Dermatology - Dermatology - Dermatology
Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia Netherlands	Teleconsultation - Dermatology - Dermatology - Dermatology - Dermatology - Dermatology -	t Teleconsultation - Pathology Pathology Pathology - Pathology - Pathology - Pathology - Pathology	E Teleconsultation - Psychiatry	t Teleconsultation - Cardiology - Cardiology - Cardiology - Cardiology - Cardiology - Cardiology - Cardiology	ion - Ophthalmolo gy Ophthalmolo y Ophthalmology	on - Nursing	ion - Nutrition	on - Pharmacy Pharmacy	ion - Other specialty/ application area 1	ion - Other specialty/ application area 2	ion - Other specialty/ application area 3	ion - DK/ DA		- Radiology Radiology Radiology Radiology Radiology	- Dermatology - Dermatology - Dermatology - Dermatology
Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia Netherlands Greece	Teleconsultation - Dermatology - Dermatology - Dermatology - Dermatology - Dermatology -	t Teleconsultation - Pathology Pathology Pathology Pathology - Pathology - Pathology	Teleconsultation - Psychiatry	t Teleconsultation - Cardiology	ion - Cophthalmology - Cophthalmology - Cophthalmology - Cophthalmology - Cophthalmology - Cophthalmology	ion - Nursing	Ion - Nutrition	ion - Pharmacy Pharmacy	ion - Other specialty/ application area 1	ion - Other specialty/ application area 2	ion - Other specialty/ application area 3	ion - DK/ DA		- Radiology Radiology Radiology Radiology Radiology	- Dermatology - Dermatology - Dermatology - Dermatology - Dermatology
Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia Netherlands Greece Hungary	Teleconsultation - Dermatology - Dermatology - Dermatology - Dermatology - Dermatology -	t Teleconsultation - Pathology Pathology Pathology - Pathology - Pathology - Pathology - Pathology	Teleconsultation - Psychiatry	t Teleconsultation - Cardiology	ion - Ophthalmology - Ophthalmology - Ophthalmology - Ophthalmology - Ophthalmology	ion - Nursing	Ion - Nutrition	Ion - Pharmacy Pharmacy Pharmacy	ion - Other specialty/ application area 1	ion - Other specialty/ application area 2	ion - Other specialty/ application area 3	ion - DK/ DA		- Radiology Radiology Radiology Radiology Radiology Radiology - Radiology - Radiology	- Dermatology - Dermatology - Dermatology - Dermatology - Dermatology - Dermatology
Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia Netherlands Greece Hungary Portugal	Teleconsultation - Dermatology	Teleconsultation Pathology Pathology Pathology Pathology Pathology Pathology Pathology Pathology Pathology	Teleconsulta ion - Psychiatry	t Teleconsultation Cardiology - Cardiology	ion - Ophthalmology - Ophthalmology - Ophthalmology - Ophthalmology - Ophthalmology	ion - Nursing	Ion - Nutrition	on - Pharmacy Pharmacy Pharmacy	ion - Other specialty/ application area 1	ion - Other specialty/ application area 2	ion - Other specialty/ application area 3			- Radiology Radiology Radiology Radiology Radiology Radiology - Radiology - Radiology - Radiology	- Dermatology - Dermatology - Dermatology - Dermatology - Dermatology - Dermatology
Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia Netherlands Greece Hungary Portugal Switzerland	Teleconsultation - Dermatology	Pathology	Teleconsulta ion - Psychiatry	t Teleconsultation Cardiology Cardiology Cardiology Cardiology Cardiology Cardiology Cardiology Cardiology	ion - Ophthalmology - Ophthalmology - Ophthalmology - Ophthalmology - Ophthalmology - Ophthalmology	ion - Nursing	ion - Nutrition	on - Pharmacy Pharmacy	ion - Other specialty/ application area 1	ion - Other specialty/ application area 2	ion - Other specialty/ application area 3	ion - DK/ DA		- Radiology Radiology Radiology Radiology Radiology Radiology - Radiology - Radiology - Radiology	Dermatology Dermatology Dermatology Dermatology Dermatology Dermatology
Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia Netherlands Greece Hungary Portugal Switzerland	Teleconsultation - Dermatology	Teleconsultation - Pathology Pathology Pathology Pathology Pathology Pathology Pathology - Pathology - Pathology -	Teleconsultation-Psychiatry	t Teleconsultation Cardiology	ion - Ophthalmology - Ophthalmology - Ophthalmology - Ophthalmology - Ophthalmology - Ophthalmology - Ophthalmology	ion - Nursing Nursing Nursing Nursing	Ion - Nutrition	on - Pharmacy Pharmacy	ion - Other specialty/ application area 1	ion - Other specialty/ application area 2	ion - Other specialty/ application area 3	ion - DK/ DA		- Radiology Radiology Radiology Radiology Radiology	Dermatology - Dermatology - Dermatology - Dermatology - Dermatology - Dermatology -
Cyprus Austria Malta Lithuania Estonia Sweden	Teleconsultation - Dermatology	t Teleconsultation - Pathology Pathology Pathology Pathology Pathology Pathology Pathology - Pathology - Pathology - Pathology	E Teleconsultation - Psychiatry	t Teleconsultation Cardiology	ion - Ophthalmology	on - Nursing Nursing Nursing Nursing -	Ion - Nutrition	on - Pharmacy Pharmacy Pharmacy	ion - Other specialty/ application area 1	ion - Other specialty/ application area 2	ion - Other specialty/ application area 3	ion - DK/ DA		- Radiology Radiology Radiology Radiology Radiology - Radiology	Dermatology Dermatology Dermatology Dermatology Dermatology Dermatology Dermatology Dermatology
Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia Netherlands Greece Hungary Portugal Switzerland United Kingdom	Teleconsultation - Dermatology - Dermatology - Dermatology - Dermatology - Dermatology - Dermatology Dermatology	t Teleconsultation - Pathology Pathology Pathology Pathology Pathology Pathology Pathology Pathology Pathology	E Teleconsultation - Psychiatry	t Teleconsultation - Cardiology - Cardiology - Cardiology - Cardiology - Cardiology - Cardiology - Cardiology - Cardiology - Cardiology - Cardiology - Cardiology - Cardiology - Cardiology - Cardiology - Cardiology	ion - Ophthalmology	on - Nursing Nursing Nursing Nursing -	Ion - Nutrition	on - Pharmacy Pharmacy Pharmacy	ion - Other specialty/ application area 1	ion - Other specialty/ application area 2	ion - Other specialty/ application area 3			- Radiology Radiology Radiology Radiology Radiology	Dermatology Dermatology Dermatology Dermatology Dermatology Dermatology Dermatology Dermatology

	B. CURRENT	STATE OF TEL	EMEDICINE SE	RVICES											
Country	Telediagnosis - Pathology	Telediagnosis - Psychiatry	Telediagnosis - Cardiology	Telediagnosis - Ophthalmolo gy	Telediagnosis - Nursing	Telediagnosis - Nutrition	Telediagnosis - Pharmacy	Telediagnosis - Other specialty/ application area 1	Telediagnosis - Other specialty/ application area 2	Telediagnosis - Other specialty/ application area 3	Telediagnosis - DK/ DA	Telediagnosis - NA	Telesurgery - Radiology	Telesurgery - Dermatology	Telesurgery Pathology
Cyprus		-	-	-	-					-	-	-	-	-	-
Austria	Pathology		-	-		-		-	-	-	-			-	
Malta															
Lithuania			Cardiology	Ophthalmology											
Estonia			-			_	-	_	_	-		NA			
Sweden			-					-		-					
Croatia								Other specialty/	Other specialty/	Other specialty/					
Slovenia			-					application	annlication	annlication					
			Cardiology					Other	Other specialty/						
Netherlands				Ophthalmology		-		specialty/ application	annlication						
Greece			-			-	-	-	-	-		-	-		-
Hungary			-			-	•		-	-			-		-
Portugal						•		Other	•			-			
Switzerland								specialty/ application	•			-			-
United Kingdom							•		-	-		-	-		-
Italy						-			-	-		-	-		
		Psychiatry	Cardiology	Ophthalmology			-	-	-	-	-	-	-	-	-
Finland	Pathology	rsychiatry													
Finland Norway	Pathology -		-				-	-	•	-	-	-	-	-	•
Norway	-	-	-	-		-	-		-	-		-	-		
	B. CURRENT S	STATE OF TEL	EMEDICINE SE	- RVICES	-	-	-	-	-	-	- Telesurgery -	-	- Telescreenin	Telescreenin g -	-
Norway Latvia Country	B. CURRENT S	Telesurgery -	EMEDICINE SE Telesurgery - Ophthalmolo	- RVICES	- Telesurgery - Nutrition	- Telesurgery -	Telesurgery - Other specialty/ application	Telesurgery - Other specialty/ application area 2	Telesurgery - Other specialty/ application	- Telesurgery -	Telesurgery - NA	- Telescreenin	Telescreenin g -	Telescreenin g - Pathology	Telescreenir
Norway Latvia Country Cyprus	B. CURRENT S	Telesurgery - Cardiology	EMEDICINE SE Telesurgery - Ophthalmolo	- RVICES	Telesurgery - Nutrition	- Telesurgery -	Telesurgery - Other specialty/ application area 1	Telesurgery - Other specialty/ application area 2	Telesurgery - Other specialty/ application	- Telesurgery -	Telesurgery - NA	- Telescreenin	Telescreenin g -	Telescreenin g - Pathology	Telescreenin
Country Cyprus Austria	B. CURRENT S	Telesurgery - Cardiology	EMEDICINE SE Telesurgery - Ophthalmolo	RVICES Telesurgery - Nursing -	Telesurgery - Nutrition	- Telesurgery -	Telesurgery Other specialty/ application area 1	Telesurgery - Other specialty/ application area 2	Telesurgery - Other specialty/ application	- Telesurgery -	Telesurgery - NA NA	- Telescreenin	Telescreenin g -	Telescreenin g - Pathology	Telescreeni g - Psychiatry
Country Cyprus Austria Malta	B. CURRENT : Telesurgery - Psychiatry	Telesurgery - Cardiology	EMEDICINE SE Telesurgery - Ophthalmolo	RVICES Telesurgery - Nursing .	Telesurgery - Nutrition	- Telesurgery -	Telesurgery - Other specialty/ application area 1	Telesurgery - Other specialty/ application area 2	Telesurgery - Other specialty/ application area 3	Telesurgery - DK/ DA	Telesurgery - NA NA NA	- Telescreenin	Telescreenin g -	Telescreenin g - Pathology	Telescreenii g - Psychiatry
Country Cyprus Austria Malta Lithuania	B. CURRENT : Telesurgery - Psychiatry	Telesurgery - Cardiology	EMEDICINE SE Telesurgery - Ophthalmolo	RVICES Telesurgery - Nursing	Telesurgery - Nutrition	- Telesurgery -	Telesurgery - Other specialty/ application area 1	Telesurgery - Other specialty/ application area 2	Telesurgery - Other specialty/ application area 3	Telesurgery - DK/ DA	Telesurgery - NA NA NA NA NA	- Telescreenin	Telescreenin g -	Telescreenin g - Pathology	Telescreenii g - Psychiatry
Country Cyprus Austria Malta Lithuania Estonia	B. CURRENT : Telesurgery - Psychiatry	Telesurgery - Cardiology	Telesurgery - Ophthalmolo gy	Telesurgery - Nursing	Telesurgery - Nutrition	Telesurgery - Pharmacy	Telesurgery - Other specialty/ application area 1	Telesurgery - Other Specialty/ application area 2	Telesurgery - Other Specialty/ application area 3	Telesurgery - DK/ DA	Telesurgery - NA NA NA NA NA NA NA NA	Telescreenin g - Radiology	Telescreenin g - Dermatology	Telescreenin g - Pathology	Telescreenii g - Psychiatry
Country Cyprus Austria Malta Lithuania Estonia Sweden	B. CURRENT : Telesurgery - Psychiatry	Telesurgery - Cardiology	Telesurgery - Ophthalmolo 9y	Telesurgery - Nursing	Telesurgery - Nutrition	Telesurgery - Pharmacy	Telesurgery - Other Specialty/ application area 1	Telesurgery - Other Specialty/ application area 2	Telesurgery - Other Spenityly application area 3	Telesurgery - DK/ DA	Telesurgery - NA NA NA NA NA NA NA NA NA	Telescreenin g - Radiology	Telescreenin g - Dermatology	Telescreenin g - Pathology	Telescreening g - Psychiatry
Country Cyprus Austria Malta Lithuania Estonia Sweden Croatia	B. CURRENT : Telesurgery - Psychiatry	Telesurgery - Cardiology	Telesurgery - Ophthalmolo gy	Telesurgery - Nursing	Telesurgery - Nutrition	Telesurgery - Pharmacy	Telesurgery - Other specialty/ application area 1	Telesurgery - Other specialty/ application area 2	Telesurgery - Other Specialty/ application area 3	Telesurgery - DK/ DA	Telesurgery - NA NA NA NA NA NA NA NA NA	Telescreenin g - Radiology	Telescreenin g Dermatology	Telescreenin g - Pathology	Telescreening g-Psychiatry
Country Country Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia	B. CURRENT : Telesurgery - Psychiatry	Telesurgery - Cardiology	EMEDICINE SE Telesurgery - Ophthalmolo 9y	Telesurgery - Nursing	Telesurgery - Nutrition	Telesurgery - Pharmacy	Telesurgery - Other specialty/ application area 1	Telesurgery - Other specialty/ application area 2	Telesurgery Other specialty/ application area 3	Telesurgery - DK/ DA	Telesurgery - NA NA NA NA NA NA - NA -	Telescreenin g - Radiology	Telescreenin g - Dermatology	Telescreenin g - Pathology	Telescreenii g - g - Psychiatry
Country Country Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia Netherlands	a. CURRENT : Telesurgery - Psychiatry	Telesurgery - Cardiology	EMEDICINE SE Telesurgery - Ophthalmolo 9y	RVICES Telesurgery - Nursing	Telesurgery - Nutrition	Telesurgery - Pharmacy	Telesurgery Other specialty/ application area 1	Telesurgery - Other specialty/ application area 2	Telesurgery Other specialty/ application area 3	Telesurgery - DK/ DA	Telesurgery - NA NA NA NA NA NA - NA -	Telescreenin g - Radiology	Telescreenin g - Dermatology	Telescreenin g - Pathology	Telescreening g - g - Psychiatry
Country Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia Netherlands Greece	a. CURRENT : Telesurgery - Psychiatry	Telesurgery - Cardiology	EMEDICINE SE Telesurgery - Ophthalmolo 9y	RVICES Telesurgery - Nursing	Telesurgery - Nutrition	Telesurgery - Pharmacy	Telesurgery - Other specialty/ application area 1	Telesurgery - Other specialty/ application area 2	Telesurgery Other specialty/ application area 3	Telesurgery - DK/ DA	Telesurgery - NA NA NA NA NA NA - NA	Telescreenin g - Radiology	Telescreenin g - Dermatology	Telescreenin g - Pathology	Telescreenii g - g - Psychiatry
Country Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia Netherlands Greece Hungary	B. CURRENT I	Telesurgery - Cardiology	EMEDICINE SE Telesurgery - Ophthalmolo gy	RVICES Telesurgery - Nursing	Telesurgery - Nutrition	Telesurgery - Pharmacy	Telesurgery Other specialty/ application area 1	Telesurgery - Other specialty/ application area 2	Telesurgery Other specialty/ application area 3	Telesurgery - DK/ DA	Telesurgery - NA NA NA NA NA NA - NA	Telescreenin g - Radiology	Telescreenin g - Dermatology	Telescreenin g - Pathology	Telescreening g - g - Psychiatry
Country Country Country Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia Netherlands Greece Hungary Portugal	a. CURRENT : Telesurgery - Psychiatry	Telesurgery - Cardiology	Telesurgery - Ophthalmolo gy	Telesurgery - Nursing -	Telesurgery - Nutrition	Telesurgery - Pharmacy	Telesurgery Other specialty/ application area 1	Telesurgery - Other specialty/ application area 2	Telesurgery Other specialty/ application area 3	Telesurgery - DK/ DA	Telesurgery - NA	Telescreenin g - Radiology	Telescreenin g - Dermatology	Telescreenin g - Pathology	Telescreeniing g - g - Psychiatry
Country Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia Netherlands Greece	B. CURRENT : Telesurgery - Psychiatry	Telesurgery - Cardiology	Telesurgery - Ophthalmolo gy	Telesurgery - Nursing	Telesurgery - Nutrition	Telesurgery - Pharmacy	Telesurgery - Other Specialty application area 1	Telesurgery - Other Specialty/ appleation area 2	Telesurgery - Other Specialty/ application area 3	Telesurgery - DK/ DA	Telesurgery - NA NA NA NA NA - NA	Telescreenin g - Radiology	Telescreenin g - Dermatology	Telescreenin g Pathology	Telescreenii g - Psychiatry
Country Country Country Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia Netherlands Greece Hungary Portugal	B. CURRENT S Telesurgery - Psychiatry	Telesurgery - Cardiology	Telesurgery - Ophthalmolo 9y	Telesurgery - Nursing	Telesurgery - Nutrition	Telesurgery - Pharmacy	Telesurgery - Other specialty application area 1	Telesurgery - Other specialty application area 2	Telesurgery - Other specialty application area 3	Telesurgery - DK/ DA DK/ DA	Telesurgery - NA NA NA NA - NA - NA	Telescreenin g - Radiology	Telescreenin g - Dermatology	Telescreenin g-Pathology - Pathology - Pathology - Pathology - Pathology - Pathology	Telescreenii 9 - Psychiatry
Country Country Country Country Country Country Country Country Country Malta Lithuania Estonia Sweden Croatia Slovenia Netherlands Greece Hungary Portugal Switzerland United Kingdom	a. CURRENT : Telesurgery - Psychiatry	Telesurgery - Cardiology	Telesurgery - Ophthalmolo gy	Telesurgery - Nursing	Telesurgery - Nutrition	Telesurgery - Pharmacy	Telesurgery - Other specialty/ application area 1	Telesurgery - Other specialty/ application area 2	Telesurgery - Other specialty/ application area 3	Telesurgery - DK/ DA	Telesurgery - NA NA NA NA NA - NA - NA	Telescreenin g - Radiology	Telescreenin g Dermatology	Telescreenin g - Pathology	Telescreening g-Psychiatry
Country Malta Lithuania Estonia Sweden Croatia Slovenia Netherlands Greece Hungary Portugal Switzerland	a. CURRENT : Telesurgery - Psychiatry	Telesurgery - Cardiology	Telesurgery - Ophthalmole	RVICES Telesurgery - Nursing	Telesurgery - Nutrition	Telesurgery - Pharmacy	Telesurgery - Other specialty/ application area 1	Telesurgery - Other specialty/ application area 2	Telesurgery - Other specialty/ application area 3	Telesurgery - DK/ DA	Telesurgery - NA NA NA NA NA - NA - NA NA NA - NA -	Telescreenin g - Radiology	Telescreenin g-Dermatology	Telescreenin g - Pathology	Telescreening g- g- Psychiatry
Country Cou	a. CURRENT : Telesurgery - Psychiatry	Telesurgery - Cardiology	Telesurgery - Ophthalmolo gy	RVICES Telesurgery - Nursing	Telesurgery - Nutrition	Telesurgery - Pharmacy	Telesurgery Other specialty/ application area 1	Telesurgery - Other specialty/ application area 2	Telesurgery Other Specialty/ application area 3	Telesurgery - DK/ DA	Telesurgery - NA NA NA NA NA - NA - NA NA NA NA NA	Telescreenin g - Radiology	Telescreenin g - Dermatology	Telescreenin g - Pathology - Pathology - Pathology - Pathology	Telescreening g - Psychiatry

	B. CURRENT	STATE OF TEL	EMEDICINE SE	RVICES											
Country	Telescreenin g - Cardiology	Telescreenin g - Ophthalmolo gy	Telescreenin g - Nursing	Telescreenin g - Nutrition	Telescreenin g - Pharmacy	Telescreenin g - Other specialty/ application area 1	Telescreenin g - Other specialty/ application area 2	Telescreenin g - Other specialty/ application area 3	Telescreenin g - DK/ DA	Telescreenin g - NA	ng/ Telecare ·	Telemonitori ng/ Telecare Dermatology	Telemonitori ng/ Telecare Pathology	Telemonitori ng/ Telecare Psychiatry	Telemonitor - ng/ Telecard Cardiology
Cyprus	-	-		-	-			-		NA	-	-	-	-	Cardiology
Austria	-	-		-	-			-		NA	-		-		Cardiology
Malta	-	-		-	-			-		NA	-		-		Cardiology
Lithuania	-	-	-	-	-	-	-	-	-	NA	-	-	-	-	
Estonia	-	-	-	-	-	-	-	-	-	NA	-	-	-	-	
Sweden	-	-		-	-			-		-	-		-		
Croatia	-	-	-	-	-			-		NA	-	-	-	-	Cardiology
Slovenia	-		-	-	-	-	-	-	-	-	-	-		-	
Netherlands	-	Ophthalmology		-	-			-		-	-	Dermatology	-	Psychiatry	Cardiology
Greece	-			-				-		-					
Hungary	Cardiology			-	-	Other specialty/		-			-	-		-	Cardiology
Portugal	-	Ophthalmology	-	-	-	annlication -	-	-	-	-	-	-		-	Cardiology
Switzerland	-			-	-			-		NA	-				
United Kingdom	-		-	-	-	-	-	-	-	NA					Cardiology
Italy	-			-	-			-		-	-			-	
Finland	-			-	-			-		-					Cardiology
Norway	-	-		-	-			-		-	-				
Latvia	-														
	B. CURRENT	STATE OF TEL	EMEDICINE SE	ERVICES	-	-	-	-	-	-	-	-		-	-
Country	Telemonitori	Telemonitori	EMEDICINE SE		Telemonitori - ng/ Telecare Other specialty/ application	Telemonitori - ng/ Telecare Other specialty/ application	Telemonitori - ng/ Telecare Other specialty/ application	Telemonitori	Telemonitori		Other telemedicine	Other telemedicine service 1 -	Other telemedicine service 1 -	Other telemedicine service 1 - Cardiology	Other telemedicine service 1 -
	Telemonitori ng/ Telecare Ophthalmolo	Telemonitori ng/ Telecare Nursing	EMEDICINE SE Telemonitori - ng/ Telecare	Telemonitori	Telemonitori - ng/ Telecare Other specialty/ application area 1	Telemonitori - ng/ Telecare Other specialty/	Telemonitori ng/ Telecare Other specialty/	Telemonitori - ng/ Telecare	Telemonitori - ng/ Telecare	Other - telemedicine service 1 -	Other telemedicine service 1 - Dermatology	Other telemedicine service 1 -	Other telemedicine service 1 -	Other telemedicine service 1 - Cardiology	Other telemedicine service 1 - Ophthalmol
Cyprus	Telemonitori ng/ Telecare Ophthalmolo	Telemonitori ng/ Telecare Nursing	EMEDICINE SE Telemonitori - ng/ Telecare	Telemonitori	Telemonitori - ng/ Telecare Other specialty/ application area 1 Other specialty/ application Other	Telemonitori ng/ Telecare Other specialty/ application area 2	Telemonitori ng/ Telecare Other specialty/ application area 3	Telemonitori - ng/ Telecare DK/ DA	Telemonitori - ng/ Telecare	Other - telemedicine service 1 -	Other telemedicine service 1 - Dermatology	Other telemedicine service 1 -	Other telemedicine service 1 -	Other telemedicine service 1 - Cardiology	Other telemedicin service 1 - Ophthalmol
Cyprus Austria	Telemonitori ng/ Telecare Ophthalmolo	Telemonitoring/ Telecare Nursing	EMEDICINE SE Telemonitori - ng/ Telecare	Telemonitori - ng/ Telecare Pharmacy	Telemonitori - ng/ Telecare Other specialty/ application area 1 Other specialty/ anolication Other specialty/ anolication	Telemonitori ng/ Telecare Other specialty/ application area 2	Telemonitori - ng/ Telecare Other specialty/ application	Telemonitori - ng/ Telecare DK/ DA	Telemonitori ng/ Telecare NA	Other - telemedicine service 1 -	Other telemedicine service 1 - Dermatology	Other telemedicine service 1 -	Other telemedicine service 1 -	Other telemedicine service 1 - Cardiology	Other telemedicin service 1 - Ophthalmoi gy
Cyprus Austria Malta	Telemonitori ng/ Telecare Ophthalmolo	Telemonitori	Telemonitori ng/ Telecare Nutrition	Telemonitori - ng/ Telecare Pharmacy	Telemonitori -ng/ Telecare Other specialty/ application area 1 Otner specialty/ annitorion Other specialty/ annitorion	Telemonitori- ng/ Telecare Other specialty/ application area 2 - Other specialty/ senile-skinn -	Telemonitori ng/ Telecare Other specialty/ application area 3	Telemonitori ng/Telecare DK/ DA	Telemonitori ng/Telecare NA	Other - telemedicine service 1 -	Other telemedicine service 1 - Dermatology	Other telemedicine service 1 -	Other telemedicine service 1 -	Other telemedicine service 1 - Cardiology	Other telemedicin service 1 - Ophthalmol gy
Cyprus Austria Malta Lithuania	Telemonitori ng/ Telecare Ophthalmolo	Telemonitori ng/ Telecare Nursing	EMEDICINE SE Telemonitori - ng/ Telecare	Telemonitori - ng/ Telecare Pharmacy	Telemonitori ng/ Telecare Other specially/ application area 1 Other specialty/ annitorioriorioriorioriorioriorioriorioriorio	Telemonitori ng/ Telecare Other specialty/ application area 2 - Other specialty/	Telemonitori ng/ Telecare Other specialty/ application area 3	Telemonitori - ng/ Telecare DK/ DA	Telemonitori ng/ Telecare NA	Other - telemedicine service 1 -	Other telemedicine service 1 - Dermatology	Other telemedicine service 1 -	Other telemedicine service 1 -	Other telemedicine service 1 - Cardiology	Other telemedicinis service 1 - Ophthalmol gy
Cyprus Austria Malta Lithuania Estonia	Telemonitori ng/ Telecare Ophthalmolo	Telemonitoring/Telemonitoring/Telecare Nursing	Telemonitori - ng/ Telecare - Nutrition	Telemonitori - ng/ Telecare Pharmacy	Telemonitori ng/ Telecare Other Other Specialty/ application area 1 Other Specialty/ application specialty/ annication	Telemonitoring/Telecare Other Other Specialty/ application area 2 Other Other Specialty/ application	Telemonitori ng/ Telecare sphere sphere sphere specialty/ application area 3	Telemonitori - ng/ Telecare - DK/ DA	Telemonitorion ng/ Telecare NA	Other - telemedicine service 1 - Radiology	Other tolemedicine service 1 - Dermatology	Other telemedicine service 1 - Pathology	Other telemedicine service 1 - Psychiatry	Other telemedicine service 1 - Cardiology	Other telemedicin- service 1 - Ophthalmol gy
Cyprus Austria Malta Lithuania Estonia Sweden	Telemonitori ng/ Telecare Ophthalmolo	Telemonitori ng/ Telecare Nursing	Telemonitori ng/ Telecare Nutrition	Telemonitori - ng/ Telecare - Pharmacy	Telemonitori ng/ Telecare Other application area 1 Otner application area 1 Otner apolication apolication	Telemonitori ng/ Telecare Other other specialty/ application area 2 - Other specialty/ annilication	Telemonitorin ng/ Telecare Other Other Specialty/ application area 3	Telemonitori - ng/ Telecare DK/ DA	Telemonitori - ng/ Telecare NA	Other - telemedicine service 1 - Radiology	Other telemedicine service 1 - Dermatology	Other telemedicine service 1 - Pathology	Other telemedicine service 1 - Psychiatry	Other telemedicine service 1 - Cardiology	Other telemedicinic telemedicinic general telemedicinic general telemedicinic gy gy
Cyprus Austria Malta Lithuania Estonia Sweden Croatia	Telemonitori ng/ Telecare Ophthalmolo	Telemonitori ng/ Telecare Nursing Nursing Nursing	Telemonitori - ng/ Telecare - Nutrition	Telemonitori - ng/ Telecare Pharmacy	Telemonitori ng/ Telecare Other Other Specialty/ application area 1 Other Specialty/ application specialty/ annication	Telemonitoring/Telecare Other Other Specialty/ application area 2 Other Other Specialty/ application	Telemonitori ng/ Telecare sphere sphere sphere specialty/ application area 3	Telemonitori - ng/ Telecare - DK/ DA	Telemonitorion ng/ Telecare NA	Other - telemedicine service 1 - Radiology	Other telemedicine service 1 - Dermatology	Other telemedicine service 1 - Pathology	Other telemedicine service 1 - Psychiatry	Other telemedicine service 1 - Cardiology	Other telemedicinis service 1 - Ophthalmol gy
Cyprus Austria Malta Lithuania Estonia Sweden Croatia	Telemonitoring/Telecare ng/Telecare Ophthalmolo gy	Telemonitori ng/ Telecare Nursing Nursing Nursing Nursing	Telemonitori - ng/ Telecare Nutrition -	Telemonitori - ng/ Telecare Pharmacy -	Telemonitori ng/ Telecare Other specialty/ application area 1 Other other specialty/ annication Other	Telemonitori ng/ Telecare Other specialty/ application area 2 - Other - Other - Other - Other	Telemonitori ng/ Telecare Other specialty/ application area 3	Telemonitori - ng/ Telecare DK/ DA -	Telemonitori ng/ Telecare NA NA	Other - telemedicine service 1 - Radiology	Other telemedicine service 1 - Dermatology	Other telemedicine service I - Pathology	Other telemedicine service 1 - Psychiatry	Other telemedicine service 1 - Cardiology	Other telemedicine service 1 - Ophthalmol gy
Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia Netherlands	Telemonitori ng/ Telecare Ophthalmolo	Telemonitori ng/ Telecare Nursing Nursing Nursing Nursing	Telemonitori - ng/ Telecare Nutrition	Telemonitori - ng/ Telecare Pharmacy	Telemonitori ng/ Telecare Other specialty/ application area 1 Omer specialty/ anolication other	Telemonitori ng/ Telecare Other specialty/ application area 2 Other specialty/ annication	Telemonitori ng/ Telecare Other specialty/ application area 3	Telemonitori - ng/ Telecare DK/ DA	Telemonitori ng/ Telecare NA NA NA .	Other - telemedicine service 1 - Radiology	Other telemedicine service 1 - Dermatology	Other telemedicine service 1 - Pathology	Other telemedicine service 1 - Psychiatry	Other telemedicine service 1 - Cardiology	Other telemedicins service 1 - Ophthalmol gy
Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia Netherlands Greece	Telemonitoring/Telecare ng/Telecare Ophthalmolo gy	Telemonitori ng/ Telecare Nursing Nursing Nursing Nursing -	Telemonitori ng/ Telecare Nutrition	Telemonitori - ng/ Telecare Pharmacy	Telemonitori ng/ Telecare Other application area 1 Other application area 1 Other application area 1 Other application area 1 Other application	Telemonitori ng/ Telecare Other specialty/ application area 2 Other specialty/ anolication	Telemonitori ng/ Telecare Other specialty/ application area 3	Telemonitori - ng/ Telecare DK/ DA	Telemonitori ng/ Telecare NA NA NA .	Other - telemedicine service 1 - Radiology -	Other telemedicine service 1 - Dermatology	Other telemedicine service 1 - Pathology	Other telemedicine service 1 - Psychiatry	Other telemedicine service 1 - Cardiology	Other telemedicine service 1 - Ophthalmol 9y
Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia Netherlands Greece Hungary	Telemonitoring/Telecare ng/Telecare Ophthalmolo gy	Telemonitori ng/ Telecare Nursing Nursing Nursing Nursing	Telemonitori ng/ Telecare Nutrition	Telemonitori - ng/ Telecare Pharmacy	Telemonitori ng/ Telecare Other application area 1 Uner specialty/ application area 1 Uner specialty/ annication	Telemonitori ng/ Telecare Other specialty/ application area 2 Other specialty/ anolication	Telemonitoring/Telecare Other Other Specialty/ application area 3	Telemonitori - ng/ Telecare DK/ DA	Telemonitori ng/Telecare NA NA NA .	Other telemedicine service 1 - Radiology	Other telemedicine service 1 - Dermatology	Other telemedicine service 1 - Pathology	Other telemedicine service 1 - Psychiatry	Other telemedicine service 1 - Cardiology	Other telemedicinic telemedicinic service 1 - Ophthalmol gy
Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia Netherlands Greece Hungary Portugal	Telemonitoring/Telecare ng/Telecare Ophthalmolo gy	Telemonitori ng/ Telecare Nursing Nursing Nursing Nursing -	Telemonitori ng/ Telecare Nutrition	Telemonitori - ng/ Telecare Pharmacy	Telemonitori ng/ Telecare Other specialty/ application area 1 Omer specialty/ anolication	Telemonitori ng/ Telecare Other specialty/ application area 2 - Other specialty/ annication	Telemonitori ng/ Telecare Other other specialty/ application area 3	Telemonitori - ng/ Telecare DK/ DA	Telemonitori - ng/ Telecare NA	Other telemedicine service 1 - Radiology	Other telemedicine service 1 - Dermatology	Other telemedicine service 1 - Pathology	Other telemedicine service 1 - Psychiatry	Other telemedicine service 1 - Cardiology	Other telemedicine service 1 - Ophthalmoi gy
Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia Netherlands Greece Hungary Portugal Switzerland	Telemonitoring/Telecare ng/Telecare Ophthalmolo gy	Telemonitori ng/ Telecare Nursing Nursing Nursing Nursing Nursing	Telemonitori - ng/ Telecare Nutrition	Telemonitori - ng/ Telecare Pharmacy	Telemonitori ng/ Telecare Other specialty/ application area 1 Other specialty/ spolication office office	Telemonitori ng/ Telecare Other specialty/ application area 2 Other	Telemonitori ng/ Telecare Other specialty/ application area 3	Telemonitori - ng/ Telecare DK/ DA	Telemonitori ng/Telecare NA NA NA .	Other telemedicine service 1 - Radiology	Other telemedicine service 1 - Dermatology	Other telemedicine service 1 - Pathology	Other telemedicine service 1 - Psychiatry	Other telemedicine service 1 - Cardiology	Other telemedicine service 1 - Ophthalmol gy
Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia Netherlands Greece Hungary Portugal Switzerland United Kingdom	Telemonitoring/Telecare ng/Telecare Ophthalmolo gy	Telemonitori ng/ Telecare Nursing Nursing Nursing Nursing Nursing Nursing Nursing Nursing	Telemonitori - ng/ Telecare Nutrition	Telemonitori - ng/ Telecare Pharmacy	Telemonitori ng/ Telecare Other oxpeciativ/ application area 1 Other speciativ/ anolication	Telemonitori ng/ Telecare Other specialty/ application area 2 Other specialty/ annication	Telemonitori ng/ Telecare Other specialty/ application area 3	Telemonitori - ng/ Telecare DK/ DA -	Telemonitori ng/ Telecare NA NA NA .	Other telemedicine service 1 - Radiology	Other telemedicine service 1 - Dermatology	Other telemedicine service 1 - Pathology	Other telemedicine service 1 - Psychiatry	Other telemedicine service 1 - Cardiology	Other telemedicine service 1 - Ophthalmol gy
Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia Netherlands Greece Hungary Portugal Switzerland United Kingdom	Telemonitoring/Telecare ng/Telecare Ophthalmolo gy	Telemonitori ng/ Telecare Nursing Nursing Nursing Nursing Nursing Nursing Nursing	Telemonitori - ng/ Telecare Nutrition	Telemonitori - ng/ Telecare Pharmacy	Telemonitori ng/ Telecare Other specialty/ application area 1 Other specialty/ spolication office office	Telemonitori ng/ Telecare Other specialty/ application area 2 Other	Telemonitori ng/ Telecare Other specialty/ application area 3	Telemonitori - ng/ Telecare DK/ DA	Telemonitori - ng/ Telecare NA	Other telemedicine service 1 - Radiology	Other telemedicine service 1 - Dermatology	Other telemedicine service 1 - Pathology	Other telemedicine service 1 - Psychiatry	Other telemedicine service 1 - Cardiology	Other telemedicine service 1 - Ophthalmol gy
Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia Netherlands Greece Hungary Portugal	Telemonitoring/Telecare ng/Telecare Ophthalmolo gy	Telemonitori ng/ Telecare Nursing Nursing Nursing Nursing Nursing Nursing	Telemonitori - ng/ Telecare Nutrition	Telemonitori - ng/ Telecare Pharmacy	Telemonitori ng/ Telecare Other oxpeciativ/ application area 1 Other speciativ/ anolication	Telemonitori ng/ Telecare Other specialty/ application area 2 Other specialty/ annication	Telemonitori ng/ Telecare Other specialty/ application area 3	Telemonitori - ng/ Telecare DK/ DA -	Telemonitori ng/ Telecare NA NA NA .	Other - telemedicine service 1 - Radiology	Other telemedicine service 1 - Dermatology	Other telemedicine service 1 - Pathology	Other telemedicine service 1 - Psychiatry	Other telemedicine service 1 - Cardiology	Other telemedicine service 1 - Ophthalmol gy
Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia Netherlands Greece Hungary Portugal Switzerland United Kingdom	Telemonitoring/Telecare ng/Telecare Ophthalmolo gy	Telemonitori ng/ Telecare Nursing Nursing Nursing Nursing Nursing Nursing Nursing	Telemonitori - ng/ Telecare Nutrition	Telemonitori - ng/ Telecare Pharmacy	Telemonitori ng/ Telecare Other specialty/ application area 1 Omer specialty/ anolization other other	Telemonitori ng/ Telecare Other specialty/ application area 2 Other specialty/ annication - - - - - - - - - - - - -	Telemonitori ng/ Telecare Other specialty/ application area 3	Telemonitori - ng/ Telecare DK/ DA	Telemonitori ng/ Telecare NA NA NA	Other telemedicine service 1 - Radiology	Other telemedicine service 1 - Dermatology	Other telemedicine service 1 - Pathology	Other telemedicine service I - Psychiatry	Other telemedicine service 1 - Cardiology	Other telemedicine service 1 - Ophthalmok gy

	B. CURRENT	STATE OF TEL	EMEDICINE SE	RVICES											
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Country	Other telemedicine service 1 - Nursing	Other telemedicine service 1 - Nutrition	Other telemedicine service 1 - Pharmacy	Other telemedicine service 1 - Other specialty/ application area 1	Other telemedicine service 1 - Other specialty/ application area 2	Other telemedicine service 1 - Other specialty/ application area 3	Other telemedicine service 1 - DK/ DA	Other telemedicine service 1 - NA	Other telemedicine service 2 - Radiology		service 2 -	Other telemedicine service 2 - Psychiatry	Other telemedicine service 2 - Cardiology	Other telemedicine service 2 - Ophthalmolo gy	service 2 -
Cyprus		-	-	-	-	-	-	NA	-	-	-	-	-	-	
Austria	-	-	-	-	-	-	-	NA	-	-	-	-	-	-	
Valta		-	-	-	-	-	-	NA	-	-	-	-	-	-	
_ithuania		-					-	NA	-	-		-			
Estonia			-	-		-		NA	-	-	-	-	-	-	
Sweden	-	-	-		-		-	-	-	-		-			-
Croatia	-	-	-	-	-	-	-	NA	-	-	-	-	-	-	
Slovenia	-	-	-				-		-	-		-			
Netherlands	-	-	-	-	-	-	-	NA	-	-	-	-		-	
Greece	-														
Hungary	-			-		-	-	NA	-	-		-			
Portugal	-			-		-	-	NA	-	-		-			
Switzerland									-	-		-			
Inited Kingdom	-	-	-		-		-	NA	-	-		-		-	
taly		-	-		-		-	-	-	-		Psychiatry	-	-	-
inland	Nursing			-		-			-	-		-	-	-	Nursing
lorway							-		-	-		-			
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	B. CURRENT	STATE OF TEL	EMEDICINE SE	RVICES											
		-													
Country	Other	Other	Other	Other	Other	Other	Other	Other	Other	Other	Other	Other	Other	Other	Other
Country	Other telemedicine service 2 - Nutrition	Other telemedicine service 2 - Pharmacy	telemedicine service 2 - Other specialty/ application	service 2 - Other specialty/ application	service 2 - Other specialty/ application	Other telemedicine service 2 - DK/ DA		Other telemedicine service 3 - Radiology	Other telemedicine service 3 - Dermatology	service 3 -	Other telemedicine service 3 - Psychiatry	Other telemedicine service 3 - Cardiology	Other telemedicine service 3 - Ophthalmolo gy	service 3 -	Other telemedic service 3 Nutrition
	telemedicine service 2 -	telemedicine service 2 -	telemedicine service 2 - Other specialty/	telemedicine service 2 - Other specialty/	telemedicine service 2 - Other specialty/	telemedicine service 2 -	telemedicine service 2 -	telemedicine service 3 -	telemedicine service 3 -	telemedicine service 3 -	telemedicine service 3 -	telemedicine service 3 -	telemedicine service 3 - Ophthalmolo	telemedicine service 3 -	telemedia service 3
Syprus	telemedicine service 2 -	telemedicine service 2 - Pharmacy	telemedicine service 2 - Other specialty/ application area 1	telemedicine service 2 - Other specialty/ application area 2	telemedicine service 2 - Other specialty/ application area 3	telemedicine service 2 - DK/ DA	telemedicine service 2 - NA	telemedicine service 3 - Radiology	telemedicine service 3 - Dermatology	telemedicine service 3 - Pathology	telemedicine service 3 - Psychiatry	telemedicine service 3 - Cardiology	telemedicine service 3 - Ophthalmolo gy	telemedicine service 3 - Nursing	telemedic service 3 Nutrition
Cyprus Austria	telemedicine service 2 -	telemedicine service 2 - Pharmacy	telemedicine service 2 - Other specialty/ application area 1	telemedicine service 2 - Other specialty/ application area 2	telemedicine service 2 - Other specialty/ application area 3	telemedicine service 2 - DK/ DA	telemedicine service 2 - NA NA	telemedicine service 3 - Radiology	telemedicine service 3 - Dermatology	telemedicine service 3 - Pathology	telemedicine service 3 - Psychiatry	telemedicine service 3 - Cardiology	telemedicine service 3 - Ophthalmolo gy	telemedicine service 3 - Nursing	telemedic service 3 Nutrition
Cyprus Austria Malta	telemedicine service 2 -	telemedicine service 2 - Pharmacy	telemedicine service 2 - Other specialty/ application area 1	telemedicine service 2 - Other specialty/ application area 2	telemedicine service 2 - Other specialty/ application area 3	telemedicine service 2 - DK/ DA	telemedicine service 2 - NA NA	telemedicine service 3 - Radiology	telemedicine service 3 - Dermatology	telemedicine service 3 - Pathology	telemedicine service 3 - Psychiatry	telemedicine service 3 - Cardiology	telemedicine service 3 - Ophthalmolo gy	telemedicine service 3 - Nursing	telemedic service 3 Nutrition
Cyprus Austria Malta Lithuania	telemedicine service 2 -	telemedicine service 2 - Pharmacy	telemedicine service 2 - Other specialty/ application area 1	telemedicine service 2 - Other specialty/ application area 2 -	telemedicine service 2 - Other specialty/ application area 3	telemedicine service 2 - DK/ DA	telemedicine service 2 - NA NA NA	telemedicine service 3 - Radiology	telemedicine service 3 - Dermatology	telemedicine service 3 - Pathology	telemedicine service 3 - Psychiatry	telemedicine service 3 - Cardiology	telemedicine service 3 - Ophthalmolo gy	telemedicine service 3 - Nursing	telemedic service 3 Nutrition
Syprus Austria Malta Lithuania Estonia	telemedicine service 2 -	telemedicine service 2 - Pharmacy	telemedicine service 2 - Other specialty/ application area 1	telemedicine service 2 - Other specialty/ application area 2	telemedicine service 2 - Other specialty/ application area 3	telemedicine service 2 - DK/ DA	telemedicine service 2 - NA NA NA NA	telemedicine service 3 - Radiology	telemedicine service 3 - Dermatology	telemedicine service 3 - Pathology	telemedicine service 3 - Psychiatry	telemedicine service 3 - Cardiology	telemedicine service 3 - Ophthalmolo gy	telemedicine service 3 - Nursing	telemedik service 3 Nutrition
Cyprus Austria Malta Lithuania Estonia Sweden	telemedicine service 2 -	telemedicine service 2 - Pharmacy	telemedicine service 2 - Other specialty/ application area 1	telemedicine service 2 - Other specialty/ application area 2	telemedicine service 2 - Other specialty/ application area 3	telemedicine service 2 - DK/ DA	telemedicine service 2 - NA NA NA NA	telemedicine service 3 - Radiology	telemedicine service 3 - Dermatology	telemedicine service 3 - Pathology	telemedicine service 3 - Psychiatry	telemedicine service 3 - Cardiology	telemedicine service 3 - Ophthalmolo gy	telemedicine service 3 - Nursing	telemedic service 3 Nutrition
Cyprus Austria Malta Lithuania Estonia Sweden Croatia	telemedicine service 2 -	telemedicine service 2 - Pharmacy - Pharmacy	telemedicine service 2 - Other specialty/ application area 1	telemedicine service 2 - Other specialty/ application area 2	telemedicine service 2 - Other specialty/ application area 3	telemedicine service 2 - DK/ DA	telemedicine service 2 - NA NA NA NA NA NA NA NA NA NA	telemedicine service 3 - Radiology	telemedicine service 3 - Dermatology	telemedicine service 3 - Pathology	telemedicine service 3 - Psychiatry	telemedicine service 3 - Cardiology	telemedicine service 3 - Ophthalmolo gy	telemedicine service 3 - Nursing	telemedic service 3 Nutrition
Cyprus Austria Alalta ithuania Estonia Sweden Croatia	telemedicine service 2 -	telemediche service 2 - Pharmacy	telemedicine service 2 - Other specialty/ application area 1	telemedicine service 2 - Other Specialty/ application area 2	telemedicine service 2 - Other specialty/ application area 3	telemedicine service 2 - DK/ DA	telemedicine service 2 - NA	telemedical service 3 - Radiology	telemedicine service 3 - Dermatology	telemedicine service 3 - Pathology	telemedicine service 3 - Psychiatry	telemedics service 3 - Cardiology	telemedical service 3 - Ophthalmolo gy	telemedicine service 3 · Nursing	telemedic service 3 Nutrition
Eyprus Austria Alatta ithuania istonia Sweden Croatia Slovenia	telemedicine service 2 -	telemedicine service 2 - Pharmacy	telemedicine service 2 - Other specialty/ application area 1	telemedicine service 2 - Other service 2 - Other specialty/ application area 2	telemedicine service 2 - Other specialty/ application area 3	telemedicine service 2 - DK/ DA	telemedicine service 2 - NA	telemedicine service 3 - Radiology	telemedicine service 3 - Dermatology	telemedicine service 3 - Pathology	telemedicine service 3 - Psychiatry	telemedical telemedical service 3 - Cardiology	telemedical service 3 · Ophthalmolo gy	telemedicine service 3 · Nursing	telemedic service 3 Nutrition
Exprus Sustria Malta Lithuania Estonia Sweden Croatia Slovenia Wetherlands Greece	telemedicine service 2 -	telemedicine service 2 - Pharmacy	telemedicine service 2 - Other Specialty/ application area 1	telemedicine service 2 - Other special visual visua	telemedicine service 2 - Other service 2 - Other service 3 - Other application area 3	telemedicine service 2 - DK/ DA	telemedicine service 2 - NA	telemedicine service 3 - Radiology	telemedicine service 3 - Dermatology	telemedical service 3 - Pathology	telemedical telemedical service 3 - Psychiatry - Psychiatry	telemedical telemedical across envice 3 - Cardiology	telemedical service 3 - Ophthalmolo 9y	telemedicine service 3 - Nursing	telemedic service 3 Nutrition
Eyprus Sustria Malta Sithuania Sistonia Sweden Stroatia Slovenia Sietece Rungary	telemedicine service 2 -	telemedicine service 2 - Pharmacy	telemedicine service 2 - Other specialty/ application area 1	telemedicine service 2 - Other special variation of the control of	telemedicine service 2 - Other service 2 - Other service 3 - Other application area 3	telemedicine service 2 - DK/ DA	telemedicine service 2 - NA NA NA NA NA NA NA NA - NA - NA	telemedicine service 3 - Radiology	telemedicine service 3 - Dermatology	telemedical service 3 - Pathology	telemedical service 3 - Servic	telemedical service 3 - Cardiology	telemedical service 3 - Ophthalmolo 9y	telemedical service 3 - Nursing Nursing - Nurs	telemedi service 3 Nutrition
Eyprus Sustria Malta Althuania Estonia Sweden Croatia Slovenia Netherlands Greece Hungary	telemedicine service 2 -	telemedicine service 2 - Pharmacy	telemedicine service 2 - Other Specialty/ application area 1	telemetical telemetical service 2 Other service 2 Other service 2 Other application area 2	telemedicine service 2 - Other service 2 - Other service 3	telemedicine service 2 - DK/ DA	telemedicine service 2 - NA	telemedicine service 3 - Radiology	telemedicine service 3 - Dermatology	telemedicine service 3 - Pathology	telemedical service 3 - Psychiatry - Psychiatry	telemedicine service 3 - Cardiology	telemedical service 3 - Ophthalmolo 9y	telemedical service 3 - Nursing Service 3 - Nursing Service 3 - Nursing Service 3 - Servic	telemedic service 3 Nutrition
Cyprus Austria Alalta Alalta Alatta A	telemedicine service 2 -	telemediche service 2 - Pharmacy	telemedicine service 2 - Other service 2 - Other service 2 - Other service 3 - Other	telemetics envice 2 Other special varieties of the special varieties of	telemedicine service 2 - Other service 2 - Other service 3 - Other	telemedicine service 2 - DK/ DA	telemedicine service 2 - NA	telemediche service 3 - Radiology	telemedicine service 3 - Dermatology	telemedicine service 3 - Pathology	telemedicine service 3 - Psychiatry	telemedicine service 3 - Cardiology	telemedical service 3 - Ophthalmolo 9y	telemedicine service 3 - Nursing - N	telemetic telemetic
Exprus Austria Alatta Lithuania Estonia Sweden Croatia Slovenia Wetherlands Sreece Hungary Portugal Switzerland Anited Kingdom	telemedicine service 2 - Nutrition	telemedicine service 2 - Pharmacy	telemedicine service 2 - Other Service 3 - Other	telemetics envice 2 other service 3 other serv	telemedicine service 2 - Other service 2 - Other service 3 - Other	telemedicine service 2 - DK/ DA	telemedicine service 2 - NA	telemediche service 3 - Radiology	telemedicine service 3 - Dermatology	telemedicine service 3 - Pathology	telemedicine service 3 - Psychiatry	telemedicine service 3 - Cardiology	telemedical service 3 - Ophthalmolo gy	telemedicine service 3 - Nursing - N	telemetic telemetic
Exprus Austria Alatta Lithuania Estonia Eveneden Croatia Slovenia Retherlands Freece Rungary Portugal Switzerland Anited Kingdom taty	telemedicine service 2 -	telemedicine service 2 - Pharmacy	telemedicine service 2 - Other Service 2 - Other Service 3 - Other	telemedical telemedical service 2 Other service 2 Other application area 2	telemedicine service 2 - Other service 2 - Other service 3 - Other	telemedicine service 2 - DK/ DA	telemedicine service 2 - NA	telemediche service 3 - Radiology	telemedicine service 3 - Dermatology	telemedicine service 3 - Pathology	telemedicine service 3 - Psychiatry	telemedical telemedical according to the telemedical according to the telement according to the	telemedical service 3 - Ophthalmolo 9y	telemedical service 3 - Nursing Nursing - Nurs	telemetic telemetic
Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia Vetherlands Greece Hungary Portugal Switzerland United Kingdom	telemedicine service 2 - Nutrition	telemedicine service 2 - Pharmacy	telemedicine service 2 - Other service 2 - Other service 3 - Other	telemedicine service 2 - Other service 3 - Other	telemedicine service 2 - Other service 2 - Other service 3 - Other	telemedicine service 2 - DK/ DA	telemedicine service 2 - NA	telemetics ervice 3 - Radiology	telemedicine service 3 - Dermatology	telemedical service 3 - Pathology	telemedical service 3 - Psychiatry - Psychia	telemedical telemedical according to the telemedical according to the telement according to the	telemedical service 3 - Ophthalmolo 9y	telemedicine service 3 - Nursing - N	telemedic telemedic
Country Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia Netherlands Greece Hungary Portugal Switzerland United Kingdom tally Finland Norway attvia	telemedicine service 2 - Nutrition	telemedicine service 2 - Pharmacy	telemedicine service 2 - Other Service 2 - Other Service 3 - Other	telemedicine service 2 - Other service 2	telemedicine service 2 - Other service 2 - Other service 3 - Other	telemedicine service 2 - DK/ DA	telemedicine service 2 - NA	telemetiche service 3 - Radiology	telemedicine service 3 - Dermatology	telemedicine service 3 - Pathology	telemedical service 3 - Servic	telemedical telemedical according to the telemedical according to the telement according to the	telemedical service 3 - Ophthalmolo 9y	telemedical service 3 - Nursing Service 3 - Nursing Service 3 - Nursing Service 3 - Nursing Service Se	telemedic telemedic Nutrition

	B. CURRENT :	STATE OF TEL	EMEDICINE SE	RVICES			
Country	Other telemedicine service 3 - Pharmacy	Other telemedicine service 3 - Other specialty/ application area 1	Other telemedicine service 3 - Other specialty/ application area 2	Other telemedicine service 3 - Other specialty/ application area 3	Other telemedicine service 3 - DK/ DA	Other telemedicine service 3 - NA	Please indicate below which are the services and speciliaties/ application areas mentioned.
Cyprus	-	-	-	-	-	NA	-
Austria	-	-	-	-	-	NA	-
Malta	-	-	-	-	=	NA	-
Lithuania	-	-	-	-	-	NA	-
Estonia	-	-	-	-	-	NA	Speciality 1- emergency care
Sweden	-	-	-	-	-	-	-
Croatia	-	-	-	-	-	NA	-
Slovenia	-	-	-	-	-	-	-
Netherlands	-	-	-	-	-	NA	Nephrology, Pulmonology, Allergology
Greece	-	-	-	-	-	-	-
Hungary	-	-	-	-	-	NA	-
Portugal	-	-	-	-	-	NA	Teletriage - General medicine
Switzerland	-	-	-	-	-	NA	Remote access to information (PACS, documents)
United Kingdom	-	-	-	-	-	NA	-
Italy	-	-	-	-	-	-	-
Finland	-	-	-	-	-	-	more details separetly if needed
Norway	-	-	-	-	-	-	-
Latvia	-	-	-	-	-	-	-

Table 17 - Current State of Telemedicine Services, Q50

	B. CURREN	IT STATE OF T	ELEMEDICINE	E SERVICES								
	What is	the purpo	se of the t	elemedic	ine services	available	in your co	untry? Ple	ase select all	that apply		
Country	Triage	Diagnosis	Treatmen t	Second opinion	Emergency care	Screening	Surgery	Follow-up	Chronic disease management	Vital signs monitoring	Palliative care	Other
Cyprus	-	-	-	-	Yes	-	-	-	-	Yes	Yes	-
Austria	Yes	-	Yes	Yes	Yes	-	-	Yes	Yes	Yes	-	-
Malta	-	Yes	-	Yes	-	Yes	-	Yes	Yes	-	-	-
_ithuania	-	Yes	-	Yes	-	-	-	-	-	-	-	-
Estonia	Yes	Yes	Yes	-	Yes	-	-	Yes	Yes	Yes	-	-
Sweden	-	-	-	-	-	-	-	-	-	-	-	-
Croatia	Yes	Yes	Yes	Yes	Yes	-	-	Yes	Yes	-	-	-
Slovenia	-	-	-	-	-	-	-	-	-	-	-	-
Netherlands	Yes	Yes	Yes	-	-	Yes	-	Yes	Yes	Yes	-	-
Greece	-	-	-	-	-	-	-	-	-	-	-	-
-lungary	-	Yes	-	-	-	-	-	-	-	-	-	-
Portugal	Yes	Yes	Yes	Yes	Yes	Yes	-	Yes	Yes	Yes	-	-
Switzerland	Yes	Yes	Yes	-	Yes	Yes	-	-	-	Yes	Yes	-
United Kingdom	-	Yes	-	Yes	-	-	-	-	-	Yes	-	-
taly	-	-	-	-	Yes	-	-	-	-	-	-	-
Finland	Yes	Yes	Yes	Yes	Yes	Yes	-	Yes	Yes	Yes	-	-
lorway	-	-	-	-	-	-	-	-	-	-	-	-
.atvia	-	-	-	-	-	-	-	-	-	-	-	-

Table 18 - Current State of Telemedicine Services, Q51

	B. CURRENT	STATE OF TELEMED	DICINE SERVICES							
	Average	maturity stage	of each one o	f the teleme	edicine servic	es mentioned a	bove (from 1	(Initial stag	je) to 5 (Opti	mized stage))
Country	Teletriag e	Teleconsultation	Telediagnosis	Telesurgery	Telescreening	Telemonitoring / Telecare		Other telemedicine service 2	Other telemedicine service 3	Please indicate below which are the services mentioned.
Cyprus	1	1	NA	NA	NA	1	NA	NA	NA	-
Austria	3	3	NA	NA	NA	3	NA	NA	NA	-
Malta	NA	3	4	NA	NA	4	NA	NA	NA	-
Lithuania	NA	1	1	NA	NA	NA	NA	NA	NA	-
Estonia	2	4	1	1	1	1	3	NA	NA	Other service - emergency care
Sweden	-	-	-	-	-	-	-	-	-	-
Croatia	4	4	4	NA	NA	4	NA	NA	NA	-
Slovenia	-	-	-	-	-	-	-	-	-	-
Netherlands	3	4	4	DK/ DA	4	3	NA	NA	NA	-
Greece	-	-	-	-	-	-	-	-	-	-
Hungary	NA	3	3	NA	2	2	NA	NA	NA	-
Portugal	4	3	3	NA	4	2	NA	NA	NA	-
Switzerland	NA	2	2	NA	NA	2	3	NA	NA	-
United Kingdom	NA	2	2	NA	NA	2	NA	NA	NA	-
Italy	1	1	4	NA	3	3	2	1	1	-
Finland	4	4	4	NA	4	4	NA	NA	NA	-
Norway	-	-	-	-	-	-	-	-	-	-
Latvia	-	-	-	-	-	-	-	-	-	-

Table 19 - Current State of Telemedicine Services, Q52

	B. CURRENT ST	ATE OF TELI	EMEDICINE S	ERVICES						
	Please sel	ect the te	erritorial s	cope of e	ach one o	f the teler	nedicine service	s mentioned abo	ve. Please selec	t all that apply
Country	Teletriage - Internationa I		Teletriag e - Regional	Teletriag e - Local		Teletriag e - NA	Teleconsultation International	-Teleconsultation - National	Teleconsultation Regional	-Teleconsultation - Local
Cyprus	-	-	-	-	-	NA	-	-	-	-
Austria	-	-	Regional	-	-	-	-	-	Regional	-
Malta	-	-	-	-	-	NA	International	-	-	-
Lithuania	-	-	-	-	-	NA	-	National	Regional	Local
Estonia	-	-	Regional	-	-	-	International	National	-	-
Sweden	-	-	-	-	-	-	-	-	-	-
Croatia	-	National	-	-	-	-	-	National	-	-
Slovenia	-	-	-	-	-	-	-	-	-	-
Netherlands	International	National	Regional	Local	-	-	International	National	Regional	Local
Greece	-	-	-	-	-	-	-	-	-	-
Hungary	-	-	-	-	-	NA	-	National	-	-
Portugal	-	National	Regional	-	-	-	International	National	Regional	Local
Switzerland	-	National	Regional	-	-	-	-	National	Regional	-
United Kingdom	-	-	-	-	-	NA	-	National	-	-
Italy	-	-	-	-	DK/ DA	-	-	-	-	Local
Finland	-	-	Regional	-	-	-	-	-	Regional	-
Norway	-	-	-	-	-	-	-	-	-	-
Latvia	-	-	-	-	-	-	-	-	-	-

	B. CURRENT STATE OF TELEMEDICINE SERVICES											
		Teleconsultation - NA		- Telediagnosis - National	Telediagnosis - Regional	Telediagnosis - Local	Telediagnosis - DK/ DA	Telediagnosis - NA	Telesurgery - International			
Cyprus -	-	NA	-	-	Regional	-	-	-	-	-		
Austria -		-	-	-	-	-	-	NA	-	-		
Malta -	-	-	International	-	-	-	-	-	-	-		
Lithuania -	-	-	International	National	-	Local	-	-	-	-		
Estonia -	-	-	-	-	-	Local	-	-	-	-		
Sweden -	-	-	-	-	-	-	-	-	-	-		
Croatia -	•	-	-	National	-	-	-	-	-	-		
Slovenia -	-	-	-	-	-	-	-	-	-	-		
Netherlands -		-	International	National	Regional	Local	-	-	-	-		
Greece -	-	-	-	-	-	-	-	-	-	-		
Hungary -	-	-	-	National	-	-	-	-	-	-		
Portugal -	-	-	International	National	Regional	-	-	-	-	-		
Switzerland -	-	-	-	National	Regional	-	-	-	-	-		
United Kingdom	-	-	-	National	-	-	-	-	-	-		
Italy -	•	-	-	-	-	-	DK/ DA	-	-	-		
Finland -	•	-	-	-	Regional	-	-	-	-	-		
Norway	•	-	-	-	-	-	-	-	-	-		
Latvia -	-	-	-	-	-	-	-	-	-	-		

Country	B. CURRENT STATE OF TELEMEDICINE SERVICES											
	Telesurgery - Regional	Telesurgery - Local	Telesurgery - DK/ DA	Telesurgery - NA	Telescreening International		Telescreening Regional	Telescreening Local	Telescreening DK/ DA	Telescreening NA		
Cyprus	-	-	-	NA	-	-	-	-	-	NA		
Austria	-	-	-	NA	-	-	-	-	-	NA		
Malta	-	-	-	NA	-	-	-	-	-	NA		
Lithuania	-	-	-	NA	-	-	-	-	-	NA		
Estonia	-	-	-	NA	-	-	-	-	-	NA		
Sweden	-	-	-	-	-	-	-	-	-	-		
Croatia	-	-	-	NA	-	-	-	-	-	NA		
Slovenia	-	-	-	-	-	-	-	-	-	-		
Netherlands	-	-	DK/ DA	-	International	National	Regional	Local	-	-		
Greece	-	-	-	-	-	-	-	-	-	-		
Hungary	-	-	-	NA	-	National	-	-	-	-		
Portugal	-	-	-	NA	-	National	Regional	-	-	-		
Switzerland	-	-	-	NA	-	National	Regional	-	-	-		
United Kingdom	-	-	-	NA	-	-	-	-	-	NA		
Italy	Regional	-	-	-	International	-	-	-	-	-		
Finland	-	-	-	NA	-	-	Regional	-	-	-		
Norway	-	-	-	-	-	-	-	-	-	-		
Latvia	-	-	-	-	-	-	-	-	-	-		

Country	B. CURRENT STATE OF TELEMEDICINE SERVICES												
	/ Telecare -			Telemonitoring / Telecare - Local	Telemonitoring / Telecare - DK/ DA	Telemonitoring / Telecare - NA	telemedic ine	ine service 1	ine	ine service 1 -			
Cyprus	-	-	Regional	-	-	-	-	-	-	-			
Austria	-	-	Regional	-	-	-	-	-	-	-			
Malta	-	National	-	-	-	-	-	-	-	-			
Lithuania	-	-	-	-	-	NA	-	-	-	-			
Estonia	-	-	-	Local	-	-	-	-	Regional	-			
Sweden	-	-	-	-	-	-	-	-	-	-			
Croatia	-	-	Regional	-	-	-	-	-	-	-			
Slovenia	-	-	-	-	-	-	-	-	-	-			
Netherlands	International	National	Regional	Local	-	-	-	-	-	-			
Greece	-	-	-	-	-	-	-	-	-	-			
Hungary	-	National	-	-	-	-	-	-	-	-			
Portugal	-	-	Regional	-	-	-	-	-	-	-			
Switzerland	-	National	Regional	Local	-	-	Internatio nal	-	-	Local			
United Kingdom	-	-	Regional	-	-	-	-	-	-	-			
Italy	-	-	-	-	DK/ DA	-	-	-	-	-			
Finland	-	-	Regional	-	-	-	-	-	-	-			
Norway	-	-	-	-	-	-	-	-	-	-			
Latvia	-	-	-	-	-	-	-	-	-	-			

Country	B. CURRENT STATE OF TELEMEDICINE SERVICES											
	ine	Other telemedic ine - service 1 - NA	ine service 2	ine	ine	ine service 2 -	ine	ine	ine	ine service 3 -		
Cyprus	-	NA	-	-	-	-	-	NA	-	-		
Austria	-	NA	-	-	-	-	-	NA	-	-		
Malta	-	NA	-	-	-	-	-	NA	-	-		
Lithuania	-	NA	-	-	-	-	-	NA	-	-		
Estonia	-	-	-	-	-	-	-	NA	-	-		
Sweden	-	-	-	-	-	-	-	-	-	-		
Croatia	-	NA	-	-	-	-	-	NA	-	-		
Slovenia	-	-	-	-	-	-	-	-	-	-		
Netherlands	-	NA	-	-	-	-	-	NA	-	-		
Greece	-	-	-	-	-	-	-	-	-	-		
Hungary	-	NA	-	-	-	-	-	NA	-	-		
Portugal	-	NA	-	-	-	-	-	NA	-	-		
Switzerland	-	-	-	-	-	-	-	NA	-	-		
United Kingdom	-	NA	-	-	-	-	-	NA	-	-		
Italy	DK/ DA	-	-	-	-	-	DK/ DA	-	-	-		
Finland	-	NA	-	-	-	-	-	NA	-	-		
Norway	-	-	-	-	-	-	-	-	-	-		
Latvia	-	-	-	-	-	-	-	-	-	-		

	B. CURRENT	STATE OF T	ELEMEDICINE	E SERVICES	
Country	ine	ine service 3	ine	Other telemedic ine service 3 - NA	Please indicate below which are the services mentioned.
Cyprus	-	-	-	NA	-
Austria	-	-	-	NA	-
Malta	-	-	-	NA	-
Lithuania	-	-	-	NA	-
Estonia	-	-	-	NA	Other service 1 - emergency care
Sweden	-	-	-	-	-
Croatia	-	-	-	NA	-
Slovenia	-	-	-	-	-
Netherlands	-	-	-	NA	-
Greece	-	-	-	-	-
Hungary	-	-	-	NA	-
Portugal	-	-	-	NA	-
Switzerland	-	-	-	NA	-
United Kingdom	-	-	-	NA	-
Italy	-	-	DK/ DA	-	-
Finland	-	-	-	NA	-
Norway	-	-	-	-	-
Latvia	_	-	-	-	-

Table 20 - Current State of Telemedicine Services, Q53

	B. CURRENT	STATE OF T	ELEMEDICIN	E SERVICES									
			type of int			the indivi	duals esta	ablished i	n each on	e of the t	elemedici	ne service	es
Country	Teletriag	Teletriag		Teletriag		Teleconsu Itation - HCP 2 P	Teleconsu Itation - HCPa 2 HCPa	Teleconsu Itation - HCPa 2 HCPb	Teleconsu Itation - DK/ DA	Teleconsultation - NA	Telediagn osis - HCP 2 P	Telediagn osis - HCPa 2 HCPa	Telediag osis - HCPa 2 HCPb
Cyprus	-	-	HCPa 2	-	-	-	HCPa 2	-	-	-	-	HCPa 2	HCPa 2
Austria	HCP 2 P	-	HCPb -	-	-	-	HCPa HCPa 2	HCPa 2	-	-	HCP 2 P	HCPa HCPa 2	HCPb -
Malta	-	-	_	-	NA	HCP 2 P	HCPa HCPa 2	HCPb HCPa 2	_	-	-	HCPa HCPa 2	HCPa 2
Lithuania	-	-	-	-	NA	-	HCPa HCPa 2	HCPb -	-	-	-	HCPa HCPa 2	HCPb HCPa 2
Estonia	-	-	HCPa 2	-	-	-	HCPa -	HCPa 2	-	-	HCP 2 P	HCPa -	HCPb -
Sweden	-	-	HCPb -		_	_	-	HCPb -	-	_	_	_	_
Croatia	-	HCPa 2	HCPa 2	_	_	_	HCPa 2	HCPa 2	_	_	_	HCPa 2	HCPa 2
Slovenia	-	HCPa -	HCPb -	_	_	_	HCPa -	HCPb -	-	_	_	HCPa -	HCPb -
Netherlands	HCP 2 P	HCPa 2	HCPa 2	_	_	HCP 2 P	HCPa 2	HCPa 2	_	_	HCP 2 P	HCPa 2	HCPa 2
Greece	-	HCPa -	HCPb -		-	- HOF 2 F	HCPa -	HCPb -	-		-	HCPa -	HCPb
		-	-	-			- HCPa 2	_	-	-	-	- HCPa 2	-
Hungary	-	- HCPa 2	- HCPa 2		NA	-	HCPa HCPa 2	- HCPa 2	-	-	-	HCPa HCPa 2	- HCPa 2
Portugal	HCP 2 P	HCPa	HCPb	-	-	-	HCPa	HCPb	-	-	-	HCPa	HCPb
Switzerland	HCP 2 P	-	-	-	-	1101 21	- HCPa 2	-	-	-	HCP 2 P	-	-
United Kingdom	-	-	-	-	NA	HCP 2 P	HCPa	-	-	-	HCP 2 P	-	-
Italy	-	-	-	-	NA	-	- HCPa 2	- HCPa 2	-	NA	-	- HCPa 2	-
Finland	HCP 2 P	-	-	-	-	-	HCPa 2	HCPb	-	-	-	HCPa 2	-
Norway	-	-	-	-	-	-	-	-	-	-	-	-	-
Latvia	-	-	-	-	-	-	-	-	-	-	-	-	-
Country	Telediagn	Telediagn	Telesurge ry - HCP 2 P	Telesurge			Telesurge ry - NA	Telescree ning - HCP 2 P	Telescree ning - HCPa 2 HCPa	Telescree ning - HCPa 2 HCPb	Telescree ning - DK/ DA	Telescree ning - NA	
Cyprus	-	-	-	-	-	-	NA	-	-	-	-	NA	HCP 2 F
Austria	-	-	-	-	-	-	NA	-	-	-	-	NA	HCP 2 F
Malta	-	-	_	-	-	-	NA	-	-	-	-	NA	HCP 2 F
Lithuania	-	-	-	-	-	-	NA	-	-	-	-	NA	-
Estonia	-	-	_		-	_	NA	HCP 2 P	-	_	_	-	HCP 2 F
Sweden	-	-	-	-	-	-	-	-	-	-	-	-	-
Croatia	-	-	_	_	_	_	NA	-	-	_	_	NA	HCP 2 F
Slovenia		-	_		_	-	-	-	-		-	-	-
						DK/ DA		HCP 2 P	- HCPa 2	- HCPa 2			HCP 2 F
Netherlands	-						-		HCPa	HCPb			
Greece	-	-	-	-	-	-	-	-	-	-	-	-	-
Hungary	-	-	-	-	-	-	NA	HCP 2 P	- HCPa 2	- HCPa 2	-	-	HCP 2 F
Portugal	-	-	-	-	-	-	NA	-	HCPa	HCPb	-	-	HCP 2 F
Switzerland	-	-	-	-	-	-	NA	HCP 2 P	-	-	-	-	HCP 2 F
United Kingdom	-	-	-	-	-	-	NA	-	- UCDa 2	-	-	NA	HCP 2 F
taly	DK/ DA	-	-	-	-	-	NA	-	HCPa 2 HCPa	-	-	-	HCP 2 F
Finland	-	-	-	-	-	-	NA	HCP 2 P	-	-	-	-	HCP 2 F
Norway	-	-	-	-	-	-	-	-	-	-	-	-	-

	B. CURRENT	STATE OF T	ELEMEDICIN	E SERVICES									
Country	toring/	toring/	toring/	Telemoni toring/ Telecare - NA	telemedic ine	ine	ine	Other telemedic ine service 1 DK/ DA	ine	ine	ine	ine	ine
Cyprus	-	-	-	-	-	-	-	-	NA	-	-	-	-
Austria	-	-	-	-	-	-	-	-	NA	-	-	-	-
Malta	-	-	-	-	-	-	-	-	NA	-	-	-	-
Lithuania	-	-	-	NA	-	-	-	-	NA	-	-	-	-
Estonia	-	-	-	-	-	-	HCPa 2 HCPb	-	-	-	-	-	-
Sweden	-	-	-	-	-	-	-	-	-	-	-	-	-
Croatia	-	-	-	-	-	-	-	-	NA	-	-	-	-
Slovenia	-	-	-	-	-	-	-	-	-	-	-	-	-
Netherlands	HCPa 2 HCPa	HCPa 2 HCPb	-	-	-	-	-	-	NA	-	-	-	-
Greece	-	-	-	-	-	-	-	-	-	-	-	-	-
Hungary	-	-	-	-	-	-	-	-	NA	-	-	-	-
Portugal	HCPa 2 HCPa	HCPa 2 HCPb	-	-	-	-	-	-	NA	-	-	-	-
Switzerland	-	HCPa 2 HCPb	-	-	-	HCPa 2 HCPa	HCPa 2 HCPb	-	-	-	-	-	-
United Kingdom	-	-	-	-	-	-	-	-	NA	-	-	-	-
Italy	-	-	-	-	-	-	-	-	NA	-	-	-	-
Finland	-	-	-	-	-	-	-	-	NA	-	-	-	-
Norway	-	-	-	-	-	-	-	-	-	-	-	-	-
Latvia	_	-	-	-	-	-	-	-	-	-	-	-	-

	B. CURRENT	STATE OF T	ELEMEDICINE	E SERVICES			
Country	ine	ine	ine	ine	ine	ine	In the case you have added "Other telemedicine services", please indicate below which are the services mentioned.
Cyprus	NA	-	-	-	-	NA	-
Austria	NA	-	-	-	-	NA	-
Malta	NA	-	-	-	-	NA	_
Lithuania	NA	-	-	-	-	NA	-
Estonia	NA	-	-	-	-	NA	Other service - emergency care
Sweden	-	-	-	-	-	-	_
Croatia	NA	-	-	-	-	NA	-
Slovenia	-	-	-	-	-	-	-
Netherlands	NA	-	-	-	-	NA	-
Greece	-	-	-	-	-	-	-
Hungary	NA	-	-	-	-	NA	-
Portugal	NA	-	-	-	-	NA	-
Switzerland	NA	-	-	-	-	NA	-
Jnited Kingdom	NA	-	-	-	-	NA	-
taly	NA	-	-	-	-	NA	-
Finland	NA	-	-	-	-	NA	-
Norway	-	-	-	-	-	-	-
_atvia	-	-	-	-	-	-	-

Table 21 - Current State of Telemedicine Services, Q54

	B. CURRENT	T STATE OF T	ELEMEDICIN	E SERVICES									
		elect the l			shed in e	ach one o	f the teler	nedicine s	services m	nentioned			
Country		Teletriag				Teletriag e - PC 2 CC		Teletriag e - NA	Teleconsu Itation - P 2 PC	Teleconsu Itation - P 2 HC			Itation -
Cyprus	-	-	-	-	-	-	-	NA	-	-	-	-	-
Austria	P 2 PC	P 2 HC	_	-	-	-	-	-	P 2 PC	-	-	PC 2 HC	-
Malta	-	-	-	-	-	-	-	NA	-	-	-	PC 2 HC	-
Lithuania	-	-	-	-	-	-	-	NA	-	-	-	PC 2 HC	HC 2 CC
Estonia	-	P 2 HC	-	-	-	-	-	-	-	-	-	PC 2 HC	-
Sweden	-	_	-	-	-	_	-	_	-	-	-	-	-
Croatia	-	-	-	PC 2 HC	HC 2 CC	PC 2 CC	-	-	-	-	-	PC 2 HC	HC 2 CC
Slovenia	_	-	-	-	-	-	-	-	-	-	-	-	-
Netherlands	P 2 PC	P 2 HC	P 2 CC	PC 2 HC	HC 2 CC	PC 2 CC	-	-	P 2 PC	P 2 HC	P 2 CC	PC 2 HC	HC 2 CC
Greece	_	_	-	_	-	-	_	_	-	-	_	-	-
Hungary	_							NA	_		_		
Portugal	P 2 PC	P 2 HC									_	PC 2 HC	
Switzerland	-	-	_			_		NA	P 2 PC	-	-	-	-
								NA	F 2 F C	-	-	PC 2 HC	
United Kingdom	-	-			-				-				
Italy 	-	-	-	-	-	-	DK/ DA	-	-	-	-	-	-
Finland	P 2 PC	-	-	-	-	-	-	NA	-	P 2 HC	P 2 CC	PC 2 HC	HC 2 CC
Norway	-	-	-	-	-	-	-	-	-	-	-	-	-
Latvia	-	_	_	_	-	-	-	_	-	_	_	_	_
Country		Itation -		ı Telediagn	Telediagn	Telediagn	Telediagn	Telediagn	Telediagn osis - PC 2 CC		Telediagn		Telesurg ry - P 2 HC
	Teleconsu	ı Teleconsu Itation - DK/ DA	Teleconsu Itation - NA	Telediagn osis - P 2	Telediagn osis - P 2	Telediagn osis - P 2 CC	Telediagn osis - PC	Telediagn osis - HC 2 CC	osis - PC	osis - DK/ DA	Telediagn osis - NA	ry - P 2 PC	ry - P 2 HC
Cyprus	Teleconsu	I Teleconsu Itation - DK/ DA	Teleconsu Itation - NA	Telediagn osis - P 2 PC	Telediagn osis - P 2 HC	Telediagn osis - P 2 CC	Telediagn osis - PC 2 HC	Telediagn osis - HC 2 CC	osis - PC 2 CC	osis - DK/ DA	Telediagn osis - NA NA	ry - P 2 PC	ry - P 2 HC
Cyprus Austria	Teleconsu	I Teleconsu Itation - DK/ DA	Teleconsu Itation - NA NA	Telediagn osis - P 2 PC	Telediagn osis - P 2	Telediagn osis - P 2 CC	Telediagn osis - PC 2 HC	Telediagn osis - HC 2 CC	osis - PC	osis - DK/ DA	Telediagn osis - NA	ry - P 2 PC	ry - P 2 HC
Cyprus Austria Malta	Teleconsu	Teleconsu Itation - DK/ DA	Teleconsultation - NA NA	Telediagn osis - P 2 PC	Telediagn osis - P 2 HC	Telediagn osis - P 2 CC	Telediagn osis - PC 2 HC	Telediagn osis - HC 2 CC	osis - PC 2 CC - PC 2 CC	osis - DK/ DA	Telediagn osis - NA NA -	ry - P 2 PC	ry - P 2 HC
Cyprus Austria Malta Lithuania	Teleconsu	I Teleconsu Itation - DK/ DA	Teleconsultation - NA NA	Telediagn osis - P 2 PC	Telediagn osis - P 2 HC	Telediagn osis - P 2 CC	Telediagn osis - PC 2 HC	Telediagn osis - HC 2 CC	osis - PC 2 CC - PC 2 CC	osis - DK/ DA	Telediagn osis - NA NA	ry - P 2 PC	ry - P 2 HC
Cyprus Austria Malta Lithuania Estonia	Teleconsu	Teleconsu Itation - DK/ DA	Teleconsultation - NA NA	Telediagn osis - P 2 PC	Telediagn osis - P 2 HC	Telediagn osis - P 2 CC	Telediagn osis - PC 2 HC	Telediagn osis - HC 2 CC	osis - PC 2 CC - PC 2 CC	osis - DK/ DA	Telediagn osis - NA NA -	ry - P 2 PC	ry - P 2 HC -
Cyprus Austria Malta Lithuania Estonia	Teleconsu	Teleconsultation - DK/ DA	Teleconsultation - NA NA	Telediagn osis - P 2 PC	Telediagn osis - P 2 HC	Telediagn osis - P 2 CC	Telediagn osis - PC 2 HC	Telediagn osis - HC 2 CC	osis - PC 2 CC - PC 2 CC	osis - DK/ DA	Telediagn osis - NA NA -	ry - P 2 PC	ry - P 2 HC
Cyprus Austria Malta Lithuania	Teleconsu	Teleconsultation - DK/ DA	Teleconsultation - NA NA	Telediagn osis - P 2 PC - P 2 PC - P 2 PC	Telediagn osis - P 2 HC	Telediagn osis - P 2 CC	Telediagn osis - PC 2 HC - PC 2 HC PC 2 HC PC 2 HC - C 2 HC - C 2 HC - C 2 HC - C 2 HC	Telediagn osis - HC 2 CC	osis - PC 2 CC	osis - DK/ DA	Telediagn osis - NA NA -	ry - P 2 PC	ry - P 2 HC
Cyprus Austria Malta Lithuania Estonia	Teleconsultation - PC 2 CC	Teleconsultation - DK/ DA	Teleconsultation - NA NA	Telediagn osis - P 2 PC - P 2 PC - P 2 PC	Telediagn osis - P 2 HC P 2 HC -	Telediagn osis - P 2 CC	Telediagn osis - PC 2 HC - PC 2 HC PC 2 HC PC 2 HC - C 2 HC - C 2 HC - C 2 HC - C 2 HC	Telediagn osis - HC 2 CC	osis - PC 2 CC	osis - DK/ DA	Telediagn osis - NA NA	ry - P 2 PC	ry - P 2 HC
Cyprus Austria Malta Lithuania Estonia Sweden Croatia	Teleconsultation - PC 2 CC	Teleconsultation - DK/ DA	Teleconsultation - NA NA	Telediagn osis - P 2 PC - P 2 PC - P 2 PC	Telediagn osis - P 2 HC P 2 HC	Telediagn osis - P 2 CC	Telediagnosis - PC 2 HC - PC 2 HC	Telediagn osis - HC 2 CC	osis - PC 2 CC PC 2 CC	osis - DK/ DA	Telediagn osis - NA NA	ry - P 2 PC	ry - P 2 HC
Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia Netherlands	Teleconsultation - PC 2 CC	Teleconsultation - DK/ DA	Teleconsultation - NA NA	Telediagn osis - P 2 PC - P 2 PC - P 2 PC P 2 PC P 2 PC	Telediagn osis - P 2 HC - P 2 HC	Telediagn osis - P 2 CC	Telediagnosis - PC 2 HC - PC 2 HC	Telediagn osis - HC 2 CC	osis - PC 2 CC PC 2 CC	osis - DK/ DA	Telediagn osis - NA NA - - -	ry - P 2 PC	
Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia Netherlands Greece	Teleconsultation - PC 2 CC	Teleconsultation - DK/ DA	Teleconsultation - NA NA	Telediagn osis - P 2 PC	Telediagnosis - P 2 HC P 2 HC P 2 HC	Telediagn osis - P 2 CC	Telediagn osis - PC 2 HC PC 2 HC PC 2 HC PC 2 HC - PC 2 HC - PC 2 HC - PC 2 HC	Telediagn osis - HC 2 CC - HC 2 CC HC 2 CC HC 2 CC	osis - PC 2 CC PC 2 CC - PC 2 CC - PC 2 CC	osis - DK/ DA	Telediagn osis - NA NA	ry - P 2 PC	
Cyprus Austria Malta Lithuania Estonia Sweden Croatia	Teleconsultation - PC 2 CC	Teleconsultation - DK/ DA	NA NA	Telediagn osis - P 2 PC - P 2	Telediagnosis - P 2 HC P 2 HC P 2 HC	Telediagn osis - P 2 CC	Telediagnosis - PC 2 HC	Telediagn osis - HC 2 CC	osis - PC 2 CC	osis - DK/ DA	Telediagn osis - NA NA	ry - P 2 PC	
Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia Netherlands Greece	Teleconsultation - PC 2 CC	Teleconsultation - DK/ DA	Teleconsultation - NA NA NA	Telediagn osis - P 2 PC	Telediagnosis - P 2 HC P 2 HC - P 2 HC	Telediagn osis - P 2 CC	Telediagn osis - PC 2 HC - PC 2 HC PC 2 HC - PC 2 HC	Telediagn osis - HC 2 CC	osis - PC 2 CC PC 2 CC - PC 2 CC PC 2 CC	osis - DK/ DA	Telediagn osis - NA NA NA	ry - P 2 PC	
Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia Netherlands Greece Hungary Portugal	Teleconsultation - PC 2 CC	Teleconsultation - DK/ DA	NA N	Telediagn osis - P 2 PC - P 2 PC - P 2 PC - P 2 PC	Telediagnosis - P 2 HC	Telediagn osis - P 2 CC	Telediagnosis - PC 2 HC PC 2 HC PC 2 HC - PC 2 HC	Telediagn osis - HC 2 CC - HC 2 CC - HC 2 CC - HC 2 CC	osis - PC 2 CC - PC 2 CC - PC 2 CC	osis - DK/ DA	Telediagn osis - NA NA NA		
Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia Netherlands Greece Hungary Portugal Switzerland United Kingdom	Teleconsultation - PC 2 CC	Teleconsultation - DK/ DA	NA N	Telediagn osis - P 2 PC	Telediagn osis - P 2 HC P 2 HC	Telediagn osis - P 2 CC	Telediagn osis - PC 2 HC - PC 2 HC PC 2 HC - PC 2 HC	Telediagn osis - HC 2 CC	osis - PC 2 CC	osis - DK/ DA	Telediagn osis - NA NA NA NA	ry - P 2 PC	
Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia Netherlands Greece Hungary Portugal Switzerland United Kingdom	Teleconsultation - PC 2 CC PC 2 CC PC 2 CC	Teleconsultation - DK/ DA	Teleconsultation - NA NA NA	Telediagn osis - P 2 PC	Telediagnosis - P 2 HC P 2 HC	Telediagn osis - P 2 CC	Telediagnosis - PC 2 HC PC 2 HC PC 2 HC - PC 2 HC - PC 2 HC PC 2 HC PC 2 HC PC 2 HC	Telediagnosis - HC 2 CC - HC 2 CC HC 2 CC - HC 2 CC	osis - PC 2 CC - PC 2 CC - PC 2 CC	osis - DK/ DA	Telediagn osis - NA NA NA	ry - P 2 PC	
Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia Netherlands Greece Hungary Portugal Switzerland	Teleconsultation - PC 2 CC	Teleconsultation - DK/ DA	Teleconsultation - NA NA NA	Telediagn osis - P 2 PC	Telediagnosis - P 2 HC	Telediagn osis - P 2 CC	Telediagnosis - PC 2 HC PC 2 HC PC 2 HC - PC 2 HC - PC 2 HC PC 2 HC PC 2 HC PC 2 HC	Telediagnosis - HC 2 CC - HC 2 CC HC 2 CC - HC 2 CC	osis - PC 2 CC	osis - DK/ DA	Telediagn osis - NA NA NA	ry - P 2 PC	

	B. CURRENT	STATE OF T	ELEMEDICINE	E SERVICES									
Country	Telesurge ry - P 2 CC		Telesurge ry - HC 2 CC					Telescree ning - P 2 HC					
Cyprus	-	-	-	-	-	NA	-	-	-	-	-	-	-
Austria	-	-	-	-	-	NA	-	-	-	-	-	-	-
Malta	-	-	-	-	-	NA	-	-	-	-	-	-	-
Lithuania	-	-	-	-	-	NA	-	-	-	-	-	-	-
Estonia	-	-	-	-	-	NA	-	-	-	-	-	-	-
Sweden	-	-	-	-	-	-	-	-	-	-	-	-	-
Croatia	-	-	-	-	-	NA	-	-	-	-	-	-	-
Slovenia	-	-	-	-	-	-	-	-	-	-	-	-	-
Netherlands	-	-	-	-	DK/ DA	-	P 2 PC	P 2 HC	P 2 CC	PC 2 HC	HC 2 CC	PC 2 CC	-
Greece	-	-	-	-	-	-	-	-	-	-	-	-	-
Hungary	-	-	-	-	-	NA	-	-	-	-	-	-	-
Portugal	_	-	-	-	-	NA	-	-	-		-	-	-
Switzerland	_	-	-	-	-	NA	-	-	_	-	-	-	_
United Kingdom	_	-	-	-	-	NA	-	-	_	-	-	-	_
Italy			_		_	-			_			-	DK/ DA
			-		-	NA	P 2 PC	-	-		-	-	-
Finland	-												
Norway	-	-	-	-	-	-	-	-	-	-	-	-	-
	B. CURRENT	- STATE OF T	ELEMEDICINE	E SERVICES	-	-	-	-	-	-	-	-	-
Latvia Country		Telemoni toring/		Telemoni toring/	Telemoni toring/ • Telecare -	Telemoni toring/ Telecare -	Telemoni toring/	Telemoni toring/ Telecare -	Telemoni toring/	Other telemedic ine service 1	Other telemedic ine service 1	Other telemedic ine - service 1	Other telemed ine - service
Country	Telescree ning - NA	Telemoni toring/ Telecare - P 2 PC	Telemoni toring/ Telecare - P 2 HC	Telemoni toring/ Telecare - P 2 CC	Telemoni toring/ Telecare - PC 2 HC	Telemoni toring/ Telecare - HC 2 CC	Telemoni toring/ Telecare - PC 2 CC	Telemoni toring/ Telecare - DK/ DA	Telemoni toring/ Telecare - NA	Other telemedic ine service 1 P 2 PC	Other telemedic ine service 1 P 2 HC	Other telemedic ine service 1 P 2 CC	Other telemed ine service PC 2 HC
Country	Telescree ning - NA NA	Telemoni toring/ Telecare - P 2 PC	Telemoni toring/ Telecare - P 2 HC	Telemoni toring/ Telecare - P 2 CC	Telemoni toring/ Telecare - PC 2 HC	Telemoni toring/ Telecare - HC 2 CC	Telemoni toring/ Telecare - PC 2 CC	Telemoni toring/ Telecare - DK/ DA	Telemoni toring/ Telecare - NA	Other telemedic ine service 1 P 2 PC	Other telemedic ine service 1 P 2 HC	Other telemedic ine service 1 P 2 CC	Other telemec ine service PC 2 HC
Country Cyprus Austria	Telescree ning - NA NA	Telemoni toring/ Telecare - P 2 PC	Telemoni toring/ Telecare - P 2 HC	Telemoni toring/ Telecare - P 2 CC	Telemoni toring/ Telecare - PC 2 HC	Telemoni toring/ Telecare - HC 2 CC	Telemoni toring/ Telecare - PC 2 CC	Telemoni toring/ Telecare - DK/ DA	Telemoni toring/ Telecare - NA	Other telemedic ine service 1 P 2 PC	Other telemedic ine - service 1 P 2 HC	Other telemedic ine -service 1 P 2 CC	Other telemed ine - service PC 2 HC
Country Cyprus Austria	Telescree ning - NA NA NA	Telemoni toring/ Telecare - P 2 PC - P 2 PC P 2 PC	Telemoni toring/ Telecare - P 2 HC	Telemoni toring/ Telecare - P 2 CC	Telemoni toring/ Telecare - PC 2 HC	Telemoni toring/ Telecare - HC 2 CC HC 2 CC	Telemoni toring/ Telecare - PC 2 CC PC 2 CC	Telemoni toring/ Telecare - DK/ DA	Telemoni toring/ Telecare - NA	Other telemedic ine service 1 P 2 PC	Other telemedic ine service 1 P 2 HC	Other telemedic ine - service 1 P 2 CC	Other telemec ine service PC 2 HC
Country Cyprus Austria Malta Lithuania	Telescree ning - NA NA NA NA	Telemoni toring/ Telecare - P 2 PC - P 2 PC -	Telemoni toring/ Telecare - P 2 HC	Telemoni toring/ Telecare - P 2 CC	Telemoni toring/ Telecare - PC 2 HC	Telemoni toring/ Telecare - HC 2 CC HC 2 CC	Telemoni toring/ Telecare - PC 2 CC	Telemoni toring/ Telecare - DK/ DA	Telemoni toring/ Telecare - NA - - -	Other telemedic in service 1 P 2 PC	Other telemedic ine service 1 P 2 HC	Other telemedic income service 1 P 2 CC	Other telemed ine - service PC 2 HC
Country Cyprus Austria Malta Lithuania	Telescree ning - NA NA NA	Telemoni toring/ Telecare - P 2 PC - P 2 PC P 2 PC	Telemoni toring/ Telecare - P 2 HC - P 2 HC	Telemoni toring/ Telecare - P 2 CC	Telemoni toring/ Telecare - PC 2 HC	Telemoni toring/ Telecare - HC 2 CC - -	Telemoni toring/ Telecare - PC 2 CC PC 2 CC	Telemoni toring/ Telecare - DK/ DA	Telemoni toring/ Telecare - NA - - - NA	Other telemedic ine service 1 P 2 PC	Other telemedic ine - service 1 P 2 HC	Other telemedic ine service 1 P 2 CC	Other telemec ine service PC 2 HC
Country Cyprus Austria Malta Lithuania	Telescree ning - NA NA NA NA	Telemoni toring/ Telecare - P 2 PC - P 2 PC -	Telemoni toring/ Telecare - P 2 HC	Telemoni toring/ Telecare - P 2 CC	Telemoni toring/ Telecare - PC 2 HC	Telemoni toring/ Telecare - HC 2 CC HC 2 CC	Telemoni toring/ Telecare - PC 2 CC PC 2 CC	Telemoni toring/ Telecare - DK/ DA	Telemoni toring/ Telecare - NA - - -	Other telemedic in service 1 P 2 PC	Other telemedic ine service 1 P 2 HC	Other telemedic income service 1 P 2 CC	Other telemed ine service PC 2 HC
	Telescree ning - NA NA NA NA	Telemoni toring/ Telecare - P 2 PC - P 2 PC P 2 PC	Telemoni toring/ Telecare - P 2 HC - P 2 HC	Telemoni toring/ Telecare - P 2 CC - P 2 CC	Telemoni toring/ Telecare - PC 2 HC	Telemoni toring/ Telecare - HC 2 CC - - -	Telemoni toring/ Telecare - PC 2 CC PC 2 CC - -	Telemoni toring/ Telecare - DK/ DA	Telemoni toring/ Telecare - NA - - - NA	Other telemedic ine service 1 P 2 PC	Other telemedic ine service 1 P 2 HC P 2 HC	Other telemedic ine service 1 P 2 CC	Other telemec ine service PC 2 HC
Country Cyprus Austria Malta Lithuania Estonia Sweden	Telescree ning - NA NA NA NA NA NA NA NA -	Telemoni toring/ Telecare - P 2 PC - P 2 PC	Telemoni toring/ Telecare - P 2 HC	Telemoni toring/ Telecare - P 2 CC	Telemoni toring/ Telecare - PC 2 HC	Telemoni toring/ Telecare - HC 2 CC - - -	Telemoni toring/ Telecare - PC 2 CC PC 2 CC - -	Telemoni toring/ Telecare - DK/ DA	Telemoni toring/ Telecare - NA NA NA	Other telemedic ine service 1 P 2 PC	Other telemedic ine service 1 P 2 HC	Other telemedic ine service 1 P 2 CC	Other telemec ine service PC 2 HC
Country Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia	Telescree ning - NA NA NA NA NA NA NA NA -	Telemoni toring/ Telecare - P 2 PC - P 2 PC P 2 PC P 2 PC	Telemoni toring/ Telecare - P 2 HC P 2 HC - P 2 HC	Telemoni toring/ Telecare - P 2 CC	Telemoni toring/ Telecare - PC 2 HC PC 2 HC PC 2 HC	Telemoni toring/ Telecare - HC 2 CC	Telemoni toring/ Telecare - PC 2 CC PC 2 CC	Telemoni toring/ Telecare - DK/ DA	Telemoni toring/ Telecare - NA - - - NA NA NA	Other telemedic ine service 1 P 2 PC	Other telemedic ine service 1 P 2 HC	Other telemedic ine service 1 P 2 CC	Other telemec ine service PC 2 HC
Country Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia Netherlands	Telescree ning - NA NA NA NA NA NA NA NA -	Telemoni toring/ Telecare - P 2 PC P 2 PC P 2 PC	Telemoni toring/ Telecare - P 2 HC P 2 HC P 2 HC	Telemoni toring/ Telecare - P 2 CC	Telemoni toring/ Telecare - PC 2 HC PC 2 HC PC 2 HC	Telemoni toring/ Telecare - HC 2 CC	Telemoni toring/ Telecare - PC 2 CC PC 2 CC	Telemoni toring/ Telecare - DK/ DA	Telemoni toring/ Telecare - NA NA NA NA	Other telemedic ine service 1 P 2 PC	Other telemedic ine service 1 P 2 HC	Other telemedic ine - service 1 P 2 CC	Other telemec ine service PC 2 HC
Country Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia Netherlands Greece	Telescree ning - NA NA NA NA NA NA NA NA -	Telemoni toring/ Telecare - P 2 PC	Telemoni toring/ Telecare - P 2 HC P 2 HC - P 2 HC - P 2 HC	Telemoni toring/ Telecare - P 2 CC P 2 CC	Telemoni toring/ Telecare - PC 2 HC	Telemoni toring/ Telecare - HC 2 CC HC 2 CC HC 2 CC	Telemoni toring/ Telecare - PC 2 CC PC 2 CC PC 2 CC	Telemoni toring/ Telecare - DK/ DA	Telemoni toring/ Telecare - NA NA NA	Other telemedic ine service 1 P 2 PC	Other telemedic ine service 1 P 2 HC	Other telemedic ine service 1 P 2 CC	Other telemec ine service PC 2 HC
Country Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia Netherlands Greece Hungary	Telescree ning - NA NA NA NA NA NA NA - NA - - -	Telemoni toring/ Telecare - P 2 PC	Telemoni toring/ Telecare - P 2 HC P 2 HC - P 2 HC - P 2 HC	Telemoni toring/ Telecare - P 2 CC P 2 CC	Telemoni toring/ Telecare - PC 2 HC	Telemoni toring/ Telecare - HC 2 CC HC 2 CC HC 2 CC	Telemoni toring/ Telecare - PC 2 CC PC 2 CC PC 2 CC PC 2 CC	Telemoni toring/ Telecare - DK/ DA	Telemoni toring/ Telecare - NA NA NA	Other telemedic ine service 1 P 2 PC	Other telemedic ine - service 1 P 2 HC	Other telemedic ine service 1 P 2 CC	Other telemec ine service PC 2 HC
Country Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia Netherlands Greece Hungary Portugal	Telescree ning - NA NA NA NA NA NA NA - NA - - -	Telemoni toring/ Telecare - P 2 PC - P 2 PC P 2 PC P 2 PC	Telemoni toring/ Telecare - P 2 HC P 2 HC - P 2 HC P 2 HC P 2 HC	Telemoni toring/ Telecare - P 2 CC P 2 CC P 2 CC	Telemoni toring/ Telecare - PC 2 HC	Telemoni toring/ Telecare - HC 2 CC HC 2 CC HC 2 CC	Telemoni toring/ Telecare - PC 2 CC PC 2 CC PC 2 CC	Telemoni toring/ Telecare - DK/ DA	Telemoni toring/ Telecare - NA NA NA NA NA NA - NA	Other telemedic ine service 1 P 2 PC	Other telemedic ine service 1 P 2 HC	Other telemedic ine service 1 P 2 CC	Other telemec ine service PC 2 HC
Country Cyprus Austria Malta Lithuania Estonia Sweden Croatia	NA - NA - NA	Telemoni toring/ Telecare - P 2 PC - P 2 PC - P 2 PC - P 2 PC P 2 PC	Telemoni toring/ Telecare - P 2 HC P 2 HC - P 2 HC	Telemoni toring/ Telecare - P 2 CC - P 2 CC	Telemoni toring/ Telecare - PC 2 HC	Telemoni toring/ Telecare - HC 2 CC HC 2 CC HC 2 CC	Telemoni toring/ Telecare - PC 2 CC PC 2 CC PC 2 CC	Telemoni toring/ Telecare - DK/ DA	Telemoni toring/ Telecare - NA NA NA NA NA NA	Other telemedic ine service 1 P 2 PC	Other telemedic ine service 1 P 2 HC	Other telemedic ine service 1 P 2 CC	Other telemec ine service PC 2 HC
Country Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia Netherlands Greece Hungary Portugal Switzerland	Telescree ning - NA NA NA NA NA - NA - NA NA NA	Telemoni toring/ Telecare - P 2 PC P 2 PC P 2 PC P 2 PC	Telemoni toring/ Telecare - P 2 HC P 2 HC - P 2 HC - P 2 HC - P 2 HC - P 2 HC	Telemoni toring/ Telecare - P 2 CC P 2 CC	Telemoni toring/ Telecare - PC 2 HC	Telemoni toring/ Telecare - HC 2 CC HC 2 CC	Telemoni toring/ Telecare - PC 2 CC PC 2 CC	Telemoni toring/ Telecare - DK/ DA	Telemoni toring/ Telecare - NA NA NA NA NA NA NA	Other telemedic ine service 1 P 2 PC	Other telemedic ine service 1 P 2 HC	Other telemedic ine service 1 P 2 CC	Other telemec ine service PC 2 HC
Country Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia Netherlands Greece Hungary Portugal Switzerland United Kingdom	Telescree ning - NA NA NA NA NA - NA - NA NA NA	Telemoni toring/ Telecare - P 2 PC - P 2 PC	Telemoni toring/ Telecare - P 2 HC P 2 HC - P 2 HC - P 2 HC - P 2 HC - P 2 HC P 2 HC	Telemoni toring/ Telecare - P 2 CC P 2 CC P 2 CC P 2 CC	Telemoni toring/ Telecare - PC 2 HC PC 2 HC - PC 2 HC - PC 2 HC - PC 2 HC - PC 2 HC PC 2 HC	Telemoni toring/ Telecare - HC 2 CC HC 2 CC	Telemoni toring/ Telecare - PC 2 CC PC 2 CC	Telemoni toring/ Telecare - DK/ DA	Telemoni toring/ Telecare - NA NA NA NA NA	Other telemedic ine service 1 P 2 PC	Other telemedic ine service 1 P 2 HC	Other telemedic ine service 1 P 2 CC	Other telemec ine service PC 2 HO
Country Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia Netherlands Greece Hungary Portugal Switzerland United Kingdom taly	Telescree ning - NA NA NA NA NA - NA - NA NA NA	Telemoni toring/ Telecare - P 2 PC	Telemoni toring/ Telecare - P 2 HC	Telemoni toring/ Telecare - P 2 CC P 2 CC P 2 CC P 2 CC	Telemoni toring/ Telecare - PC 2 HC - PC 2 HC	Telemoni toring/ Telecare - HC 2 CC	Telemoni toring/ Telecare - PC 2 CC PC 2 CC	Telemoni toring/ Telecare - DK/ DA	Telemoni toring/ Telecare - NA NA NA NA NA NA	Other telemedic ine service 1 P 2 PC	Other telemedic ine service 1 P 2 HC	Other telemedic ine - service 1 P 2 CC	Other telemec ine service PC 2 HC

	B. CURRENT	STATE OF T	ELEMEDICINE	SERVICES									
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Cyprus	-	-	-	NA	-	-	-	-	-	-	-	NA	-
Austria	-	-	-	NA	-	-	-	-	-	-	-	NA	-
Malta	-	-	-	NA	-	-	-	-	-	-	-	NA	-
ithuania	-	-	-	NA	-	-	-	-	-	-	-	NA	-
Estonia	-	-	-	-	-	-	-	-	-	-	-	NA	-
Sweden	-	-	-	-	-	_	-	_	-	-	_	-	_
Croatia	-	-	-	NA	-	-	-	-	-	-	-	NA	-
Slovenia	-	-	-	-	-	-	-	-	-	-	-	-	-
Netherlands	_		_	NA		_	-			_	_	NA	_
Greece	_		_	-	_	_	_	_	_	_	_		_
Hungary	_		-	NA				_	_	-	_	NA	
Portugal				NA				_	-	-	-	NA	_
Switzerland			_	-				_	_	_	_	NA	-
	-							-		-	-		-
Jnited Kingdom									-			NA	
aly			DK/ DA					-	-	-	DK/ DA	-	-
inland			-	NA		-	-	-	-	-	-	NA	-
Vorway													
			-	-				-	-	-	-	-	-
Latvia	-	-	-	-				-	-	-	-	-	-
	Other telemedic ine service 3	Other telemedic ine	Other telemedic ine service 3	Other telemedicine service 3	Other telemedic ine service 3	Other telemedine service 3	Other telemedi ine - service 3	In the ca c services please in	ase you ha or "Other	- ve added "	Other telei application	medicine n area", vices and	
.atvia Country	Other telemedic ine	Other telemedicine	Other telemedic ine service 3	Other telemedicine	Other telemedic ine service 3	Other telemedine	Other c telemedi ine -service 3	In the ca c services please ir s-speciliat	ase you ha or "Other	- ve added " specialty/ ow which a	Other telei application	medicine n area", vices and	
Country	Other telemedic ine service 3 P 2 HC	Other telemedic ine - service 3 P 2 CC	Other telemedicine - service 3 PC 2 HC	Other telemedicine - service 3 HC 2 CC	Other c telemedic ine -service 3 PC 2 CC	Other telemedi ine -service 3 DK/ DA	Other c telemedi ine -service 3 NA	In the ca c services please in	ase you ha or "Other	- ve added " specialty/ ow which a	Other telei application	medicine n area", vices and	
Country Cyprus	Other telemedic ine service 3 P 2 HC	Other telemedic ine - service 3 P 2 CC	Other telemedicine - service 3 PC 2 HC -	Other telemedicine - service 3 HC 2 CC	Other c telemedic ine - service 3 PC 2 CC -	Other telemedine Service 3 DK/ DA	Other telemedi ine - service 3 NA NA NA	In the cc c services please ir 3 - speciliat	ase you ha or "Other	- ve added " specialty/ ow which a	Other telei application	medicine n area", vices and	
Country Cyprus Austria	Other telemedic ine service 3 P 2 HC	Other telemedic ine - service 3 P 2 CC	Other telemedicine - service 3 PC 2 HC -	Other telemedicine -service 3 HC 2 CC	Other telemedic ine -service 3 PC 2 CC -	Other telemediine - service 3 DK/ DA -	Other c telemedi ine service 3 NA NA NA NA	In the cc c services please in - speciliat	ase you ha or "Other	- ve added " specialty/ ow which a	Other telei application	medicine n area", vices and	
Country Cyprus Austria Malta Lithuania	Other telemedic ine service 3 P 2 HC	Other telemedic ine - service 3 P 2 CC	Other telemedic ine - service 3 PC 2 HC	Other telemedicine - service 3 HC 2 CC	Other c telemedic ine - service 3 PC 2 CC	Other telemediine -service 3 DK/ DA -	Other c telemedi ine - service 3 NA NA NA NA NA	In the ca c services please ir a -speciliat	sse you ha " or "Other dicate bel ies/ applica	- we added " specialty/ ow which a ation areas	Other telei applicatio ire the seri mentione	medicine n area", vices and	
Country Cyprus Austria Malta ithuania	Other telemedic ine service 3 P 2 HC	Other telemedic in service 3 P 2 CC	Other telemedic ine - service 3 PC 2 HC	Other telemedicine - service 3 HC 2 CC	Other c telemedic ine - service 3 PC 2 CC	Other telemediine service 3 DK/ DA	Other telemedi ine service 3 NA NA NA NA NA NA NA NA	In the cc c services please ir 3 - speciliat	sse you ha " or "Other dicate bel ies/ applica	- ve added " specialty/ ow which a	Other telei applicatio ire the seri mentione	medicine n area", vices and	
Country Cyprus Austria Alalta Lithuania Estonia Sweden	Other telemedic ine service 3 P 2 HC	Other telemedic ine -service 3 P 2 CC	Other telemedicine - service 3 PC 2 HC	Other telemedicine - service 3 HC 2 CC	Other telemedicine - service 3 PC 2 CC	Other telemediine - service 3 DK/ DA -	Other telemedi ine - service 3 NA	In the cac c services please it services - speciliat Other se	sse you ha " or "Other dicate bel ies/ applica	- we added " specialty/ ow which a ation areas	Other telei applicatio ire the seri mentione	medicine n area", vices and	
Country Cyprus Austria Alalta Lithuania Estonia Sweden Croatia	Other telemedic ine service 3 P 2 HC	Other telemedic ine - service 3 P 2 CC	Other telemedic ine - service 3 PC 2 HC	Other telemedia ine - service 3 HC 2 CC	Other c telemedic ine - service 3 PC 2 CC	Other telemediine	Other ctelemedi ine service 3 NA	In the cc c services please ir 3 - speciliat	sse you ha " or "Other dicate bel ies/ applica	- we added " specialty/ ow which a ation areas	Other telei applicatio ire the seri mentione	medicine n area", vices and	
Country Cyprus Austria Alta Lithuania Estonia Sweden Croatia	Other telemedic ine service 3 P 2 HC	Other telemedic ine - service 3 P 2 CC	Other C telemedicin ine - service 3 PC 2 HC -	Other telemedicine - service 3 HC 2 CC	Other t telemedic ine - service 3 PC 2 CC	Other telemedi ine -service 3 DK/ DA	Other c telemedi ine service 3 NA	In the ca c services please ir 3 - speciliat - - - Other se	sse you ha " or "Other dicate bel ies/ applica	- we added " specialty/ ow which a ation areas	Other telei applicatio ire the seri mentione	medicine n area", vices and	
Country Country Cyprus Austria Alalta Estonia Sweden Croatia Slovenia	Other telemedic ine service 3 P 2 HC	Other telemedic ine - service 3 P 2 CC	Other telemedic ine - service 3 PC 2 HC	Other telemedia ine - service 3 HC 2 CC	Other c telemedic ine - service 3 PC 2 CC	Other telemediine	Other telemediine - service 3 NA	In the cac c services please in 3 - speciliat Other se	sse you ha " or "Other dicate bel ies/ applica	- we added " specialty/ ow which a ation areas	Other telei applicatio ire the seri mentione	medicine n area", vices and	
Country Country Cyprus Austria Alalta Estonia Sweden Croatia Slovenia	Other telemedic ine service 3 P 2 HC	Other telemedic ine - service 3 P 2 CC	Other C telemedicin ine - service 3 PC 2 HC -	Other telemedicine - service 3 HC 2 CC	Other t telemedic ine - service 3 PC 2 CC	Other telemedi ine -service 3 DK/ DA	Other c telemedi ine service 3 NA	In the cc c services please ir 3 - speciliat Other se	ase you ha " or "Other Idicate bel ies/ applica	ve added " specialty/ ow which a ation areas	Other telegapplication are the service mentioned	medicine n area", vices and d.	
Country Cyprus Alta Alta Alta Sweden Croatia Clovenia Betherlands Creece	Other telemedic ine service 3 P 2 HC	Other telemedic ine - service 3 P 2 CC	Other telemedicine - service 3 PC 2 HC	Other telemedicine - service 3 HC 2 CC	Other c telemedic ine - service 3 PC 2 CC	Other telemediine	Other telemediine - service 3 NA	In the cac c services please in 3 - speciliat Other se	ase you ha " or "Other dicate bel ies/ applica	- we added " specialty/ ow which a ation areas	Other telei application are the service mentioned	medicine n area", vices and d.	
Country Cyprus Syprus Alatta Alatta Althuania Stonia Sweden Croatia Clovenia Aletherlands Greece	Other telemedic ine service 3 P 2 HC	Other telemedic ine	Other C telemedic ine ine - service 3 PC 2 HC	Other telemedia ine - service 3 HC 2 CC	Other c telemedic ine -service 3 PC 2 CC	Other telemedia ine	Other c telemedi ine service 3 NA	In the cac c services please in 3 - speciliat Other se	ase you ha " or "Other dicate bel ies/ applica	ve added " specialty/ ow which a ation areas	Other telei application are the service mentioned	medicine n area", vices and d.	
Country Country Cyprus Austria Malta ithuania Stonia Sweden Croatia Clovenia letherlands Greece Hungary Portugal	Other telemedic ine service 3 P 2 HC	Other telemedic ine service 3 P 2 CC	Other c telemedic ine - service 3 PC 2 HC	Other telemedicine - service 3 HC 2 CC	Other c telemedic ine - service 3 PC 2 CC	Other telemediine - service 3 DK/ DA	Other telemedi ine - service 3 NA	In the cacc services please its specified.	ase you ha " or "Other dicate bel ies/ applica	ve added " specialty/ ow which a ation areas	Other telei application are the service mentioned	medicine n area", vices and d.	
Country Cyprus Austria	Other telemedic ine service 3 P 2 HC	Other telemedic ine service 3 P 2 CC	Other telemedic ine - service 3 PC 2 HC	Other telemedia ine - service 3 HC 2 CC	Other c telemedic ine - service 3 PC 2 CC	Other telemedicine	Other ctelemedi ine service 3 NA	In the cc c services please ir s - speciliat Other se telemedi therfore	ase you ha " or "Other dicate bel ies/ applica	ve added " specialty/ ow which a ation areas	Other telei application are the service mentioned	medicine n area", vices and d.	
Country Cyprus Austria Alata Alata Estonia Sweden Croatia Slovenia Jetherlands Greece Hungary Portugal Switzerland	Other telemedic ine service 3 P 2 HC	Other telemedic ine -service 3 P 2 CC	Other C telemedicin ine - service 3 PC 2 HC	Other telemedicine - service 3 HC 2 CC	Other ctelemedicine - service 3 PC 2 CC	Other telemedi ine - service 3 DK/ DA	Other c telemedi ine ine service 3 NA	In the cc c services please in specifiation - specifiation Other sec telemeditherfore	ase you ha " or "Other dicate bel ies/ applica	ve added " specialty/ ow which a ation areas	Other telei application are the service mentioned	medicine n area", vices and d.	
Country Cyprus Austria Malta ithuania Stonia Sweden Croatia Clovenia detherlands Greece dungary Portugal Switzerland Chited Kingdom	Other telemedic ine service 3 P 2 HC	Other telemedic ine service 3 P 2 CC	Other telemedicine	Other telemedia ine - service 3 HC 2 CC	Other c telemedic ine -service 3 PC 2 CC	Other telemediine	Other telemedi ine service 3 NA	In the cc c services please it s speciliat Other se telemeditherfore	ase you ha " or "Other dicate bel ies/ applica	ve added " specialty/ ow which a ation areas	Other telei application are the service mentioned	medicine n area", vices and d.	
Country Cyprus Austria Malta Stronia Sweden Croatia Slovenia Jetherlands Greece Hungary Portugal Switzerland Jnited Kingdom Saly	Other telemedic ine service 3 P 2 HC	Other telemedic ine - service 3 P 2 CC	Other telemedic ine - service 3 PC 2 HC	Other telemedia ine - service 3 HC 2 CC	Other c telemedic ine -service 3 PC 2 CC	Other telemedia ine	Other c telemedi ine service 3 NA	In the cc c services please in specifiation of the cc c specific of the cc c c c c c c c c c c c c c c c c c	ase you ha " or "Other dicate bel ies/ applica	ve added " specialty/ ow which a ation areas	Other telei application are the service mentioned	medicine n area", vices and d.	

Table 22 - Current State of Telemedicine Services, Q55

		of TELEMEDICINE SER	ate range to des	cribe the % of s	ervices, healthc	are institutions a	nd patients invo	olved in
Country	telemedicine se		_	Teleconsultation -	·	- Teleconsultation % patients		Telediagnosis - % of healthcard institutions with telemedicine services
Cyprus	NA	NA	NA	NA	NA	NA	NA	NA
Austria	DK/ DA	DK/ DA	DK/ DA	DK/ DA	DK/ DA	DK/ DA	DK/ DA	DK/ DA
Malta	NA	NA	NA	DK/ DA	50%	DK/ DA	DK/ DA	50%
_ithuania	NA	NA	NA	1%	1%	1%	1% - 10%	1% - 10%
Estonia	NA	NA	NA	1%	1%	1%	NA	NA
Sweden	-	-	-	-	-	-	-	-
Croatia	1% - 10%	11% - 25%	1%	10%	26% - 50%	1% - 10%	10%	26% - 50%
Slovenia	-	-	-	-	-	-	-	-
Netherlands	1%	1% - 10%	1% - 10%	1% - 10%	11% - 25%	1% - 10%	1% - 10%	11% - 25%
Greece	-	-	-	-	-	-	-	-
Hungary	NA	NA	NA	NA	NA	NA	NA	NA
Portugal	10%	DK/ DA	DK/ DA	1%	1%	1%	10%	DK/ DA
Switzerland	NA	NA	NA	1%	1%	1%	1%	1%
Jnited Kingdom	NA	NA	NA	1% - 10%	26% - 50%	1%	1% - 10%	26% - 50%
taly	1%	1%	DK/ DA	1%	11% - 25%	1% - 10%	1%	11% - 25%
Finland	DK/ DA	11% - 25%	DK/ DA	DK/ DA	26% - 50%	DK/ DA	DK/ DA	26% - 50%
Norway	-	-	-	-	-	_	_	-
_atvia	_	-	-	-	-	_	_	-
Country								
ountry	Telediagnosis - % patients involved	Telesurgery - % of telemedicine services	Telesurgery - % of healthcare institutions with telemedicine	Telesurgery - % patients involved		Telescreening - % of healthcare institutions with telemedicine	Telescreening - % patients involved	Telemonitoring telecare - % of telemedicine services
Sountry	% patients	of telemedicine	of healthcare institutions with		% of telemedicine	% of healthcare institutions with	% patients	telecare - % of telemedicine
	% patients	of telemedicine	of healthcare institutions with telemedicine		% of telemedicine	% of healthcare institutions with telemedicine	% patients	telecare - % of telemedicine
Cyprus	% patients involved	of telemedicine services	of healthcare institutions with telemedicine services	patients involved	% of telemedicine services	% of healthcare institutions with telemedicine services	% patients involved	telecare - % of telemedicine services
Cyprus Austria	% patients involved	of telemedicine services	of healthcare institutions with telemedicine services	patients involved	% of telemedicine services	% of healthcare institutions with telemedicine services	% patients involved	telecare - % of telemedicine services
Cyprus Austria Malta	% patients involved NA DK/ DA	of telemedicine services NA	of healthcare institutions with telemedicine services NA	patients involved NA NA	% of telemedicine services NA	% of healthcare institutions with telemedicine services NA	% patients involved	telecare - % of telemedicine services NA DK/ DA
Cyprus Austria Malta Lithuania	% patients involved NA DK/ DA DK/ DA	of telemedicine services NA NA	of healthcare institutions with telemedicine services	patients involved NA NA NA	% of telemedicine services NA NA	% of healthcare institutions with telemedicine services NA NA NA	% patients involved NA NA NA	telecare - % of telemedicine services NA DK/ DA DK/ DA
Cyprus Austria Malta Lithuania	% patients involved NA DK/ DA DK/ DA 1%	of telemedicine services NA NA NA NA NA	of healthcare institutions with telemedicine services NA NA NA NA	patients involved NA NA NA NA	% of telemedicine services NA NA NA NA	% of healthcare institutions with telemedicine services NA NA NA NA	% patients involved NA NA NA NA	telecare - % of telemedicine services NA DK/ DA DK/ DA NA
Cyprus Austria Malta Lithuania Estonia	% patients involved NA DK/ DA DK/ DA 1%	of telemedicine services NA NA NA NA NA NA NA	of healthcare institutions with telemedicine services NA NA NA NA NA NA	patients involved NA NA NA NA NA NA	% of telemedicine services NA NA NA NA NA NA NA	% of healthcare institutions with telemedicine services NA NA NA NA NA NA NA	% patients involved NA NA NA NA NA NA	telecare - % of telemedicine services NA DK/ DA DK/ DA NA NA
Cyprus Austria Malta Lithuania Estonia	% patients involved NA DK/ DA DK/ DA 1% NA	of telemedicine services NA NA NA NA NA NA NA NA NA N	of healthcare institutions with telemedicine services NA NA NA NA NA NA NA NA NA N	patients involved NA NA NA NA NA NA NA NA NA N	% of telemedicine services NA	% of healthcare institutions with telemedicine services NA NA NA NA NA NA NA NA NA N	% patients involved NA NA NA NA NA NA NA NA NA N	telecare - % of telemedicine services NA DK/ DA DK/ DA NA NA
Cyprus Austria Alalta Lithuania Stonia Sweden Croatia	% patients involved NA DK/ DA DK/ DA 1% NA	of telemedicine services NA NA NA NA NA NA NA NA NA N	of healthcare institutions with telemedicine services NA NA NA NA NA NA NA NA NA N	patients involved NA NA NA NA NA NA NA NA NA N	% of telemedicine services NA	% of healthcare institutions with telemedicine services NA NA NA NA NA NA NA NA NA N	% patients involved NA NA NA NA NA NA NA NA NA N	telecare - % of telemedicine services NA DK/ DA DK/ DA NA NA
Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia	% patients involved NA DK/ DA DK/ DA 1% NA - 1% - 10%	of telemedicine services NA NA NA NA NA NA NA NA NA N	of healthcare institutions with telemedicine services NA NA NA NA NA NA NA NA NA N	patients involved NA NA NA NA NA NA NA NA - NA	% of telemedicine services NA - NA	% of healthcare institutions with telemedicine services NA NA NA NA NA NA NA NA NA N	% patients involved NA NA NA NA NA NA NA NA NA N	telecare - % of telemedicine services NA DK/ DA DK/ DA NA NA - 1% - 10%
Cyprus Austria Alalta Lithuania Estonia Sweden Croatia Slovenia Jetherlands Greece	% patients involved NA DK/ DA DK/ DA 1% NA - 1% - 10%	of telemedicine services NA NA NA NA NA NA C NA NA NA	of healthcare institutions with telemedicine services NA NA NA NA NA NA NA C NA NA	patients involved NA NA NA NA NA NA C NA DK/ DA	% of telemedicine services NA NA NA NA NA NA - NA - 1% - 10%	% of healthcare institutions with telemedicine services NA NA NA NA NA NA - NA - 1% - 10%	% patients involved NA NA NA NA NA - 1% - 10%	telecare - % of telemedicine services NA DK/ DA DK/ DA NA NA - 1% - 10% - 1% - 10%
Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia Vetherlands Greece Hungary	% patients involved NA DK/ DA DK/ DA 1% NA - 1% - 10% - 1% - 10%	of telemedicine services NA NA NA NA NA NA - NA - DK/ DA -	of healthcare institutions with telemedicine services NA NA NA NA NA NA NA NA - NA - DK/ DA -	patients involved NA NA NA NA NA - NA - DK/ DA -	% of telemedicine services NA NA NA NA NA - NA - 1% - 10%	% of healthcare institutions with telemedicine services NA NA NA NA NA NA - NA - 1% - 10% -	% patients involved NA NA NA NA NA - NA - 1% - 10% -	telecare - % of telemedicine services NA DK/ DA DK/ DA NA NA - 1% - 10% -
Cyprus Austria Malta Lithuania Estonia Sweden Croatia	% patients involved NA DK/ DA DK/ DA 1% NA - 1% - 10% - 1% - 10% - NA	of telemedicine services NA NA NA NA NA NA - NA - NA - DK/ DA - NA	of healthcare institutions with telemedicine services NA NA NA NA NA NA NA NA NA - NA	patients involved NA NA NA NA NA - NA - DK/ DA - NA	% of telemedicine services NA NA NA NA NA NA - NA - NA - NA - NA	% of healthcare institutions with telemedicine services NA NA NA NA NA NA - 1% - 10% - NA	% patients involved NA NA NA NA NA - NA - NA - NA NA	telecare - % of telemedicine services NA DK/ DA DK/ DA NA NA - 1% - 10% - NA NA
Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia Netherlands Greece Hungary Portugal	% patients involved NA DK/ DA DK/ DA 1% NA - 1% - 10% - NA DK/ DA	of telemedicine services NA NA NA NA NA NA - DK/ DA - NA NA NA NA NA	of healthcare institutions with telemedicine services NA NA NA NA NA NA C NA NA NA	patients involved NA NA NA NA NA - DK/ DA - NA NA NA	% of telemedicine services NA NA NA NA NA NA - 1% - 10% - NA 10%	% of healthcare institutions with telemedicine services NA NA NA NA NA NA - 1% - 10% - NA 1%	% patients involved NA NA NA NA NA - 1% - 10% - NA 1%	telecare - % of telemedicine services NA DK/ DA DK/ DA NA NA - 1% - 10% - NA NA 1% - 10%
Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia Netherlands Greece Hungary Portugal Switzerland	% patients involved NA DK/ DA DK/ DA 1% NA - 1% - 10% - 1% - 10% - NA DK/ DA	of telemedicine services NA NA NA NA NA NA - NA DK/ DA - NA NA NA NA NA NA NA	of healthcare institutions with telemedicine services NA NA NA NA NA NA NA NA NA N	patients involved NA NA NA NA NA - NA DK/ DA - NA NA NA NA NA NA	% of telemedicine services NA NA NA NA NA NA - NA - NA - NA - NA	% of healthcare institutions with telemedicine services NA NA NA NA NA NA - NA - NA - 1% - 10% - NA 1% NA	% patients involved NA NA NA NA NA - NA - 1% - 10% - NA 1% NA	telecare - % of telemedicine services NA DK/ DA DK/ DA NA NA - 1% - 10% - NA NA 1% 1%
Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia Netherlands Greece Hungary Portugal Switzerland United Kingdom	% patients involved NA DK/ DA DK/ DA 1% NA - 1% - 10% - 1% - 10% - NA DK/ DA	of telemedicine services NA NA NA NA NA NA - DK/ DA - NA NA NA NA NA NA NA NA NA	of healthcare institutions with telemedicine services NA NA NA NA NA NA NA NA NA N	patients involved NA NA NA NA NA - DK/ DA - NA NA NA NA NA NA NA NA NA	% of telemedicine services NA NA NA NA NA NA - 1% - 10% - NA 10% NA NA	% of healthcare institutions with telemedicine services NA NA NA NA NA NA - NA - 1% - 10% - NA 1% NA NA NA NA NA NA NA NA NA N	% patients involved NA NA NA NA NA - NA - 1% - 10% - NA 1% NA NA	telecare - % of telemedicine services NA DK/ DA DK/ DA NA NA - 1% - 10% - NA 1% 1% 1% 1%
Cyprus Cyprus	% patients involved NA DK/ DA DK/ DA 1% NA - 1% - 10% - NA DK/ DA 1% DK/ DA	of telemedicine services NA NA NA NA NA NA - DK/ DA - NA NA NA NA NA NA NA NA NA	of healthcare institutions with telemedicine services NA NA NA NA NA NA NA NA NA N	patients involved NA NA NA NA NA - DK/ DA - NA NA NA NA NA NA NA NA NA	% of telemedicine services NA NA NA NA NA NA - 1% - 10% - NA 10% NA	% of healthcare institutions with telemedicine services NA NA NA NA NA NA - 1% - 10% - NA 1% NA 1% NA NA 11% - 25%	% patients involved NA NA NA NA NA - 1% - 10% - NA 1% NA 1% NA 1% NA NA NA NA NA NA NA	telecare - % of telemedicine services NA DK/ DA DK/ DA NA NA - 1% - 10% - NA 1% 1% 1% 1% 1% 1%

	D CHARENE SEAS	OF TELEMEDIANA	NACES					
	B. CURRENT STATE	OF TELEMEDICINE SER	WICES					
Country	Telemonitoring/ telecare - % of healthcare institutions with telemedicine services	Telemonitoring/ telecare - % patients involved	Other telemedicine service 1 - % of telemedicine services	Other telemedicine service 1 - % of healthcare institutions with telemedicine	Other telemedicine service 1 - % patients involved	Other telemedicine service 2 - % of telemedicine services	Other telemedicine service 2 - % of healthcare institutions with telemedicine	Other telemedicine service 2 - % patients involve
Cyprus	NA	NA	NA	NA	NA	NA	NA	NA
Austria	DK/ DA	DK/ DA	NA	NA	NA	NA	NA	NA
Лalta	50%	DK/ DA	NA	NA	NA	NA	NA	NA
_ithuania	NA	NA	NA	NA	NA	NA	NA	NA
Estonia	NA	NA	NA	NA	NA	NA	NA	NA
Sweden	-	-	-	-	-	-	-	-
Croatia	1% - 10%	1%	NA	NA	NA	NA	NA	NA
Slovenia		-	-	-	-	-	-	-
Netherlands	1% - 10%	1% - 10%	DK/ DA	DK/ DA	DK/ DA	DK/ DA	DK/ DA	DK/ DA
Greece		-	-	-	-	-	-	-
Hungary	NA	NA	NA	NA	NA	NA	NA	NA
Portugal	1%	1%	NA	NA	NA	NA	NA	NA
Switzerland	1%	1%	1% - 10%	1%	1%	NA	NA	NA
United Kingdom	1% - 10%	1%	NA NA	NA	NA	NA	NA	NA
taly	1% - 10%	1%	1%	1% - 10%	1%	1%	11% - 25%	10%
Finland	11% - 25%	DK/ DA	DK/ DA	NA	DK/ DA	DK/ DA	NA	DK/ DA
	1176 - 2376		DN DA	-			-	DN DA
Norway	-	-	-		-	-	-	-
Latvia	-	-	-	-	-	-	-	-
	B. CURRENT STATE	OF TELEMEDICINE SER	VICES					
Country	Other telemedicine service 3 - % of telemedicine services	Other telemedicine service 3 - % of healthcare institutions with telemedicine	Other telemedicine service 3 - % patients involved	telemedicine services	GENERAL - % of healthcare institutions with telemedicine services	GENERAL - % patients involved		
Cyprus	NA	NA	NA	NA	NA	NA		
Austria	NA	NA	NA	DK/ DA	DK/ DA	DK/ DA		
VI alta	NA	NA	NA	NA	NA	NA		
_ithuania	NA	NA	NA	1% - 10%	1% - 10%	1%		
Estonia	NA	NA	NA	NA	NA	NA		
Sweden	-	-	-	-	-	-		
Croatia	NA	NA	NA	1%	26% - 50%	1%		
Slovenia	-	-	-	-	-	-		
Netherlands	DK/ DA	DK/ DA	DK/ DA	1% - 10%	1% - 10%	1% - 10%		
Greece	-	_	-	-	-	-		
Hungary	NA	NA	NA	NA	NA	NA		
.9)					1%	1%		
	NA	NA	NA		. , .	. , .		
Portugal	NA NA	NA NA	NA NA	1% - 10%	1%	1%		
Portugal Switzerland	NA	NA	NA	1% - 10%	1% NA	1% NA		
Portugal Switzerland United Kingdom	NA NA	NA NA	NA NA	1% - 10% NA	NA	NA		
Portugal Switzerland United Kingdom taly	NA NA 1%	NA NA 11% - 25%	NA NA 1% - 10%	1% - 10% NA 1%	NA 26% - 50%	NA 10%		
Portugal Switzerland United Kingdom taly	NA NA	NA NA 11% - 25% NA	NA NA 1% - 10% 10%	1% - 10% NA 1% 10%	NA 26% - 50% NA	NA 10% DK/ DA		
Portugal Switzerland United Kingdom taly	NA NA 1%	NA NA 11% - 25%	NA NA 1% - 10%	1% - 10% NA 1%	NA 26% - 50%	NA 10%		

Table 23 - Current State of Telemedicine Services, Q56

C. EVALUATION OF TELEMEDICINE SERVICES

	C. EVALUATION OF TELEMEDICINE SERVICES	
Country	From the telemedicine initiatives/ services that exist in your country, have any of them been subject to an evaluation study to measure and assess final outcomes?	What is the % of telemedicine initiatives/ services subject to an evaluation study?
Cyprus	No	-
Austria	Yes	21%-35%
Malta	No	-
Lithuania	No	-
Estonia	Yes	5%-20%
Sweden	-	-
Croatia	No	-
Slovenia	-	-
Netherlands	Yes	5%-20%
Greece	-	-
Hungary	No	-
Portugal	Yes	5%
Switzerland	DK/ DA	-
United Kingdom	Yes	5%-20%
Italy	No	-
Finland	No	-
Norway	-	-
Latvia	No	-

Table 24 - Evaluation of Telemedicine Services, Q57; Q58

	C. EVALUATION OF	TELEMEDICINE SERVI	ICES			
	Evaluation criteria	of telemedicine in	itiatives/ services	(from 0 (Never) to	5 (Always)	
Country	Program acceptance (healthcare professionals) - Is there evidence that the programs were	evidence that the programs were	Access - Is there evidence that the programs improved access to care for the patients?	Quality – Is there evidence that the programs improved the quality of care for patients?	Clinical safety - Is there evidence that the programs inproved clinical safety of the healthcare services	the programs are technically reliable and guarantee
Cyprus	-	-	-	-	-	-
Austria	DK/ DA	DK/ DA	DK/ DA	DK/ DA	DK/ DA	DK/ DA
Malta	-	-	-	-	-	-
Lithuania	-	-	-	-	-	-
Estonia	3	3	3	3	2	4
Sweden	-	-	-	_	-	_
Croatia	-	-	-	-	-	_
Slovenia	-	-	-	-	-	_
Netherlands	4	4	4	4	4	4
Greece	_			_	_	_
Hungary	_	-	_	-	-	_
	4	4	4	4	0	0
Portugal Switzerland			4			
	-	-		-	-	-
United Kingdom	3	4	3	2	3	3
taly	-	-	-	-	-	-
Finland	-	-	-	-	-	-
Norway	-	-	_		-	-
Latvia	-	-	-	-	-	-
	C. EVALUATION OF	TELEMEDICINE SERVI	ICES			
Country	Cost-effectiveness (healthcare professionals) - Is there evidence that the programs	Cost-effectiveness (patients) - Is there	Satisfaction (healthcare professionals) - Is there evidence that healthcare	evidence that	Health outcome - Is there evidence that the programs improved health outcomes?	
	Cost-effectiveness (healthcare professionals) - Is there evidence that the programs	Cost-effectiveness (patients) - Is there evidence that the programs improved the cost-	Satisfaction (healthcare professionals) - Is there evidence that healthcare	(patients) - Is there evidence that patients are satisfied with the	there evidence that the programs improved health	there evidence th the programs are affordable and sustainable for
Cyprus	Cost-effectiveness (healthcare professionals) - Is there evidence that the programs	Cost-effectiveness (patients) - Is there evidence that the programs improved the cost-	Satisfaction (healthcare professionals) - Is there evidence that healthcare	(patients) - Is there evidence that patients are satisfied with the	there evidence that the programs improved health	there evidence th the programs are affordable and sustainable for
Cyprus Austria	Cost-effectiveness (healthcare professionals) - Is there evidence that the programs improved the cost-	Cost-effectiveness (patients) - Is there evidence that the programs improved the cost-effectiveness of the	Satisfaction (healthcare professionals) - Is there evidence that healthcare professionals are	(patients) - Is there evidence that patients are satisfied with the programs?	there evidence that the programs improved health outcomes?	there evidence th the programs are affordable and sustainable for healthcare system
Cyprus Austria Malta	Cost-effectiveness (healthcare professionals) - Is there evidence that the programs improved the cost-	Cost-effectiveness (patients) - Is there evidence that the programs improved the cost- effectiveness of the - NA	Satisfaction (healthcare professionals) - Is there evidence that healthcare professionals are - DK/ DA	(patients) - Is there evidence that patients are satisfied with the programs?	there evidence that the programs improved health outcomes? - DK/ DA	there evidence th the programs are affordable and sustainable for healthcare systen
Cyprus Austria Malta Lithuania	Cost-effectiveness (healthcare professionals) - Is there evidence that the programs improved the cost-	Cost-effectiveness (patients) - Is there evidence that the programs improved the cost-effectiveness of the - NA	Satisfaction (healthcare professionals) - Is there evidence that healthcare professionals are - DK/ DA	(patients) - Is there evidence that patients are satisfied with the programs?	there evidence that the programs improved health outcomes? - DK/ DA	there evidence th the programs are affordable and sustainable for healthcare systen
Cyprus Austria Malta Lithuania Estonia	Cost-effectiveness (healthcare professionals) - Is there evidence that the programs improved the cost- - NA	Cost-effectiveness (patients) - Is there evidence that the programs improved the cost-effectiveness of the - NA	Satisfaction (healthcare professionals) - Is there evidence that healthcare professionals are - DK/ DA -	(patients) - Is there evidence that patients are satisfied with the programs? - DK/ DA -	there evidence that the programs improved health outcomes? - DK/ DA -	there evidence th the programs are affordable and sustainable for healthcare systen - DK/ DA -
Country Cyprus Austria Malta Lithuania Estonia Sweden Croatia	Cost-effectiveness (healthcare professionals) - Is there evidence that the programs improved the cost- - NA	Cost-effectiveness (patients) - Is there evidence that the programs improved the cost-effectiveness of the - NA -	Satisfaction (healthcare professionals) - Is there evidence that healthcare professionals are - DK/ DA -	(patients) - Is there evidence that patients are satisfied with the programs? - DK/ DA 3	there evidence that the programs improved health outcomes? - DK/ DA - 2	there evidence th the programs are affordable and sustainable for healthcare system - DK/ DA -
Cyprus Austria Malta Lithuania Estonia Sweden Croatia	Cost-effectiveness (healthcare professionals) - Is there evidence that the programs improved the cost- - NA	Cost-effectiveness (patients) - Is there evidence that the programs improved the cost- effectiveness of the - NA -	Satisfaction (healthcare professionals) - Is there evidence that healthcare professionals are - DK/ DA -	(patients) - Is there evidence that patients are satisfied with the programs? - DK/ DA 3	there evidence that the programs improved health outcomes? - DK/ DA - 2	there evidence th the programs are affordable and sustainable for healthcare system - DK/ DA -
Cyprus Austria Malta Lithuania Estonia Sweden Croatia	Cost-effectiveness (healthcare professionals) - Is there evidence that the programs improved the cost- - NA	Cost-effectiveness (patients) - Is there evidence that the programs improved the cost- effectiveness of the - NA	Satisfaction (healthcare professionals) - Is there evidence that healthcare professionals are - DK/ DA	(patients) - Is there evidence that patients are satisfied with the programs? - DK/ DA 3	there evidence that the programs improved health outcomes? - DK/ DA - 2	there evidence th the programs are affordable and sustainable for healthcare system - DK/ DA 3 -
Cyprus Austria Malta Lithuania Estonia	Cost-effectiveness (healthcare professionals) - Is there evidence that the programs improved the cost NA 2 -	Cost-effectiveness (patients) - Is there evidence that the programs improved the cost- effectiveness of the - NA 2 -	Satisfaction (healthcare professionals) - Is there evidence that healthcare professionals are - DK/ DA 3 -	(patients) - Is there evidence that patients are satisfied with the programs? - DK/ DA	there evidence that the programs improved health outcomes? - DK/ DA 2	there evidence th the programs are affordable and sustainable for healthcare system - DK/ DA 3 -
Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia Netherlands	Cost-effectiveness (healthcare professionals) - Is there evidence that the programs improved the cost NA 2 -	Cost-effectiveness (patients) - Is there evidence that the programs improved the cost- effectiveness of the - NA 2 -	Satisfaction (healthcare professionals) - Is there evidence that healthcare professionals are - DK/ DA 3 -	(patients) - Is there evidence that patients are satisfied with the programs? - DK/ DA	there evidence that the programs improved health outcomes? - DK/ DA 2	there evidence th the programs are affordable and sustainable for healthcare system - DK/ DA 3 -
Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia Netherlands Greece Hungary	Cost-effectiveness (healthcare professionals) - Is there evidence that the programs improved the cost NA 2 -	Cost-effectiveness (patients) - Is there evidence that the programs improved the cost-effectiveness of the - NA 2 4	Satisfaction (healthcare professionals) - Is there evidence that healthcare professionals are - DK/ DA 3 -	(patients) - Is there evidence that patients are satisfied with the programs? - DK/ DA	there evidence that the programs improved health outcomes? - DK/ DA 2 4	there evidence th the programs are affordable and sustainable for healthcare system - DK/ DA 3 -
Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia Netherlands Greece	Cost-effectiveness (healthcare professionals) - Is there evidence that the programs improved the cost NA 2	Cost-effectiveness (patients) - Is there evidence that the programs improved the cost-effectiveness of the - NA 2 4	Satisfaction (healthcare professionals) - Is there evidence that healthcare professionals are - DK/ DA 3 4	(patients) - Is there evidence that patients are satisfied with the programs? - DK/ DA	there evidence that the programs improved health outcomes? - DK/ DA 4	there evidence th the programs are affordable and sustainable for healthcare system - DK/ DA 3 4
Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia Netherlands Greece Hungary Portugal Switzerland	Cost-effectiveness (healthcare professionals) - Is there evidence that the programs improved the cost NA 2	Cost-effectiveness (patients) - Is there evidence that the programs improved the cost-effectiveness of the - NA 2 4	Satisfaction (healthcare professionals) - Is there evidence that healthcare professionals are - DK/ DA 3 4	(patients) - Is there evidence that patients are satisfied with the programs? - DK/ DA	there evidence that the programs improved health outcomes? - DK/ DA 4	there evidence th the programs are affordable and sustainable for healthcare system - DK/ DA 3 4
Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia Netherlands Greece Hungary Portugal Switzerland United Kingdom	Cost-effectiveness (healthcare professionals) - Is there evidence that the programs improved the cost NA 4 0	Cost-effectiveness (patients) - Is there evidence that the programs improved the cost-effectiveness of the - NA	Satisfaction (healthcare professionals) - Is there evidence that healthcare professionals are - DK/ DA 4 - 4 -	(patients) - Is there evidence that patients are satisfied with the programs? - DK/ DA	there evidence that the programs improved health outcomes? - DK/ DA 2 4 3	there evidence th the programs are affordable and sustainable for healthcare system - DK/ DA 3 4 - 0 -
Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia Netherlands Greece Hungary Portugal Switzerland United Kingdom taly	Cost-effectiveness (healthcare professionals) - Is there evidence that the programs improved the cost NA 4 0	Cost-effectiveness (patients) - Is there evidence that the programs improved the cost-effectiveness of the - NA 3	Satisfaction (healthcare professionals) - Is there evidence that healthcare professionals are - DK/ DA 3 4 - 3 - 3 -	(patients) - Is there evidence that patients are satisfied with the programs? - DK/ DA 4 4 4 -	there evidence that the programs improved health outcomes? - DK/ DA	there evidence the the programs are affordable and sustainable for healthcare system - DK/ DA 4 0 - 2
Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia Netherlands Greece Hungary Portugal Switzerland	Cost-effectiveness (healthcare professionals) - Is there evidence that the programs improved the cost NA 4 0	Cost-effectiveness (patients) - Is there evidence that the programs improved the cost-effectiveness of the - NA 3	Satisfaction (healthcare professionals) - Is there evidence that healthcare professionals are - DK/ DA 4 4 - 3 -	(patients) - Is there evidence that patients are satisfied with the programs? - DK/ DA 4 4 4 -	there evidence that the programs improved health outcomes? - DK/ DA	there evidence the the programs are affordable and sustainable for healthcare system - DK/ DA 4 0 - 2

Table 25 Evaluation of Telemedicine Services, Q59

	C. EVALUATION OF	TELEMEDICINE SER	RVICES			
					elect the most app on in my country w	
Country	improve the quality of care to patients	improve continuity of care	improve patients' adherence to treatments	help in easy access of health services for patients in remote areas	improve patients empowerment and autonomy	
Cyprus	5	5	5	5	5	5
Austria	4	4	4	3	4	4
Malta	4	4	4	3	4	5
Lithuania	5	5	4	4	4	4
Estonia	5	5	4	4	3	5
Sweden	-	-	-	_	-	-
Croatia	5	5	3	5	4	5
Slovenia	-	-	-	-	-	-
Netherlands	5	5	5	5	5	5
Greece	-	-	-	-	-	_
Hungary	4	4	5	5	4	4
Portugal	4	5	4	5	5	5
Switzerland	4	4	4	4	4	4
United Kingdom	4	4	3	4	4	4
Italy	5	5	4	5	5	5
Finland	4	4	4	4	4	4
Norway	-	-	-	-	-	-
Latvia	5	5	4	4	4	4
Country	help to save patients/ caregivers' time	help to save patients/ caregivers' money	bring operational efficiency and oversight	help to reduce avoidable health costs with prevention actions	help to reach new patients	contribute to reduce or optimize costs
	patients/ caregivers' time	patients/ caregivers' money	efficiency and oversight	avoidable health costs with prevention actions	new patients	reduce or optimize costs
Cyprus	patients/	patients/	efficiency and	avoidable health costs with		reduce or optimize
Cyprus Austria	patients/ caregivers' time	patients/ caregivers' money 5	efficiency and oversight 5	avoidable health costs with prevention actions 5	new patients 5	reduce or optimiz costs 5
Cyprus Austria Malta	patients/ caregivers' time 5 3	patients/ caregivers' money 5 2	efficiency and oversight 5 3	avoidable health costs with prevention actions 5 3	new patients 5 3	reduce or optimiz costs 5 3 3
Cyprus Austria Malta Lithuania	patients/caregivers' time 5 3 4 5	patients/ caregivers' money 5 2 4 5	efficiency and oversight 5 3 4	avoidable health costs with prevention actions 5 3 4	new patients 5 3 3	reduce or optimiz costs 5 3 4
Cyprus Austria Malta Lithuania Estonia	patients/ caregivers' time 5 3	patients/ caregivers' money 5 2 4 5	efficiency and oversight 5 3 4 4	avoidable health costs with prevention actions 5 3 4	new patients 5 3 3 4	reduce or optimize costs 5 3 4 4
Cyprus Austria Malta Lithuania Estonia Sweden	patients/caregivers' time 5 3 4 5 -	patients/ caregivers' money 5 2 4 5 4	efficiency and oversight 5 3 4 4	avoidable health costs with prevention actions 5 3 4 4	new patients 5 3 3 4	reduce or optimize costs 5 3 4 4
Cyprus Austria Malta Lithuania Estonia Sweden Croatia	patients/caregivers' time 5 3 4 5	patients/ caregivers' money 5 2 4 5 4 - 5	efficiency and oversight 5 3 4 4 - 5	avoidable health costs with prevention actions 5 3 4 4 5	new patients 5 3 3 4 -	reduce or optimize costs 5 3 4 4 - 5
Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia	patients/caregivers' time 5 3 4 5 - 5 -	patients/caregivers' money 5 2 4 5 4 - 5	efficiency and oversight 5 3 4 4 - 5	avoidable health costs with prevention actions 5 3 4 4 5 -	new patients 5 3 3 4 - 2	reduce or optimize costs 5 3 4 4 - 5 -
Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia Netherlands	patients/caregivers' time 5 3 4 5 -	patients/caregivers' money 5 2 4 5 4 - 5 - 5	efficiency and oversight 5 3 4 4 - 5 - 5	avoidable health costs with prevention actions 5 3 4 4 5 - 5	new patients 5 3 3 4 -	reduce or optimize costs 5 3 4 4 - 5 - 5
Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia Netherlands Greece	patients/caregivers' time 5 3 4 5 5 - 5 - 5 -	patients/caregivers' money 5 2 4 5 4 - 5 - 5 -	efficiency and oversight 5 3 4 4 - 5 - 5 -	avoidable health costs with prevention actions 5 3 4 4 5 - 5 - 5 -	new patients 5 3 3 4 - 2 - 5 -	reduce or optimize costs 5 3 4 4 - 5 - 5 -
Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia Netherlands Greece Hungary	patients/ caregivers' time 5 3 4 5 5 - 5 - 5 - 5 - 5 - 5 - 5 - 5 - 5 -	patients/caregivers' money 5 2 4 5 4 - 5 - 5 - 5	efficiency and oversight 5 3 3 4 4 - 5 - 4	avoidable health costs with prevention actions 5 3 4 4 5 - 5 - 4	new patients 5 3 3 4 - 2 - 5 - 3	reduce or optimizations of the costs of the
Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia Netherlands Greece Hungary Portugal	patients/ caregivers' time 5 3 4 5 5 - 5 - 5 - 5 - 5 5 - 5 5 - 5 5 -	patients/caregivers' money 5 2 4 5 4 - 5 - 5 - 5 4	efficiency and oversight 5 3 3 4 4 - 5 - 5 - 4 3	avoidable health costs with prevention actions 5 3 4 4 5 - 5 - 4 4 4	new patients 5 3 3 4 - 2 - 5 - 3 3 3	reduce or optimizations state of the costs o
Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia Netherlands Greece Hungary Portugal Switzerland	patients/caregivers' time 5 3 4 5 5 - 5 - 5 - 5 4 4 4 4 4 4 4 4 4 4 5 5 4	patients/caregivers' money 5 2 4 5 4 - 5 - 5 - 4 4 4 4	efficiency and oversight 5 3 3 4 4 - 5 - 5 - 4 3 4	avoidable health costs with prevention actions 5 3 4 4 4 5 - 5 - 4 4 4 4 4	new patients 5 3 3 4 - 2 - 5 - 3 3 3 3 3	reduce or optimizations of the costs of the
Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia Netherlands Greece Hungary Portugal Switzerland	patients/ caregivers' time 5 3 4 5 5 - 5 - 5 - 5 - 5 5 - 5 5 - 5 5 -	patients/caregivers' money 5 2 4 5 4 - 5 - 5 - 5 4 4 4 3	efficiency and oversight 5 3 3 4 4 - 5 - 5 - 4 3	avoidable health costs with prevention actions 5 3 4 4 4 5 - 5 - 4 4 4 4 4 4 4 4 4 4 4 4 4	new patients 5 3 3 4 - 2 - 5 - 3 3 3 3 3 3 3	reduce or optimize costs 5 3 4 4 - 5 - 4 3 3 3 3 3
Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia Netherlands Greece Hungary Portugal Switzerland United Kingdom	patients/caregivers' time 5 3 4 5 5 - 5 - 5 - 5 4 4 4 4 4 4 4 4 4 4 5 5 4	patients/caregivers' money 5 2 4 5 4 - 5 - 5 - 4 4 4 4	efficiency and oversight 5 3 3 4 4 - 5 - 5 - 4 3 4	avoidable health costs with prevention actions 5 3 4 4 4 5 - 5 - 4 4 4 4 DK/ DA	new patients 5 3 3 4 - 2 - 5 - 3 3 3 3 3	reduce or optimize costs 5 3 3 4 4 - 5 - 4 3 3
Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia	patients/ caregivers' time 5 3 4 5 5 - 5 - 5 - 5 - 4 4 4	patients/caregivers' money 5 2 4 5 4 - 5 - 5 - 5 4 4 4 3	efficiency and oversight 5 3 3 4 4 - 5 - 5 - 4 3 4 3	avoidable health costs with prevention actions 5 3 4 4 4 5 - 5 - 4 4 4 4 4 4 4 4 4 4 4 4 4	new patients 5 3 3 4 - 2 - 5 - 3 3 3 3 3 3 3	reduce or optimizations state of the costs state of
Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia Netherlands Greece Hungary Portugal Switzerland United Kingdom	patients/caregivers' time 5 3 4 5 5 - 5 - 5 - 5 4 4 4 5 5 5 5 5 5 5 6 7 7 7 8 7 8 8 8 8 8 8 8 8 8 8 8 8 8 8	patients/caregivers' money 5 2 4 5 4 - 5 - 5 - 4 4 3 5	efficiency and oversight 5 3 3 4 4 - 5 - 5 - 4 3 4 3 5	avoidable health costs with prevention actions 5 3 4 4 4 5 - 5 - 4 4 4 4 DK/ DA	new patients 5 3 3 3 4 - 2 - 5 - 3 3 3 3 3 5	reduce or optimiz costs 5 3 3 4 4 - 5 - 4 3 3 3 3 5

Joint Action to support the eHealth Network

	C. EVALUATION	N OF TELEMEDICINE SER	RVICES				
Country	improve research/ academics	help to manage more efficiently the time allocated to patients	foster cross- border telemedicine services to patients/ healthcare	bring a higher quality of care when compared with face-to-face consultations	benefit only the urban community	substitute face- to-face consultation	complement face- to-face consultations
Cyprus	5	5	5	4	4	1	4
Austria	3	3	4	3	2	4	4
Malta	3	3	5	2	2	1	5
Lithuania	3	4	3	3	3	3	4
Estonia	4	4	4	4	1	3	4
Sweden	-	-	-	-	-	-	-
Croatia	4	3	4	2	5	3	4
Slovenia	-	-	-	-	-	-	-
Netherlands	5	5	4	5	2	4	5
Greece	-	-	-	-	-	-	-
Hungary	3	4	4	4	2	2	4
Portugal	4	2	4	2	1	2	4
Switzerland	3	3	3	2	2	2	4
United Kingdom	4	3	2	3	2	2	4
Italy	4	3	2	2	3	4	5
Finland	3	4	4	2	1	2	4
Norway	-	-	-	-	-	-	-
Latvia	4	5	4	3	3	2	5

Table 26 - Evaluation of Telemedicine Services, Q60

D. BARRIERS TO TELEMEDICINE ADOPTION

	D. BARRIERS TO T	ELEMEDICINE ADO	PTION						
Country	On a scale from 1 (Not important barrier) to 5 (Extremely important barrier), please rate the following potential barriers to implement telemedicine								
	Absence of a national strategy towards telemedicine development	Little government		High cost of equipment's acquisition and implementation	Lack of funding mechanisms to develop telemedicine (public, private, donor/non-public	Lack of reimbursement procedures for telemedicine services	Lack of evidence on economic benefits and cos effectiveness of the programs		
Cyprus	5	4	3	2	5	2	2		
ustria	1	1	1	3	2	3	4		
1alta	3	4	3	4	4	3	3		
ithuania	5	5	4	2	3	5	4		
stonia	4	4	2	2	3	4	3		
Sweden	-	-	-	-	-	_	-		
Croatia	4	3	5	4	5	5	1		
Slovenia	-	-	_	-	-	-	-		
letherlands	4	4	4	2	3	5	3		
Greece	-	-	-	-	-	-	-		
lungary	3	2	3	3	2	DK/ DA	DK/ DA		
Portugal	5	4	4	4	5	4	3		
Switzerland	3	3	2	DK/ DA	DK/ DA	3	3		
Inited Kingdom	2	2	2	2	2	3	3		
taly	5	5	5	5	5	5	5		
inland	1	1	1	3	3	1	1		
lorway				_	-	_	_		
atvia	3	3	2	4	4	2	3		
-atvia	3	3	2	4	4	2	3		
Country	Absence of telemedicine services sustainability	Lack of appropriate telemedicine equipment in healthcare institutions	Lack of appropriate telemedicine equipment for patients	Complex use of implemented solutions/ Lack of user-friendly systems and tools		Low penetration of high-speed internet bandwidth in rural and remote areas	Low penetration of households with internet access		
Cyprus	5	4	4	3	2	2	2		
ustria	3	2	2	4	3	2	2		
1alta	3	4	4	4	3	1	2		
ithuania	4	3	3	3	2	1	1		
estonia	4	1	2	2	2	2	2		
	4					_			
Sweden	-		_	_	-		_		
Croatia	4	4	4	3	4	5	5		
Slovenia	-	_		-	-	-	-		
letherlands	3	2	2	4	2	2	1		
Greece	-	-	-	-	-	-	-		
lungary	DK/ DA	3	3	DK/ DA	1	1	2		
ortugal	4	5	2	4	4	4	2		
witzerland	DK/ DA	2	2	2	2	1	1		
				2	2	3	2		
Inited Kingdom	2	2	2	2					
	5	5	5	5	5	5	5		
aly					5				
aly	5	5	5	5		5	5		
United Kingdom taly Finland Jorway	5	5 1	5	5	2	5 1	5		

	D. BARRIERS TO 1	D. BARRIERS TO TELEMEDICINE ADOPTION							
Country	Low penetration of smartphones nationwide	Lack of technical standards that ensure interoperability between the information	Lack of harmonized legislation and/or regulation regarding telemedicine		Lack of specific legislation and/or regulation that govern patient privacy and confidentiality vis-	personal and clinical data	Risks of not verifying healthcare providers accreditation/ licensing		
Cyprus	2	2	4	4	2	3	3		
Austria	1	4	2	3	2	3	1		
//alta	2	4	4	3	2	4	2		
ithuania	1	3	3	3	3	3	3		
Estonia	2	2	2	4	1	1	1		
Sweden	-	-	-	-	-	-	-		
Croatia	4	5	5	4	3	3	4		
Blovenia	-	-	-	-	-	-	-		
letherlands	1	5	4	5	3	2	2		
Greece	-	_	_	-	_	_	_		
Hungary	DK/ DA	3	3	3	1	2	1		
Portugal	2	4	3	4	4	4	2		
Switzerland	1	3	3	3	1	2	2		
Jnited Kingdom	1	2	2	3	2	2	2		
taly	5	5	5	5	5	5	5		
inland	1	2	1	1	1	2	1		
lorway	_	_	-	_	-	-	-		
_atvia	2	2	2	2	2	3	3		
Country	Risks of medical liability for the healthcare providers	Little demand/ acceptance of healthcare providers towards		Lack of promotion of healthcare managers and institutions to	adoption and change management	Lack of healthcare providers' knowledge/ skills to use	knowledge/ skil to use telemedicine		
Country	liability for the healthcare	acceptance of healthcare	acceptance of patients towards	of healthcare managers and	adoption and change	providers' knowledge/ skills	knowledge/ ski to use		
	liability for the healthcare	acceptance of healthcare providers towards telemedicine	acceptance of patients towards telemedicine	of healthcare managers and institutions to telemedicine	adoption and change management mechanisms to	providers' knowledge/ skills to use telemedicine	knowledge/ ski to use telemedicine equipment/		
- Cyprus -	liability for the healthcare providers	acceptance of healthcare providers towards telemedicine services	acceptance of patients towards telemedicine services	of healthcare managers and institutions to telemedicine services	adoption and change management mechanisms to telemedicine	providers' knowledge/ skills to use telemedicine equipment/	knowledge/ ski to use telemedicine equipment/ systems		
Cyprus Austria	liability for the healthcare providers	acceptance of healthcare providers towards telemedicine services	acceptance of patients towards telemedicine services	of healthcare managers and institutions to telemedicine services	adoption and change management mechanisms to telemedicine	providers' knowledge/ skills to use telemedicine equipment/ 4	knowledge/ ski to use telemedicine equipment/ systems 4		
Cyprus Austria Malta	liability for the healthcare providers	acceptance of healthcare providers towards telemedicine services 4	acceptance of patients towards telemedicine services 4	of healthcare managers and institutions to telemedicine services 4	adoption and change management mechanisms to telemedicine 4	providers' knowledge/ skills to use telemedicine equipment/ 4	knowledge/ ski to use telemedicine equipment/ systems 4		
Cyprus Austria Malta Lithuania	liability for the healthcare providers 3 3 3	acceptance of healthcare providers towards telemedicine services 4 3	acceptance of patients towards telemedicine services 4 3 3	of healthcare managers and institutions to telemedicine services 4 2	adoption and change management mechanisms to telemedicine 4 3	providers' knowledge/ skills to use telemedicine equipment/ 4 3	knowledge/ ski to use telemedicine equipment/ systems 4 3		
Country Cyprus Austria Malta Lithuania Estonia Sweden	liability for the healthcare providers 3 3 3	acceptance of healthcare providers towards telemedicine services 4 3	acceptance of patients towards telemedicine services 4 3 3	of healthcare managers and institutions to telemedicine services 4 2 3	adoption and change management mechanisms to telemedicine 4 3 3 2	providers' knowledge/ skills to use telemedicine equipment/ 4 3	knowledge/ ski to use telemedicine equipment/ systems 4 3 4		
Cyprus Austria Malta Lithuania	liability for the healthcare providers 3 3 3	acceptance of healthcare providers towards telemedicine services 4 3 4	acceptance of patients towards telemedicine services 4 3 3 3	of healthcare managers and institutions to telemedicine services 4 2 3 4 3	adoption and change management mechanisms to telemedicine 4 3 3 2 2 2	providers' knowledge/ skills to use telemedicine equipment/ 4 3 3 2	knowledge/ ski to use telemedicine equipment/ systems 4 3 4 3 3		
Cyprus Austria Malta Lithuania Estonia Sweden Croatia	liability for the healthcare providers 3 3 3 3 -	acceptance of healthcare providers towards telemedicine services 4 3 4 4	acceptance of patients towards telemedicine services 4 3 3 -	of healthcare managers and institutions to telemedicine services 4 2 3 4 -	adoption and change management mechanisms to telemedicine 4 3 3 2 2 2 -	providers' knowledge/ skills to use telemedicine equipment/ 4 3 3 2	knowledge/ ski to use telemedicine equipment/ systems 4 3 4 3 3 -		
Cyprus Austria Malta Lithuania Estonia Sweden Croatia	liability for the healthcare providers 3 3 3 3 -	acceptance of healthcare providers towards telemedicine services 4 3 4 4 - 5	acceptance of patients towards telemedicine services 4 3 3 - 5	of healthcare managers and institutions to telemedicine services 4 2 3 4 3 -	adoption and change management mechanisms to telemedicine 4 3 3 2 2 2 - 3	providers' knowledge/ skills to use telemedicine equipment/ 4 3 3 2 2 - 3	knowledge/ ski to use telemedicine equipment/ systems 4 3 4 3 3 - 4 4		
Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia Letherlands	liability for the healthcare providers 3 3 3 3 3 3 -	acceptance of healthcare providers towards telemedicine services 4 3 4 4 - 5	acceptance of patients towards telemedicine services 4 3 3 - 5	of healthcare managers and institutions to telemedicine services 4 2 3 4 2 -	adoption and change management mechanisms to telemedicine 4 3 3 2 2 2 - 3 3 -	providers' knowledge/ skills to use telemedicine equipment/ 4 3 3 2 2 - 3 -	knowledge/ ski to use telemedicine equipment/ systems 4 3 4 3 4 -		
Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia Jetherlands Greece Hungary	liability for the healthcare providers 3 3 3 3 3 3 -	acceptance of healthcare providers towards telemedicine services 4 3 4 4 - 5 - 2	acceptance of patients towards telemedicine services 4 3 3 - 5 - 3	of healthcare managers and institutions to telemedicine services 4 2 3 4 2 3 4 5 - DK/ DA	adoption and change management mechanisms to telemedicine 4 3 3 2 2 - 3 3 - 4	providers' knowledge/ skills to use telemedicine equipment/ 4 3 3 2 2 - 3 3 - 3	knowledge/ ski to use telemedicine equipment/ systems 4 3 4 3 3 - 4 4 - 3 3		
Cyprus Austria Malta Iithuania Estonia Croatia Slovenia Netherlands Greece Hungary	liability for the healthcare providers 3 3 3 3 3 3 - 2 2	acceptance of healthcare providers towards telemedicine services 4 3 4 4 - 5 - 2	acceptance of patients towards telemedicine services 4 3 3 - 5 - 3 -	of healthcare managers and institutions to telemedicine services 4 2 3 4 3 - 2 - DK/ DA -	adoption and change management mechanisms to telemedicine 4 3 3 2 2 2 - 3 3 - 4 4 -	providers' knowledge/ skills to use telemedicine equipment/ 4 3 3 2 2 - 3 - 3 -	knowledge/ ski to use telemedicine equipment/ systems 4 3 4 3 4 3 - 4 - 3 -		
Cyprus Austria Malta Lithuania Estonia Sweden Croatia Slovenia Netherlands Greece Hungary Portugal	liability for the healthcare providers 3 3 3 3 3 - 2 - 3 3	acceptance of healthcare providers towards telemedicine services 4 3 4 4 - 5 - 2 -	acceptance of patients towards telemedicine services 4 3 3 - 5 - 3 -	of healthcare managers and institutions to telemedicine services 4 2 3 4 3 - DK/ DA - DK/ DA	adoption and change management mechanisms to telemedicine 4 3 3 2 2 2 - 3 3 - 4 4 - DK/ DA	providers' knowledge/ skills to use telemedicine equipment/ 4 3 3 2 2 2 - 3 3 - 3 - 2 2	knowledge/ ski to use telemedicine equipment/ systems 4 3 4 3 3 - 4 - 3 3 - 3 3 - 3 3 - 3 4 - 3 3 - 3 4 - 3 3 - 3 5 - 3		
Cyprus Austria Malta Lithuania Estonia	liability for the healthcare providers 3 3 3 3 3 3 - 2 - 3 3 3 3 3	acceptance of healthcare providers towards telemedicine services 4 3 4 4 - 5 - 2 4	acceptance of patients towards telemedicine services 4 3 3 - 5 - 3 - 4 4	of healthcare managers and institutions to telemedicine services 4 2 3 4 3 - 2 - DK/ DA - DK/ DA 4	adoption and change management mechanisms to telemedicine 4 3 3 2 2 2 2 - 3 3 - 4 - DK/ DA 3	providers' knowledge/ skills to use telemedicine equipment/ 4 3 3 2 2 - 3 - 3 - 3 - 5 5	knowledge/ ski to use telemedicine equipment/ systems 4 3 4 3 - 4 - 3 - 3 - 2		
Austria Aalta Alta Iithuania Estonia Sweden Croatia Slovenia Netherlands Greece Hungary Portugal Switzerland	liability for the healthcare providers 3 3 3 3 3 - 2 - 3 DK/ DA	acceptance of healthcare providers towards telemedicine services 4 3 3 4 4 - 5 - 2 - 2 4 DK/ DA	acceptance of patients towards telemedicine services 4 3 3 3 - 5 - 3 - 2 4	of healthcare managers and institutions to telemedicine services 4 2 3 4 3 - 2 - DK/ DA - DK/ DA 4 DK/ DA	adoption and change management mechanisms to telemedicine 4 3 3 3 2 2 2 - 3 3 - 4 4 - DK/ DA 3 3 3 3	providers' knowledge/ skills to use telemedicine equipment/ 4 3 3 2 2 - 3 - 3 - 2 5 3 3	knowledge/ ski to use telemedicine equipment/ systems 4 3 4 3 3 - 4 - 3 3 - 3 2 2 2		
Cyprus Austria Malta Malta Lithuania Estonia Sweden Croatia Slovenia Metherlands Greece Hungary Portugal Switzerland United Kingdom	liability for the healthcare providers 3 3 3 3 3 3 - 2 - 3 DK/ DA 3	acceptance of healthcare providers towards telemedicine services 4 3 4 4 - 5 - 2 4 DK/ DA 2	acceptance of patients towards telemedicine services 4 3 3 3 - 5 - 3 - 2 4 2	of healthcare managers and institutions to telemedicine services 4 2 3 4 3 - DK/ DA - DK/ DA 4 DK/ DA 2	adoption and change management mechanisms to telemedicine 4 3 3 2 2 - 3 - 4 - DK/ DA 3 3 3 3	providers' knowledge/ skills to use telemedicine equipment/ 4 3 3 2 2 - 3 - 3 - 3 - 3 3 3 3 3 - 3 3 - 3 3 - 3 3 - 3 3 - 3	knowledge/ ski to use telemedicine equipment/ systems 4 3 4 3 - 4 - 3 - 3 2 2 3		
Cyprus Austria Aalta Alta Iithuania Estonia Sweden Croatia Slovenia Slovenia Jetherlands Greece Hungary Portugal Switzerland United Kingdom taly	liability for the healthcare providers 3 3 3 3 3 3 - 2 - 3 DK/ DA 3 5	acceptance of healthcare providers towards telemedicine services 4 3 3 4 4 - 5 - 2 - 2 4 DK/ DA 2	acceptance of patients towards telemedicine services 4 3 3 3 3 - 5 - 3 - 2 4 2 5	of healthcare managers and institutions to telemedicine services 4 2 3 4 3 - 2 - DK/ DA - DK/ DA 4 DK/ DA 2 5	adoption and change management mechanisms to telemedicine 4 3 3 3 2 2 2 - 3 3 - 4 - DK/ DA 3 3 3 3 5 5	providers' knowledge/ skills to use telemedicine equipment/ 4 3 3 2 2 - 3 - 3 - 2 5 3 3 5	knowledge/ skil to use telemedicine equipment/ systems 4 3 4 3 3 - 4 - 3 - 3 2 2 2 3 5		

	D. BARRIERS TO TELEMEDICINE ADOPTION							
Country	Lack of appropriated education and training programs regarding telemedicine	Lack of appropriated education and training programs regarding telemedicine	Little consultation between information technology experts and clinicians	Inability to evaluate and monitor the quality of telemedicine services				
Cyprus	4	3	5	3				
Austria	2	3	2	4				
Malta	3	4	3	3				
Lithuania	2	2	2	2				
Estonia	3	2	3	3				
Sweden	-	-	-	-				
Croatia	2	2	5	5				
Slovenia	-	-	-	-				
Netherlands	3	3	3	3				
Greece	-	-	_	-				
Hungary	2	3	1	DK/ DA				
Portugal	4	2	3	4				
Switzerland	2	2	DK/ DA	DK/ DA				
United Kingdom	2	2	3	3				
Italy	5	5	5	5				
Finland	2	2	2	2				
Norway	-	-	-	-				
Latvia	2	2	2	2				

Table 27 - Barriers to Telemedicine Adoption, Q61